CHAPTER IV

CONCLUSION

In the previous chapter I have discussed the potential solutions that suggest some activity programs that can become the appropriate solution to the problem at Supervised-Field-Training Sekolah Tinggi Pariwisata Bandung. This chapter covers the best solution, justification of the theories that are already presented and relevant suggestions that are hoped will be useful for Supervised-Field-Training Sekolah Tinggi Pariwisata Bandung in the future.

I think that the best way in order to solve the problem encountered during my apprenticeship program in Supervised-Field-Training Sekolah Tinggi Pariwisata Bandung is team building activity consisting of outings and problem group discussion. I think that through conducting the team building activities, a company, in this case Supervised-Field-Training Sekolah Tinggi Pariwisata Bandung, would find an easier way to solve internal problems, especially the interpersonal communication problem between the manager and the subordinates. The advantages of team building is it can make a better interpersonal communication between the manager and the subordinates. When team building activities are applied at Supervised-Field-Training Sekolah Tinggi Pariwisata Bandung, it will
become a good start for the manager and the subordinates to have a good
work relationship.

The relevant suggestions that are hoped could be useful in the next
Supervised-Field-Training Sekolah Tinggi Pariwisata Bandung in building
a good work relationship between the manager and the subordinates are
presented in the following. One way is by not ignoring the current
unhealthy interpersonal communication between the manager and the
subordinates. Another way is through always trying any proposed activities
that can increase the communication between the manager and the
subordinates, including organizing team building activities so that the
employees could be more open in conveying their problems and passing
on information. By all efforts, hopefully the relationship especially between
the manager and the subordinates could be developed and the work
performance would be improved.