

DAFTAR PUSTAKA

- Besterfield, Dale H. 2009. *Quality Control*. 8th edition. New Jersey: Pearson Prentice Hall.
- Finch, Bryon J. 2008. *Operation now supplay chain profitability and performance*. 3rd edition. New York: McGraw-Hill/Irwin Companies, Inc.
- Heizer, Jay dan Barry Render. 2009. *Manajemen Operasi (Operation Management)*. Diterjemahkan oleh: Chrishwan Sungkono. Edisi Kesembilan. Jakarta: Salemba Empat.
- Heizer, Jay dan Barry Render. 2011. *Operation Management*. 10th edition. New Jersey: Prentice-Hall International, Inc.
- Herjanto, E. 2008. *Manajemen Operasi*. Edisi Ketiga. Jakarta: PT Grasindo.
- Jogiyanto. *Metodologi Penelitian Bisnis*. 2010. Cetakan Ketiga. Yogyakarta: BPFE-Yogyakarta.
- Krajewski, Lee J. 2007. *Operation Management processed and value chains*. 8th edition. Pearson education, Inc.
- Montgomery, Douglas C. *Statistical Quality Control A Modern Introduction*. 7th edition. United States of America: Pearson Education, Inc.
- Narbuko, M.N., dan Achmadi, H.A. 2008. *Metodologi Penelitian*, Edisi Kesembilan. Jakarta: PT Bumi Aksara.
- Nasution, M.N. 2010. *Manajemen Mutu Terpadu (Total Quality Management)*, Edisi Kedua. Bogor: Ghalia Indonesia.
- Schroeder, R.G., Goldstein, S.M., Rungtusanathan, M.J. 2011. *Operation Managemnet: Contemporary Concepts and Cases*. 5th edition. United States of America: Irwin Mcgraw-Hill.
- Stevenson, W.J and Chuong, S.S. 2010. *Operation Management an Asian Perspective*. New York: Irwin McGraw-Hall, Co.
- Suliyanto. 2006. *Metode Riset Bisnis*. Yogyakarta: Andi Offset.
- Taylor, Russell. 2011. *Operations Management*. 7thedition . United States: John Wiley and Sons, Inc.