BIBLIOGRAPHY

Printed Sources


Electronic Sources

“Active Listening”. MindTools. 23 December 2013

<http://www.mindtools.com/CommSkll/ActiveListening.html>

<http://www.skillsyouneed.com/ips/active-listening.html>

Bloom, Sarah. "How to Improve Your English With Movies."


<http://bloomsburyinternationals.com/2013/10/04/how-to-improve-your-english-with-movies/>


<http://www.skillsyouneed.com/ips/active-listening.html>

Coates, Gordon, Dr. Notes on Communication a Few Thoughts About the Way We Interact with the People We Meet. 2009. 3 April 2013.

<http://www.wanterfall.com/>


<http://www.colorado.edu/conflict/peace/treatment/xcolcomm.html/>

“Eye Fatigue.” WebMD.com. 13 November 2013

<http://www.webmd.com/eye-health/eye-fatigue-causes-symptoms-treatment>

<http://www.colorado.edu/conflict/peace/problem/commprob.html/>

Josh. “7 Things NOT to Do When Speaking English” reallife 23 April 2012. 23 December 2013


<http://sideways8.com/when-miscommunications-happen/>


http://www.eslteachersboard.com/cgi-bin/english/index.pl?read=2865


Robinson, Lawrence, Jeanne Segal, Ph. D., and Robert Segal, M.A.


<http://www.helpguide.org/mental/effective_communication_skills.htm/>


http://www.wright.edu/~scott.williams/skills/listening.html

http://learnenglish.teens.britishcouncil.org/uk-now/read-uk/slang

Ward, Susan. “Speak For Success Speech Lesson 4.” SbinfoCanada. 23 December 2013

<http://sbinofcanada.about.com/od/speakforsuccesscourse/a/speechlesson4.htm>

Personal Interview

Kismiwahyuni, Endah. Personal interview. 23 December 2013.

Pramudya, Dita. Personal Interview. 7 February 2014