

DAFTAR PUSTAKA

Gulo, W. 2003. *Metodologi Penelitian*. Jakarta : Grasindo.

MacKenzie, Posdakoff & Dennis W. Organ. 2006. *Organizational Citizenship Behavior : Its Nature, Antecedents, and Consequences*. California : Sage Publications Inc.

Meyer J.P & Allen. 1997. *Commitment In The Workplace : Theory, research, and application*. California : Sage Publications Inc.

Nazir, M. 2003. *Metode Penelitian*. Jakarta : Ghalia Indonesia.

Siegel, Sidney. 1997. *Statistik Nonparametrik Untuk Ilmu-ilmu Sosial*. Jakarta : PT Gramedia.

DAFTAR RUJUKAN

Stephen, Josua. 2008. *Studi Deskriptif Mengenai Organizational Citizenship Behavior Pada Pengurus Komisi Pemuda Gereja "X" di Kota Bandung*. Skripsi. Bandung : Fakultas Psikologi Universitas Kristen Maranatha.

<http://www.chevron.com/>

<http://www.chevron.com/about/chevronway/>

<http://www.chevron.com/about/operationalexcellence/tenentsofoperation/>

http://en.wikipedia.org/wiki/Chevron_Corporation