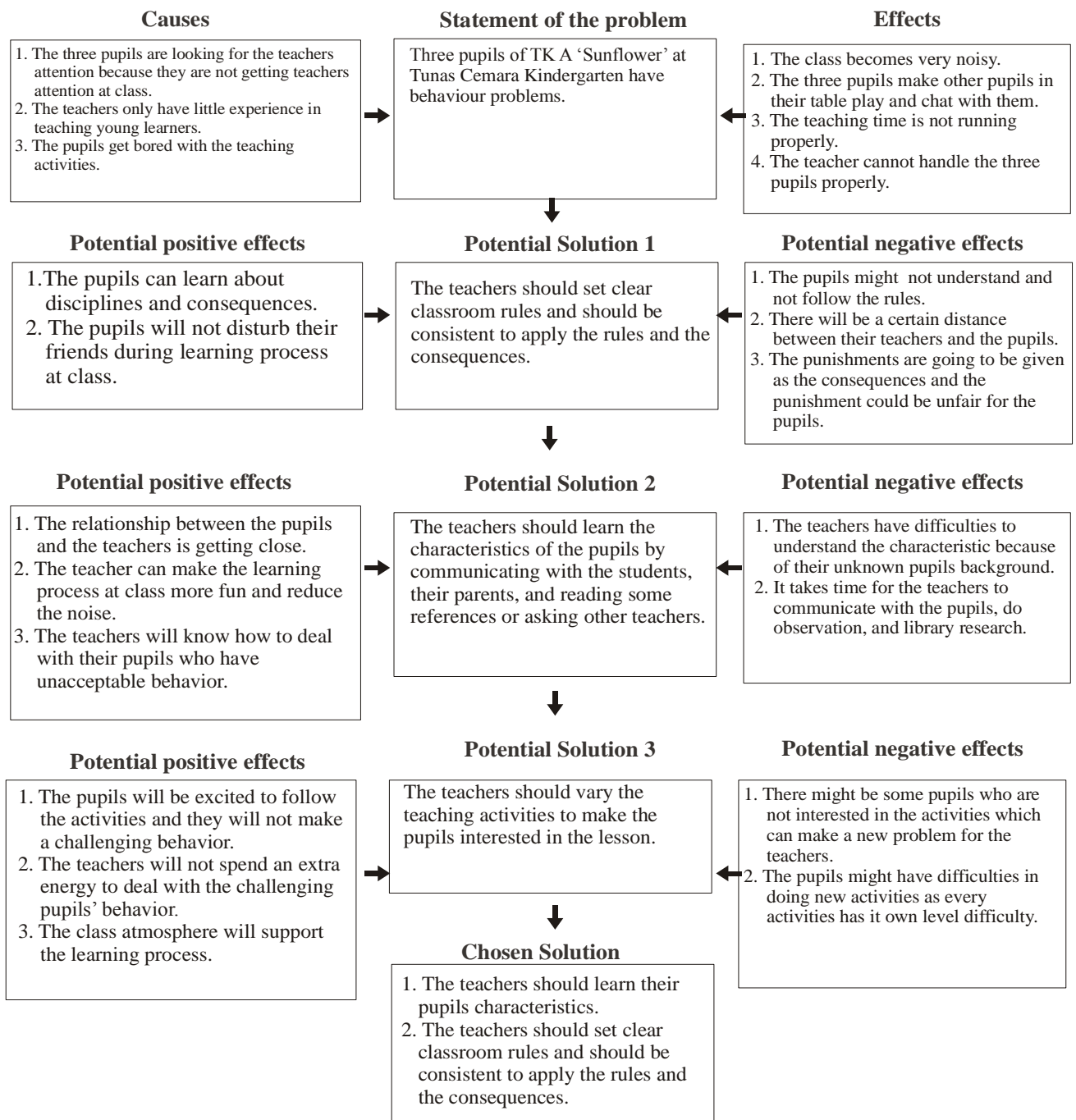


# APPENDIX A

## FLOW CHART



## APPENDIX B

### LIST OF THE QUESTIONS OF INTERVIEW

For the teachers:

1. How is Noni, Ping Lei and Daniel's behavior in class?
2. Does their behavior disturb the learning process in class?
3. What steps have been taken to deal with their behavior?
4. In your opinion, what are the causes of challenging behavior of the three pupils?
5. Have you ever related with psychology when dealing with their behavior?
6. What are the difficulties that you have experienced in dealing with their behavior?
7. How does the school get involved in dealing with the pupils' behavior?
8. Are there any requirements for the teachers who apply to teach in this school?
9. Is there any special course from the school for the teachers to expand their knowledge and ability about teaching young learners?

For the pupils:

1. Do your parents love you?
2. Have your parents been angry at you?
3. Did they ever give you punishment? What kind of punishment?
4. Are your teachers often angry at you? Why?

For the parents:

1. How is your child's development on academic performance in this school?
2. How is your child's behavior at home?
3. What do you usually do when your child shows challenging behavior?
4. How is the relationship of your family members?