

## **CHAPTER IV**

### **CONCLUSION**

Having done the apprenticeship in Gambrinus Restaurant, I could pinpoint some problems that make me difficult to adapt at work. Very little understanding about the work in Gambrinus Restaurant makes it difficult for me to do the work. Beside that, I cannot adapt myself to the new situation and there is lack of communication with other waitress so that it is difficult for me to cooperate with the people, which can create bad relationship between the other waitresses and me. To avoid the problems, I have some solutions that I have analyzed in the previous chapter. However, I will choose the best solution to solve the problems.

To solve the problem that I face when I do my apprenticeship at Gambrinus Restaurant, I will combine solution two, to improve communication between the waitress and the apprentice and solution three, trying to adapt with the situation and the work by reading books about interpersonal skills and learning to understand the situation myself. By combining the two solutions, I believe that both Gambrinus and the new waitress, in this case the apprentice, will get many benefits. Gambrinus as the working place can encourage a conducive working environment; while

the apprentice will get a chance to improve herself, especially her emotional intelligence.

I suggest that Gambrinus Restaurant should give more explanation about the work to the apprentice. Besides, the waitresses should want to communicate about the work with the apprentice in order to create a good relationship and cooperation in doing the work. I also hope that Gambrinus Restaurant can create a good working situation so that the apprentice can feel comfortable in the work. The apprentice should be active in the work and not be afraid of trying to do the work. Moreover, the apprentice should be more excited to do the work.

In conclusion, adaptation is important to an apprentice who is new at work because the apprentice will find different situations and people in a workplace. By adaptation, an apprentice can learn to understand the situation and condition at work. Adaptation can also make the apprentice ready to face the new situation. However, doing adaptation involves both the company and the personnels, not only the new ones but also the old ones, so that a productive cooperation can be set up.