

CHAPTER IV

CONCLUSION

In the previous chapter I have discussed the potential solutions that suggest some activity programs that can become the appropriate solution to the problem at Supervised-Field-Training Sekolah Tinggi Pariwisata Bandung. This chapter covers the best solution, justification of the theories that are already presented and relevant suggestions that are hoped will be useful for Supervised-Field-Training Sekolah Tinggi Pariwisata Bandung in the future.

I think that the best way in order to solve the problem encountered during my apprenticeship program in Supervised-Field-Training Sekolah Tinggi Pariwisata Bandung is team building activity consisting of outings and problem group discussion. I think that through conducting the team building activities, a company, in this case Supervised-Field-Training Sekolah Tinggi Pariwisata Bandung, would find an easier way to solve internal problems, especially the interpersonal communication problem between the manager and the subordinates. The advantages of team building is it can make a better interpersonal communication between the manager and the subordinates. When team building activities are applied at Supervised-Field-Training Sekolah Tinggi Pariwisata Bandung, it will

become a good start for the manager and the subordinates to have a good work relationship.

The relevant suggestions that are hoped could be useful in the next Supervised-Field-Training Sekolah Tinggi Pariwisata Bandung in building a good work relationship between the manager and the subordinates are presented in the following. One way is by not ignoring the current unhealthy interpersonal communication between the manager and the subordinates. Another way is through always trying any proposed activities that can increase the communication between the manager and the subordinates, including organizing team building activities so that the employees could be more open in conveying their problems and passing on information. By all efforts, hopefully the relationship especially between the manager and the subordinates could be developed and the work performance would be improved.