FLOWCHART

Cause 1: Less Education

Cause 2: Bad material quality

Cause 3: minim internal communication

Problem :

Late production by operators

Effect 1: Work overtime

Effect 2 : High cost shipment

Effect 3: Bad quality of product

Potential negative effects:

1. Company paying extra money to make training.
2. Not every workers give good result and feedback.

Potential Solution 1:

Training workers

Potential positive effects:

1. affect organization's culture
2. increase worker's performance and responsibility

Potential negative effects:

1. need more time to follow up

Potential Solution 2:

Planning to control material

Potential positive effects:

1. Traceable
2. Production can run more smoothly

Potential negative effects:

1. Need extra time to trance and repeat the meeting point to someone not come into the meeting

Potential Solution 3:

Maximizing Internal communication

Potential positive effects:

1. Share information between department
2. Increasing worker's knowledge

Chosen Solution:

1. Giving training continually to workers
2. Increasing internal communication