

Appendix

Dear ARIEF,

Attached is your Citibank Clear MasterCard Electronic Statement.

Please use your Electronic Statement password to open it.

If you have not changed it, the Electronic Statement standard password is

ddMonccyyxxxx (example: 01Aug1970xxxx) where:

- dd : Last two digits of your birthdate, example: 01
- Mon : The first 3 letters of your birth month in English

The first letter is uppercase and the rest are lowercase, example: Aug

- ccyy : Your birth year, example: 1970
- xxxx : The last four digits of your card number, example: 1234.

To change your password or to view Electronic Statement archive for the past 12 months, you can visit Citibank Online at citibank.co.id.

Regards,

Citibank, N.A.

We welcome any feedback or suggestions to improve our product and services.

If you have any feedback, please contact our 24-Hour CitiPhone Banking at 69999 from your mobile phone visit Citibank Online at citibank.co.id.

<<<Message Id:0000000000021075877>>>

_____ NOD32 3655 Information _____

This message was checked by NOD32 antivirus system.

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