

# BIBLIOGRAPHY

## Printed Sources

Brounstein, Marty. *Communicating Effectively for Dummies*. New York: Wiley Publishing, Inc, 2001.

## Electronic Sources

“Become Familiar with Australian Accent”. [ieltsexamstips](http://www.ieltsexamstips.com). 2014. 15 April 2014.

<<http://www.ieltsexamstips.com/2014/03/how-to-become-familiar-with-australian.html>>

Farouk Radwan, M, MSc. “Using body language to your advantage”. [2knowmyself](http://www.2knowmyself.com). 12 May 2014.

<[http://www.2knowmyself.com/body\\_language/body\\_language\\_revers](http://www.2knowmyself.com/body_language/body_language_revers)  
e>

“Guest Services Agent - Front Desk”. [Linkedin](http://www.linkedin.com). 27 March 2104.

<[http://www.linkedin.com/jobs2/view/12634166?trk=jobs\\_search\\_public\\_seo\\_page](http://www.linkedin.com/jobs2/view/12634166?trk=jobs_search_public_seo_page)>

“Imitation is The Key to Learning Languages”. Bussu. 25 Juny 2014.

<[http:// busuu.com/imitation-is-the-key-to-learning-languages/](http://busuu.com/imitation-is-the-key-to-learning-languages/)>

Mikoluk, Kasia. " Best Way to Learn a Language: Imitating Native Speakers". Udemy. 9 July 2103.

<<https://www.udemy.com/best-way-to-learn-a-language/>>

Rose, Angela. "Why Your Hotel Front Desk Manager is One of Your Most Important Hires". Hcareers. 27 March 2104.

<<http://www.hcareers.com/us/resourcecenter/tabid/306/articleid/1149/default.aspx>>

"The Truth About Accents". Humanaccents. 25 Juny 2014.

<<http://www.humanaccents.com/truth-about-accents.html#ifitcauses>>

Szynalski, Tomasz P. "Watching movies in English". Antimoon. 20 April 2014.

<<http://www.antimoon.com/how/movies.htm>>

Szynalski, Tomasz P. "The best way to learn a foreign language is to speak it". Antimoon. 15 May 2104.

<<http://www.antimoon.com/other/myths-speaking.htm>>

"Why A Native Teacher is Not Always The Best Language Teacher". Creativityandlanguages. 1 July 2014.

<<http://www.creativityandlanguages.com/2011/03/why-a-native-teacher-is-not-always-the-best-language-teacher/>>

## Interview

Yusuf. Personal Interview. 1 April 2013

Dewi. Personal Interview. 4 April 2013