ABSTRACT

XYZ Laundry is one of a company which sale that are developed and always follow the development of technology. However, until now the company's business processes are not fully using the technology. It is sometimes very inconvenient and time consuming. To follow the development of technology, XYZ Laundry needs a web service application for data management services so that business processes will run well. Applications will be created using programming languages PHP and the database using MYSQL. The advantage of this application is to facilitate XYZ Laundry in master data management, purchasing, sales, order, report and inventory.

Key word: web service, XYZ Laundry, technology, sales, PHP, MYSQL
ABSTRAKSI


Kata Kunci: web service, Laundry XYZ, teknologi, sales, PHP, MYSQL
DAFTAR ISI

KATA PENGANTAR ........................................................................................................... ii
ABSTRACT ..................................................................................................................... iii
ABSTRAKSI ................................................................................................................... iv
DAFTAR ISI ..................................................................................................................... v
DAFTAR GAMBAR ......................................................................................................... xiii
DAFTAR TABEL ............................................................................................................... xx

BAB 1 PENDAHULUAN....................................................................................................... 1
  1.1 Latar Belakang ........................................................................................................... 1
  1.2 Rumusan Masalah .................................................................................................... 2
  1.3 Tujuan ...................................................................................................................... 2
  1.4 Batasan Masalah....................................................................................................... 3
  1.5 Sistematika Pembahasan ........................................................................................ 3

BAB 2 KAJIAN TEORI ....................................................................................................... 6
  2.1 Konsep Dasar Sistem .............................................................................................. 6
  2.2 Konsep Dasar Informasi ......................................................................................... 8
  2.3 Konsep Dasar Sistem Informasi ............................................................................. 9
  2.4 Analisis Sistem ....................................................................................................... 10
  2.5 ERD (Entity Relationship Diagram) ..................................................................... 11
  2.6 DFD (Data Flow Diagram) .................................................................................. 15
  2.7 Kamus Data (Data Dictionary) ............................................................................. 16
  2.8 PSPEC (Process Specification) ............................................................................ 16
  2.9 PHP (PHP Hypertext Preprocessor) ................................................................. 17
  2.10 MySQL ................................................................................................................ 18

BAB 3 ANALISA DAN PEMODELAN ................................................................................ 20
  3.1 Proses Bisnis .......................................................................................................... 20
  3.2 DFD (Data Flow Diagram) .................................................................................. 21
    3.2.1 Context Diagram (level 0) ............................................................................. 21
    3.2.2 Data Flow Diagram Level 1 .......................................................................... 23
    3.2.3 Data Flow Diagram Level 2 Proses 2 ......................................................... 24
    3.2.4 Data Flow Diagram Level 3 Proses 2.1 ..................................................... 26
    3.2.5 Data Flow Diagram Level 3 Proses 2.2 ..................................................... 27
    3.2.6 Data Flow Diagram Level 3 Proses 2.3 ..................................................... 28
3.2.7 Data Flow Diagram Level 3 Proses 2.4

3.2.8 Data Flow Diagram Level 3 Proses 2.5

3.2.9 Data Flow Diagram Level 3 Proses 2.6

3.2.10 Data Flow Diagram Level 3 Proses 2.7

3.2.11 Data Flow Diagram Level 3 Proses 2.8

3.3 Relational Database

3.3.1 Relational Diagram

3.3.2 Tabel Data User

3.3.3 Tabel Data Role

3.3.4 Tabel Cabang

3.3.5 Tabel Data Konsumen

3.3.6 Tabel Order

3.3.7 Tabel Testimoni

3.3.8 Tabel Daftar Cucian

3.3.9 Tabel Stok Sabun

3.3.10 Tabel Inventory

3.3.11 Tabel Testimoni Data Konsumen

3.3.12 Tabel Stok Sabun Daftar Cucian

3.3.13 Tabel Daftar Cucian Order

3.4 Kamus Data

3.5 Process Specification (PSPEC)

3.6 Desain Antarmuka Untuk Admin

3.6.1 Halaman Login

3.6.2 Halaman Data Cabang

3.6.3 Halaman Tambah Data Cabang

3.6.4 Halaman Edit Data Cabang

3.6.5 Halaman Detail Data Cabang

3.6.6 Halaman Data Konsumen

3.6.7 Halaman Tambah Data Konsumen

3.6.8 Halaman Edit Data Konsumen

3.6.9 Halaman Detail Data Konsumen

3.6.10 Halaman Data Testimoni

3.6.11 Halaman Detail Data Testimoni

3.6.12 Halaman Lihat Data Testimoni

3.6.13 Halaman Data User
| 3.6.14 | Halaman Tambah Data *User* | 72 |
| 3.6.15 | Halaman *Edit* Data *User* | 72 |
| 3.6.16 | Halaman *Detail* Data *User* | 73 |
| 3.6.17 | Halaman Data *Role* | 73 |
| 3.6.18 | Halaman Tambah Data *Role* | 74 |
| 3.6.19 | Halaman *Edit* Data *Role* | 74 |
| 3.6.20 | Halaman Data *Inventory* | 75 |
| 3.6.21 | Halaman Tambah Data *Inventory* | 75 |
| 3.6.22 | Halaman *Edit* Data *Inventory* | 76 |
| 3.6.23 | Halaman Data Stok Sabun | 76 |
| 3.6.24 | Halaman Tambah Data Stok Sabun | 77 |
| 3.6.25 | Halaman *Edit* Data Stok Sabun | 77 |
| 3.6.26 | Halaman Daftar Cucian | 78 |
| 3.6.27 | Halaman Tambah Daftar Cucian | 78 |
| 3.6.28 | Halaman *Edit* Daftar Cucian | 79 |
| 3.6.29 | Halaman *Detail* Daftar Cucian | 79 |
| 3.6.30 | Halaman Data *Order* | 80 |
| 3.6.31 | Halaman Tambah Data *Order* | 80 |
| 3.6.32 | Halaman *Edit* Data *Order* | 81 |
| 3.6.33 | Halaman *Detail* Data *Order* | 81 |
| 3.6.34 | Halaman Laporan | 82 |
| 3.6.35 | Halaman Cetak Laporan | 82 |
| 3.7 | Halaman Desain Antarmuka Untuk Kasir | 83 |
| 3.7.1 | Halaman *Login* | 83 |
| 3.7.2 | Halaman Data Konsumen | 83 |
| 3.7.3 | Halaman Tambah Konsumen | 84 |
| 3.7.4 | Halaman *Edit* Konsumen | 84 |
| 3.7.5 | Halaman *Detail* Konsumen | 85 |
| 3.7.6 | Halaman Daftar Cucian | 85 |
| 3.7.7 | Halaman *Detail* Daftar Cucian | 86 |
| 3.7.8 | Halaman Data *Order* | 86 |
| 3.7.9 | Halaman Tambah Data *Order* | 87 |
| 3.7.10 | Halaman *Edit* Data *Order* | 87 |
| 3.7.11 | Halaman *Detail* Data *Order* | 88 |
| 3.8 | Halaman Desain Antarmuka Untuk Owner | 88 |
3.8.1 Halaman Login ................................................................. 88
3.8.2 Halaman Data Cabang ...................................................... 89
3.8.3 Halaman Detail Data Cabang .............................................. 89
3.8.4 Halaman Data Konsumen .................................................. 90
3.8.5 Halaman Detail Data Konsumen ........................................ 90
3.8.6 Halaman Data Testimoni ................................................... 91
3.8.7 Halaman Lihat Data Testimoni .......................................... 91
3.8.8 Halaman Data User ........................................................... 92
3.8.9 Halaman Detail Data User .................................................. 92
3.8.10 Halaman Data Role .......................................................... 93
3.8.11 Halaman Data Inventory ................................................... 93
3.8.12 Halaman Data Stok Sabun ............................................... 94
3.8.13 Halaman Data Daftar Cucian .......................................... 94
3.8.14 Halaman Detail Daftar Cucian .......................................... 95
3.8.15 Halaman Data Order ....................................................... 95
3.8.16 Halaman Detail Data Order .............................................. 95
3.8.17 Halaman Cek Laporan ................................................... 96
3.8.18 Halaman Cetak Laporan ................................................ 96
3.9 Halaman Desain Antarmuka Untuk Konsumen ...................... 97
3.9.1 Halaman Tambah Data Testimoni ...................................... 97
3.9.2 Halaman Melihat Data Order ........................................... 98

BAB 4 PERANCANGAN DAN IMPLEMENTASI .................................. 99

4.1 Desain Antarmuka Untuk Admin ........................................... 99
4.1.1 Halaman Login ............................................................... 99
4.1.2 Halaman Data Cabang ...................................................... 100
4.1.3 Halaman Tambah Data Cabang .......................................... 100
4.1.4 Halaman Edit Data Cabang .............................................. 101
4.1.5 Halaman Detail Data Cabang ............................................ 101
4.1.6 Halaman Data Konsumen ............................................... 102
4.1.7 Halaman Tambah Data Konsumen .................................... 102
4.1.8 Halaman Edit Data Konsumen ......................................... 103
4.1.9 Halaman Detail Data Konsumen ..................................... 103
4.1.10 Halaman Data Testimoni ............................................... 104
4.1.11 Halaman Detail Data Testimoni ...................................... 104
4.1.12 Halaman Lihat Data Testimoni ........................................ 105
4.1.13 Halaman Data User .............................................................. 105
4.1.14 Halaman Tambah Data User .................................................. 106
4.1.15 Halaman Edit Data User ......................................................... 106
4.1.16 Halaman Detail Data User .................................................... 107
4.1.17 Halaman Data Role .............................................................. 107
4.1.18 Halaman Tambah Data Role .................................................. 108
4.1.19 Halaman Edit Data Role ....................................................... 108
4.1.20 Halaman Data Inventory ....................................................... 109
4.1.21 Halaman Tambah Data Inventory .......................................... 109
4.1.22 Halaman Edit Data Inventory ............................................... 110
4.1.23 Halaman Data Stok Sabun .................................................... 110
4.1.24 Halaman Tambah Data Stok Sabun ....................................... 111
4.1.25 Halaman Edit Data Stok Sabun ............................................. 111
4.1.26 Halaman Daftar Cucian ........................................................ 112
4.1.27 Halaman Tambah Daftar Cucian ............................................ 112
4.1.28 Halaman Edit Daftar Cucian ................................................ 113
4.1.29 Halaman Detail Daftar Cucian ............................................ 113
4.1.30 Halaman Data Order ............................................................ 114
4.1.31 Halaman Tambah Data Order ............................................... 114
4.1.32 Halaman Edit Data Order ..................................................... 115
4.1.33 Halaman Detail Data Order .................................................. 115
4.1.34 Halaman Transaksi .............................................................. 116
4.1.35 Halaman Cek Transaksi ....................................................... 116
4.1.36 Halaman Laporan ............................................................... 117
4.1.37 Halaman Cek Laporan ........................................................ 117
4.1.38 Halaman Cetak Laporan ....................................................... 118
4.2 Halaman Desain Antarmuka Untuk Kasir .................................... 118
4.2.1 Halaman Login ................................................................. 118
4.2.2 Halaman Data Konsumen ..................................................... 119
4.2.3 Halaman Tambah Konsumen ............................................... 119
4.2.4 Halaman Edit Konsumen ..................................................... 120
4.2.5 Halaman Detail Konsumen ................................................ 120
4.2.6 Halaman Daftar Cucian ....................................................... 121
4.2.7 Halaman Detail Daftar Cucian ............................................. 121
4.2.8 Halaman Data Order .......................................................... 122
4.2.9 Halaman Tambah Data *Order* ........................................... 122
4.2.10 Halaman *Edit* Data *Order* ........................................ 123
4.2.11 Halaman *Detail* Data *Order* ...................................... 123
4.2.12 Halaman Transaksi .................................................... 124
4.2.13 Halaman Check Transaksi ........................................... 124

4.3 Halaman Desain Antarmuka Untuk Owner ............................. 125
4.3.1 Halaman *Login* ......................................................... 125
4.3.2 Halaman Data Cabang .................................................. 125
4.3.3 Halaman Data Konsumen ............................................. 126
4.3.4 Halaman Data Testimoni .............................................. 126
4.3.5 Halaman Data *User* ..................................................... 127
4.3.6 Halaman Data *Role* .................................................... 127
4.3.7 Halaman Data *Inventory* ............................................ 128
4.3.8 Halaman Data Stok Sabun ........................................... 128
4.3.9 Halaman Data Daftar Cucian ........................................ 129
4.3.10 Halaman Data *Order* ............................................... 129
4.3.11 Halaman Cek Laporan ............................................... 130
4.3.12 Halaman Cetak Laporan ............................................. 130

4.4 Halaman Desain Antarmuka Untuk Konsumen ................... 131
4.4.1 Halaman Tambah Data Testimoni .................................. 131
4.4.2 Halaman Melihat Data *Order* ..................................... 131

BAB 5 PENGUJIAN .................................................................. 132
5.1 *Test Case* ....................................................................... 132
5.2 Uji Fungsionalitas Komponen Perangkat Lunak ................. 134
5.3 Metodologi Penelitian ..................................................... 136
5.3.1 *Black Box* ................................................................. 136
5.3.2 Survei Survei Dengan Target Sistem ............................... 151
5.3.2.1 Kuisoner ................................................................. 151
5.3.3 Analisa Sistem ............................................................. 152
5.3.3.1 Desain Antarmuka Pengguna ..................................... 152
5.3.3.2 Fitur-fitur bisa dijalankan ........................................ 153
5.3.3.3 Sistem ini sudah memenuhi standar pengolahan data 153
5.3.3.4 Sistem memudahkan dalam mencari data konsumen .. 154
5.3.3.5 Sistem memudahkan dalam mencari data cabang ...... 154
5.3.3.6 Sistem memudahkan dalam mencari data transaksi..... 155
5.3.3.7 Sistem memudahkan dalam registrasi....................... 155
5.3.3.8 Sistem memudahkan dalam order.......................... 156
5.3.3.9 Sistem memudahkan dalam pengecekan order........ 156
5.3.3.10 Sistem memudahkan dalam perubahan daftar harga 157

5.4 Pengujian Error Handling Admin ..................................................... 157
5.4.1 Login Gagal ................................................................. 157
5.4.2 Login Berhasil ....................................................... 158
5.4.3 Tambah Data Cabang Gagal ........................................... 158
5.4.4 Tambah Data Cabang Berhasil ....................................... 160
5.4.5 Hapus Data Cabang Berhasil ......................................... 160
5.4.6 Tambah Data Konsumen Gagal ....................................... 160
5.4.7 Tambah Data Konsumen Berhasil .................................... 161
5.4.8 Hapus Data Konsumen Berhasil ..................................... 162
5.4.9 Hapus Data Testimoni Berhasil ....................................... 162
5.4.10 Tambah Data User Gagal .................................................. 162
5.4.11 Tambah Data User Berhasil ............................................. 163
5.4.12 Hapus Data User Berhasil ............................................... 163
5.4.13 Tambah Data Role Gagal ................................................. 164
5.4.14 Tambah Data Role Berhasil ............................................. 164
5.4.15 Hapus Data Role Berhasil ................................................ 164
5.4.16 Tambah Data Inventory Gagal ......................................... 165
5.4.17 Tambah Data Inventory Berhasil ..................................... 166
5.4.18 Hapus Data Inventory Berhasil ....................................... 166
5.4.19 Tambah Data Sabun Gagal ............................................... 166
5.4.20 Tambah Data Sabun Berhasil ............................................ 167
5.4.21 Hapus Data Sabun Berhasil ............................................. 168
5.4.22 Tambah Data Cucian Gagal ............................................... 168
5.4.23 Tambah Data Cucian Berhasil .......................................... 169
5.4.24 Hapus Data Cucian Berhasil ............................................ 169
5.4.25 Tambah Data Order Gagal ................................................. 169
5.4.26 Tambah Data Order Berhasil ............................................. 170
5.4.27 Hapus Data Order Berhasil .............................................. 170
5.4.28 Lihat Data Transaksi Gagal ............................................. 170
5.4.29 Lihat Data Transaksi Berhasil .......................................... 171
5.4.30 Lihat Data Laporan Gagal .................................................. 171
5.4.31 Lihat Data Laporan Berhasil ........................................... 171

5.5 Pengujian Error Handling Kasir .................................................. 172
  5.5.1 Login Gagal ........................................................................ 172
  5.5.2 Login Berhasil ................................................................. 173
  5.5.3 Tambah Data Konsumen Gagal ........................................... 173
  5.5.4 Tambah Data Konsumen Berhasil ........................................ 174
  5.5.5 Tambah Data Order Gagal .................................................. 175
  5.5.6 Tambah Data Order Berhasil .............................................. 175
  5.5.7 Lihat Data Transaksi Gagal ................................................ 175
  5.5.8 Lihat Data Transaksi Berhasil ............................................. 176

5.6 Pengujian Error Handling Owner ............................................... 176
  5.6.1 Login Gagal ....................................................................... 176
  5.6.2 Login Berhasil ................................................................. 177
  5.6.3 Lihat Data Laporan Gagal .................................................. 177
  5.6.4 Lihat Data Laporan Berhasil .............................................. 177

5.7 Pengujian Error Handling Konsumen ......................................... 178
  5.7.1 Tambah Data Testimoni Gagal ............................................ 178
  5.7.2 Tambah Data Testimoni Berhasil ........................................ 178
  5.7.3 Lihat Data Order Gagal ..................................................... 178

BAB 6 KESIMPULAN DAN SARAN ................................................. 180
  6.1 Kesimpulan .......................................................................... 180
  6.2 Saran .................................................................................. 180

DAFTAR PUSTAKA ....................................................................... xxv
  1. Data Penulis .......................................................................... xxvi
DAFTAR GAMBAR

Gambar 2.1 Komponen Sistem .................................................................10
Gambar 2.2 Tipe Kardinalitas Relasi ..................................................14
Gambar 3.1 Context Diagram ...............................................................22
Gambar 3.2 DFD Level 1 .................................................................23
Gambar 3.3 DFD Level 2 Proses 2 .........................................................25
Gambar 3.4 DFD Level 3 Proses 2.1 .......................................................27
Gambar 3.5 DFD Level 3 Proses 2.2 .......................................................28
Gambar 3.6 DFD Level 3 Proses 2.3 .......................................................29
Gambar 3.7 DFD Level 3 Proses 2.4 .......................................................30
Gambar 3.8 DFD Level 3 Proses 2.5 .......................................................31
Gambar 3.9 DFD Level 3 Proses 2.6 .......................................................32
Gambar 3.10 DFD Level 3 Proses 2.7 .......................................................33
Gambar 3.11 DFD Level 3 Proses 2.8 .......................................................34
Gambar 3.12 Relasi Tabel .................................................................35
Gambar 3.13 Halaman Login ...............................................................65
Gambar 3.14 Halaman Data Cabang ......................................................66
Gambar 3.15 Halaman Tambah Data Cabang .........................................66
Gambar 3.16 Halaman Edit Data Cabang ...............................................67
Gambar 3.17 Halaman Detail Data Cabang ............................................67
Gambar 3.18 Halaman Data Konsumen ...............................................68
Gambar 3.19 Halaman Tambah Konsumen ...........................................68
Gambar 3.20 Halaman Edit Data Konsumen .........................................69
Gambar 3.21 Halaman Detail Data Konsumen .......................................69
Gambar 3.22 Halaman Data Testimoni ..................................................70
Gambar 3.23 Halaman Detail Data Testimoni ........................................70
Gambar 3.24 Halaman Lihat Data Testimoni .........................................71
Gambar 3.25 Halaman Data User .........................................................71
Gambar 3.26 Halaman Tambah Data User .............................................72
Gambar 3.27 Halaman Edit Data User ...................................................72
Gambar 3.28 Halaman Detail Data User ...............................................73
Gambar 3.29 Halaman Data Role .........................................................73
Gambar 3.30 Halaman Tambah Data Role .............................................74
Gambar 3.31 Halaman Edit Data Role ..................................................74
Gambar 3.67 Halaman Detail Data User.................................92
Gambar 3.68 Halaman Data Role .........................................93
Gambar 3.69 Halaman Data Inventory.................................93
Gambar 3.70 Halaman Data Stok Sabun.........................94
Gambar 3.71 Halaman Data Daftar Cucian.........................94
Gambar 3.72 Halaman Detail Data Cucian........................95
Gambar 3.73 Halaman Data Order .................................95
Gambar 3.74 Halaman Detail data Order .........................96
Gambar 3.75 Halaman Cek Laporan.................................96
Gambar 3.76 Halaman Cetak Laporan...............................97
Gambar 3.77 Halaman Tambah Data Testimoni ................97
Gambar 3.78 Halaman Melihat Data Order ........................98
Gambar 4.1 Halaman Login ...........................................99
Gambar 4.2 Halaman Data Cabang ................................100
Gambar 4.3 Halaman Tambah Data Cabang .......................100
Gambar 4.4 Halaman Edit Data Cabang ..........................101
Gambar 4.5 Detail Data Cabang .......................................101
Gambar 4.6 Halaman Data Konsumen ..............................102
Gambar 4.7 Halaman Tambah Konsumen ...........................102
Gambar 4.8 Halaman Edit Data Konsumen .......................103
Gambar 4.9 Halaman Detail Data Konsumen ......................103
Gambar 4.10 Halaman Data Testimoni .............................104
Gambar 4.11 Halaman Detail Data Testimoni .....................104
Gambar 4.12 Halaman Lihat Data Testimoni .......................105
Gambar 4.13 Halaman Data User ...................................105
Gambar 4.14 Halaman Tambah Data User .........................106
Gambar 4.15 Halaman Edit Data User ................................106
Gambar 4.16 Halaman Detail Data User .............................107
Gambar 4.17 Halaman Data Role .....................................107
Gambar 4.18 Halaman Tambah Data Role ..........................108
Gambar 4.19 Halaman Edit Data Role .........................108
Gambar 4.20 Halaman Data Inventory .........................109
Gambar 4.21 Halaman Tambah Data Inventory .................109
Gambar 4.22 Halaman Edit Inventory .........................110
Gambar 4.23 Halaman Data Stok Sabun .........................110
Gambar 4.24 Halaman Tambah Data Stok Sabun ........................................ 111
Gambar 4.25 Halaman Edit Data Stok Sabun.............................................. 111
Gambar 4.26 Halaman Daftar Cucian .......................................................... 112
Gambar 4.27 Halaman Tambah Daftar Cucian .............................................. 112
Gambar 4.28 Halaman Edit Daftar Cucian ................................................... 113
Gambar 4.29 Detail Daftar Cucian ............................................................... 113
Gambar 4.30 Halaman Daftar Order ............................................................. 114
Gambar 4.31 Halaman Tambah Data Order ................................................ 114
Gambar 4.32 Halaman Edit Data Order ....................................................... 115
Gambar 4.33 Halaman detail Data Order .................................................... 115
Gambar 4.34 Halaman Transaksi ............................................................... 116
Gambar 4.35 Halaman Cek Transaksi .......................................................... 116
Gambar 4.36 Halaman Laporan ................................................................. 117
Gambar 4.37 Halaman Cek Laporan ............................................................ 117
Gambar 4.38 Halaman Cetak Laporan .......................................................... 118
Gambar 4.39 Halaman Login ..................................................................... 118
Gambar 4.40 Halaman Data Konsumen ...................................................... 119
Gambar 4.41 Halaman Tambah Konsumen .................................................. 119
Gambar 4.42 Halaman Edit Konsumen ....................................................... 120
Gambar 4.43 Halaman Detail Konsumen .................................................... 120
Gambar 4.44 Halaman Daftar Cucian .......................................................... 121
Gambar 4.45 Halaman Detail Daftar Cucian ............................................... 121
Gambar 4.46 Halaman Data Order .............................................................. 122
Gambar 4.47 Halaman Tambah Data Order ............................................... 122
Gambar 4.48 Halaman Edit Data Order ....................................................... 123
Gambar 4.49 Halaman Detail data Order .................................................... 123
Gambar 4.50 Halaman Transaksi ............................................................... 124
Gambar 4.51 Halaman Cek Transaksi .......................................................... 124
Gambar 4.52 Halaman Login ..................................................................... 125
Gambar 4.53 Halaman Data Cabang ............................................................ 125
Gambar 4.54 Halaman Data Konsumen ...................................................... 126
Gambar 4.55 Halaman Data testimoni ....................................................... 126
Gambar 4.56 Halaman Data User ............................................................... 127
Gambar 4.57 Halaman Data Role ............................................................... 127
Gambar 4.58 Halaman Data Inventory ....................................................... 128
Gambar 4.59 Halaman Data Stok Sabun ................................................. 128
Gambar 4.60 Halaman Data Daftar Cucian ........................................... 129
Gambar 4.61 Halaman Data Order ....................................................... 129
Gambar 4.62 Halaman Cek Laporan ................................................... 130
Gambar 4.63 Halaman Cetak Laporan .................................................. 130
Gambar 4.64 Halaman Tambah Data Testimoni ..................................... 131
Gambar 4.65 Halaman Melihat Data Order .......................................... 131
Gambar 5.1 Gagal Login 2 ................................................................... 157
Gambar 5.2 Gagal Login 3 ................................................................. 158
Gambar 5.3 Login Berhasil ................................................................. 158
Gambar 5.4 Gagal Tambah Data Cabang 1 .......................................... 158
Gambar 5.5 Gagal Tambah Data Cabang 2 .......................................... 159
Gambar 5.6 Gagal Tambah Data Cabang 3 .......................................... 159
Gambar 5.7 Gagal Tambah Data Cabang 4 .......................................... 159
Gambar 5.8 Gagal Tambah Data Cabang 5 .......................................... 159
Gambar 5.9 Tambah Data Cabang Berhasil ......................................... 160
Gambar 5.10 Hapus Data Cabang Berhasil ......................................... 160
Gambar 5.11 Gagal Tambah Data Konsumen 1 .................................... 160
Gambar 5.12 Gagal Tambah Data Konsumen 2 .................................... 161
Gambar 5.13 Gagal Tambah Data Konsumen 3 .................................... 161
Gambar 5.14 Gagal Tambah Data Konsumen 4 .................................... 161
Gambar 5.15 Tambah Data Konsumen Berhasil ................................... 161
Gambar 5.16 Hapus Data Konsumen Berhasil ..................................... 162
Gambar 5.17 Hapus Data Testimoni Berhasil ...................................... 162
Gambar 5.18 Gagal Tambah Data User 1 ............................................. 162
Gambar 5.19 Gagal Tambah Data User 2 ............................................. 163
Gambar 5.20 Tambah Data User Berhasil .......................................... 163
Gambar 5.21 Hapus Data User Berhasil .............................................. 163
Gambar 5.22 Gagal Tambah Data Role ............................................... 164
Gambar 5.23 Tambah Data Role Berhasil ........................................... 164
Gambar 5.24 Hapus Data Role Berhasil .............................................. 164
Gambar 5.25 Gagal Tambah Data Inventory 1 ...................................... 165
Gambar 5.26 Gagal Tambah Data Inventory 2 ...................................... 165
Gambar 5.27 Gagal Tambah Data Inventory 3 ...................................... 165
Gambar 5.28 Gagal Tambah Data Inventory 4 ...................................... 165
Gambar 5.29 Tambah Data Inventory Berhasil ........................................ 166
Gambar 5.30 Hapus Data Inventory Berhasil ........................................ 166
Gambar 5.31 Gagal Tambah Data Sabun 1 ........................................ 166
Gambar 5.32 Gagal Tambah Data Sabun 2 ........................................ 167
Gambar 5.33 Gagal Tambah Data Sabun 3 ........................................ 167
Gambar 5.34 Gagal Tambah Data Sabun 4 ........................................ 167
Gambar 5.35 Tambah Data Sabun Berhasil .......................................... 167
Gambar 5.36 Hapus Data Sabun Berhasil ........................................ 168
Gambar 5.37 Gagal Tambah Data Cucian 1 ........................................ 168
Gambar 5.38 Gagal Tambah Data Cucian 2 ........................................ 168
Gambar 5.39 Gagal Tambah Data Cucian 3 ........................................ 168
Gambar 5.40 Tambah Data Cucian Berhasil ........................................ 169
Gambar 5.41 Hapus Data Cucian Berhasil .......................................... 169
Gambar 5.42 Tambah Data Order Gagal ........................................... 169
Gambar 5.43 Tambah Data Order Berhasil .......................................... 170
Gambar 5.44 Hapus Data Order Berhasil .......................................... 170
Gambar 5.45 Gagal Lihat Data Transaksi 1 ........................................ 170
Gambar 5.46 Gagal Lihat Data Transaksi 2 ........................................ 171
Gambar 5.47 Lihat Data Transaksi Berhasil ....................................... 171
Gambar 5.48 Gagal Lihat Data Laporan ........................................... 171
Gambar 5.49 Lihat Data Laporan Berhasil ......................................... 172
Gambar 5.50 Gagal Login 1 ............................................................ 172
Gambar 5.51 Gagal Login 2 ............................................................ 172
Gambar 5.52 Login Berhasil ........................................................... 173
Gambar 5.53 Gagal Tambah Data Konsumen 1 ................................. 173
Gambar 5.54 Gagal Tambah Data Konsumen 2 ................................. 173
Gambar 5.55 Gagal Tambah Data Konsumen 3 ................................. 174
Gambar 5.56 Gagal Tambah Data Konsumen 4 ................................. 174
Gambar 5.57 Tambah Data Konsumen Berhasil ................................ 174
Gambar 5.58 Hapus Data Konsumen Berhasil ................................ 175
Gambar 5.59 Tambah Data Konsumen Berhasil ................................ 175
Gambar 5.60 Gagal Lihat Data Transaksi ........................................... 175
Gambar 5.61 Lihat Data Transaksi Berhasil ....................................... 176
Gambar 5.62 Gagal Login 1 ............................................................ 176
Gambar 5.63 Gagal Login 2 ............................................................ 176
Gambar 5.64  Login Berhasil ................................................................. 177
Gambar 5.65  Gagal Lihat Data Laporan ......................................................... 177
Gambar 5.66  Lihat Data Laporan Berhasil ................................................. 177
Gambar 5.67  Gagal Tambah Data Testimoni ................................................ 178
Gambar 5.68  Gagal Tambah Data Berhasil .................................................. 178
Gambar 5.69  Gagal Lihat Data Order 1 ........................................................ 178
Gambar 5.70  Gagal Lihat Data Order 2 ......................................................... 179
Gambar 5.71  Gagal Lihat Data Order 3 ......................................................... 179
DAFTAR TABEL

Tabel 2.1 Komponen Diagram ER.................................12
Tabel 2.2 Komponen DFD..................................15
Tabel 3.1 Tabel Data User..................................36
Tabel 3.2 Tabel Data Role..................................36
Tabel 3.3 Tabel Cabang ..................................37
Tabel 3.4 Tabel Data Konsumen..............................37
Tabel 3.5 Tabel Order ..................................38
Tabel 3.6 Tabel Testimoni ..................................39
Tabel 3.7 Tabel Daftar Cucian.................................39
Tabel 3.8 Tabel Stok Sabun ..................................39
Tabel 3.9 Tabel Inventory ..................................40
Tabel 3.10 Tabel Testimoni Data Konsumen..................40
Tabel 3.11 Tabel Stok Sabun Daftar Cucian..................41
Tabel 3.12 Tabel Daftar Cucian Order.........................41
Tabel 3.13 Kamus Data ID User..............................41
Tabel 3.14 Kamus Data UserName............................41
Tabel 3.15 Kamus Data Password............................42
Tabel 3.16 Kamus Data ID Cabang............................42
Tabel 3.17 Kamus Data Nama Cabang.........................42
Tabel 3.18 Kamus Data ID Transaksi........................42
Tabel 3.19 Kamus Data Tanggal Transaksi..................43
Tabel 3.20 Kamus Data Total Harga..........................43
Tabel 3.21 Kamus Data Status................................43
Tabel 3.22 Kamus Data ID Konsumen.........................43
Tabel 3.23 Kamus Data Nama ................................44
Tabel 3.24 Kamus Data Alamat...............................44
Tabel 3.25 Kamus Data No Telepon..........................44
Tabel 3.26 Kamus Data ID Testimoni........................44
Tabel 3.27 Kamus Data Nama Testimoni......................45
Tabel 3.28 Kamus Data Tanggal Testimoni..................45
Tabel 3.29 Kamus Data ID Cucian............................45
Tabel 3.30 Kamus Data Nama Cucian.........................45
Tabel 3.31 Kamus Data Quantity ................................................................. 46
Tabel 3.32 Kamus Data Harga Sub Total ...................................................... 46
Tabel 3.33 Kamus Data ID Harga ................................................................. 46
Tabel 3.34 Kamus Data Harga Cucian .......................................................... 46
Tabel 3.35 Kamus Data ID Stok Sabun .......................................................... 46
Tabel 3.36 Kamus Data Merk ...................................................................... 47
Tabel 3.37 Kamus Data Tipe ........................................................................ 47
Tabel 3.38 Kamus Data Stok ........................................................................ 47
Tabel 3.39 Kamus Data Jumlah .................................................................... 47
Tabel 3.40 Kamus Data No Seri .................................................................... 48
Tabel 3.41 Kamus Data Merk Alat ................................................................. 48
Tabel 3.42 Kamus Data Tgl Beli .................................................................... 48
Tabel 3.43 Kamus Data Tgl Akhir Garansi ..................................................... 48
Tabel 3.44 Kamus Data Status Inventory ........................................................ 48
Tabel 3.45 PSPEC Data Login ....................................................................... 49
Tabel 3.47 PSPEC Tambah Cabang ................................................................. 49
Tabel 3.48 PSPEC Ubah Cabang .................................................................... 50
Tabel 3.49 PSPEC Hapus Cabang ................................................................. 50
Tabel 3.50 PSPEC Cari Cabang ..................................................................... 51
Tabel 3.51 PSPEC Tambah Testimoni ............................................................. 51
Tabel 3.52 PSPEC Hapus Testimoni ............................................................... 52
Tabel 3.53 PSPEC Cari Testimoni ................................................................. 52
Tabel 3.54 PSPEC Tambah Konsumen .......................................................... 53
Tabel 3.55 PSPEC Ubah Konsumen ............................................................... 53
Tabel 3.55 PSPEC Hapus Konsumen ............................................................. 54
Tabel 3.56 PSPEC Cari Konsumen ............................................................... 54
Tabel 3.57 PSPEC Tambah Transaksi ............................................................ 55
Tabel 3.58 PSPEC Hapus Transaksi .............................................................. 55
Tabel 3.59 PSPEC Cari Transaksi ................................................................. 56
Tabel 3.60 PSPEC Tambah Inventory ............................................................. 57
Tabel 3.61 PSPEC Ubah Inventory ................................................................. 57
Tabel 3.62 PSPEC Hapus Inventory ............................................................... 58
Tabel 3.63 PSPEC Cari Inventory ................................................................. 58
Tabel 3.64 PSPEC Tambah Stok Sabun .......................................................... 59
Tabel 3.65 PSPEC Ubah Stok Sabun .............................................................. 59
Tabel 3.66 PSPEC Hapus Stok Sabun .................................................60
Tabel 3.67 PSPEC Cari Stok Sabun .....................................................60
Tabel 3.68 PSPECTambah Role .........................................................61
Tabel 3.69 PSPEC Ubah Role ............................................................61
Tabel 3.70 PSPEC Hapus Role ..........................................................61
Tabel 3.71 PSPEC Cari Role ..............................................................62
Tabel 3.72 PSPEC Tambah Cucian .....................................................62
Tabel 3.72 PSPEC Ubah Cucian .........................................................63
Tabel 3.73 PSPEC Hapus Cucian .........................................................63
Tabel 3.74 PSPEC Cari Cucian ..........................................................64
Tabel 5.1 Test Case .............................................................................132
Tabel 5.2 Pengujian Proses Login User ...........................................136
Tabel 5.3 Pengujian Proses Lihat Data User .....................................136
Tabel 5.4 Pengujian Proses Tambah Data User ................................137
Tabel 5.5 Pengujian Proses Ubah Data User .....................................137
Tabel 5.6 Pengujian Proses Hapus Data User .....................................137
Tabel 5.7 Pengujian Proses Lihat Data Role .......................................137
Tabel 5.8 Pengujian Proses Tambah Data Role ..................................138
Tabel 5.9 Pengujian Proses Ubah Data Role .......................................138
Tabel 5.10 Pengujian Proses Hapus Data Role .....................................138
Tabel 5.11 Pengujian Proses Lihat Data Cabang ................................138
Tabel 5.12 Pengujian Proses Tambah Data Cabang .............................138
Tabel 5.13 Pengujian Proses Ubah Data Cabang ................................139
Tabel 5.14 Pengujian Proses Hapus Data Cabang ...............................139
Tabel 5.15 Pengujian Proses Lihat Data Konsumen ............................140
Tabel 5.16 Pengujian Proses Tambah Data Konsumen .......................140
Tabel 5.17 Pengujian Proses Ubah Data Konsumen .............................140
Tabel 5.18 Pengujian Proses Hapus Data Konsumen ..........................141
Tabel 5.19 Pengujian Proses Lihat Data Testimoni ...............................141
Tabel 5.20 Pengujian Proses Tambah Data Testimoni ..........................141
Tabel 5.21 Pengujian Proses Hapus Data Testimoni .............................141
Tabel 5.22 Pengujian Proses Lihat Data Daftar Cucian .........................142
Tabel 5.23 Pengujian Proses Tambah Data Daftar Cucian ....................142
Tabel 5.24 Pengujian Proses Ubah Data Daftar Cucian .......................142
Tabel 5.25 Pengujian Proses Hapus Data Daftar Cucian .......................143
Tabel 5.26 Pengujian Proses Lihat Data Stok Sabun................................. 143
Tabel 5.27 Pengujian Proses Tambah Data Stok Sabun ......................... 143
Tabel 5.28 Pengujian Proses Ubah Data Stok Sabun.............................. 143
Tabel 5.29 Pengujian Proses Hapus Data Stok Sabun............................ 144
Tabel 5.30 Pengujian Proses Lihat Data Inventory................................. 144
Tabel 5.31 Pengujian Proses Tambah Data Inventory.............................. 144
Tabel 5.32 Pengujian Proses Ubah Data Inventory................................. 145
Tabel 5.33 Pengujian Proses Hapus Data Inventory................................. 145
Tabel 5.34 Pengujian Form Login..................................................... 145
Tabel 5.35 Pengujian Form Tambah User............................................ 146
Tabel 5.36 Pengujian Form Ubah User................................................ 146
Tabel 5.37 Pengujian Form Tambah Role............................................. 146
Tabel 5.38 Pengujian Form Ubah Role................................................ 147
Tabel 5.39 Pengujian Form Tambah Cabang.......................................... 147
Tabel 5.40 Pengujian Form Ubah Cabang............................................. 147
Tabel 5.41 Pengujian Form Tambah Konsumen.................................... 148
Tabel 5.42 Pengujian Form Ubah Konsumen....................................... 148
Tabel 5.43 Pengujian Form Tambah Testimoni...................................... 148
Tabel 5.44 Pengujian Form Tambah Daftar Cucian................................ 149
Tabel 5.45 Pengujian Form Ubah Daftar Cucian................................... 149
Tabel 5.46 Pengujian Form Tambah Stok Sabun.................................... 149
Tabel 5.47 Pengujian Form Ubah Stok Sabun....................................... 150
Tabel 5.48 Pengujian Form Tambah Inventory...................................... 150
Tabel 5.49 Pengujian Form Ubah Inventory......................................... 150
Tabel 5.50 Kuisiner ........................................................................... 152
Tabel 5.51 Analisa Sistem 1 ................................................................. 152
Tabel 5.52 Analisa Sistem 2 ................................................................. 153
Tabel 5.53 Analisa Sistem 3 ................................................................. 153
Tabel 5.54 Analisa Sistem 4 ................................................................. 154
Tabel 5.55 Analisa Sistem 5 ................................................................. 154
Tabel 5.56 Analisa Sistem 6 ................................................................. 155
Tabel 5.57 Analisa Sistem 7 ................................................................. 155
Tabel 5.58 Analisa Sistem 8 ................................................................. 156
Tabel 5.59 Analisa Sistem 9 ................................................................. 156
Tabel 5.60 Analisa Sistem 10 ............................................................... 157