

# CHAPTER I

## INTRODUCTION

### A. Background of the Study

In this hard economic situation, PT bigtha Tryphena is a company that can stand still and run its business very well. PT bigtha Tryphena is getting bigger despite the hard situation. Through this company I can learn the management system in company and solution to solve the problems there.

PT.Bigtha Tryphena has a system that has to be run by hard workers. Unfortunately, it always gets into trouble because of the laziness and human errors especially caused by the operators. I learned how the company solves this problem by observing the workers in the production line. From the causes and effects I am able to understand the problem which is connected from a process to the other process which is critical. In this paper I will discuss the system at PT.Bigtha Tryphena to manage and solve the problem.

## B. Identification of the problem

The problem I am going to discuss in this paper are the question as below:

- How can late production happen?
- What are the cause and effects of late production?
- What are the best solutions to solve the late production?

## C. Objective and benefit of the study

By writing this paper, I can identify the causes and the effects of the late production at PT.Bigtha Tryphena. And through this internship I also find out some solutions that can help to solve this problem. The problems that happen can still be solved.

I hope through this internship will help me bring more knowledge and experience about dealing with people in work place and also think about the best solution to prevent the problem before it happen. Besides, though my internship I could help myself to move forward such as I start to know how to managing people and share the job with partner to get win-win solution.

Through this internship, I hope the readers can get more knowledge from my experience about dealing with people in work place and also for the institution has to think how to prevent the problem before it happen.

#### D. Description of the Institution.

PT.Bigtha Tryphena Garment is a manufacturer that produces baby clothes and children's wear for more than 16 years.

Since 1992, PT.Bigtha Tryphena has been working closely with European Importers by supplying garments to European markets and become an approved brand for costumers in the U.K.

#### E. Method of the Study.

The study is based on my experience when I did my internship at PT.Bigtha Tryphena from July 29<sup>th</sup> until September 8<sup>th</sup>. I learned the process of production, and I also interviewed my supervisor and did library research and browsed the Internet to gather the information needed to support my analysis.

#### F. Limitation of the Study

In this term paper I discuss the causes and effects of late production at PT.Bigtha Tryphena, and also will talk about the best solutions for it. There are so many issues that create late production. But here I will limit my discussion to late production which is created by operators.

#### G. Organization of the Term Paper

This term paper consists of four chapters. The first chapter is the Introduction. It is divided into seven parts. The first part is about the

background of the study. This part presents the explanation of the topic discussed and the reason for choosing the topic. The second part is about identification of the problem. It explains the problems analyzed in the paper. The third part is about objectives and benefits of the study. In this part, I explain the aim that I want to reach at the end of the writing of this term paper. The fourth part is the description of the institution. This part gives a brief description about the institution. The fifth part is the method of the study used. In this part, I explain the process of data gathering. The sixth part is limitation of the study. It gives the limitation of the topic discussed. The seventh part of the first chapter is about organization of the term paper. It explains the chapters and the parts of this term paper briefly. The second chapter is about problem analysis. In this chapter, I analyze the causes of the problem and the effects of it. It also contains theories and data that I got when I did my internship to support my statements. The third chapter is about potential solutions. It gives some of solutions to the problem. Each solution of positive and negative will talk in this chapter. The last chapter is the conclusion. In this chapter, I write about the best solution and some suggestions for the solution.