

DAFTAR PUSTAKA

- Ajzen, I. (2005). *Attitude, Personality and Behavior*. England: MC Grow Hill
- Arikunto, S. (1999). *Prosedur Penelitian Suatu Pendekatan Praktek*, Jakarta: PT Rineka Cipta
- Bernerth, J. (2004). *Expanding Our Understanding of The Change Message. Human Resource Development Review*
- Bloom, B.S. etc. (1956). *Taxonomy of Educational Objective : The Classificational Educational Goal, Handbook I Cognitive Domain*, New York: Longmans, Green and Co
- Brammer, L.M., Abrego, P.J., & Shorstrom, E.L. (1993) *Therapeutic Counselling and Psychotherapy* (6 th ed). Englewood Cliffs, NJ: Prentice Hall
- Backer, T.E. (1995). *Assessing and Enhancing Readiness for Change: Implications for Technology Transfer*. In T. E Backer, S. L David, & G. Soucy (Eds.), *Reviewing the behavioral science knowledge*, MD: National Institute on Drug Abuse
- Chunko, L.B. (2004). *Organizational Readiness for Change, Individual Fear of Change, and Sales Manager Performance* : an empirical investigation
- Cummings, T.G., & Worley, C.G (2005). *Organisation Development and Change*, (8th ed) Cincinnati, OH: South-Western College Publishing.
- Davis, K.A & Newstrom, J.W. (1997). *Organizational Behavior: Human Behavioral Work* (11th ed). USA: Mc Grow. Hill.
- Downs, A (1967). The life cycles of bureaus. *Insider Bureaucracy*.
- Ernst & Young (1992) *International quality study: best practices report*. Cleveland: Ernst & Young an American Quality Foundation.
- Friedenberg, L. 1995 *Psychological Testing, Design, Analysis and Use*, Allyn and Bacon
- Graziano. A.M. (2000). *Research Methods. A Process of Inquiry*, 4 th ed Boston: Allyn & Bacon

- Gulo, W. (2002). *Metodologi Penelitian*. PT Gramedia Widiasarana. Jakarta
- Hawkins, P & Smith, N (2006), *Coaching, Mentoring and Organizational Consultancy*. New York : McGrow- Hill.
- Hanpachern, C. (1997). *The extension of the theory of margin : A framework for assessing readiness for change*
- Homan, M & Miller, L.J. (2008) *Coaching in organization* . New Jersey: John Wiley & Sons.Inc.
- Jones, G.R (2007). *Organizational Theory, Design, and Change*, New Jersey: Perason Education
- Kaplan, R.M., & Saccuzzo, D.P. (2005). *Psychological Testing Principles Applications, and Issue*, 6 th Ed. Belmont, CA: Thomson Wadsworth.
- Knowles,M. (1990). *Adult Learner: A Neglected Species*. Houston: Gulf Publishing Company. Species.
- Kreitner, R. & Angelo, K (2004). *Organisational Behavior* (6 th edition). United States of America: Irwin Mcgraw- Hill
- Kirkpatrick. D.L., & Kickpatrick, J.D (2006) *Evaluating Training Program* : The Four Level, 3 rd edition. California: Berret- Kohler Publisher. Inc.
- Madsen, S.R., Miller, D. & John. C.R (2005). *Readiness for organizational change: Do organizational commitmen and social relationship in the workplace make a difference?* *Human Resource Developmen Quarterly*
- Mc Leod, John. (2003) *An Introduction to Counselling* (3 rd Ed). USA: Open University Press
- Mc Leod, John. (2007) *Counselling Skill*. New York : Open University Press
- Nasir, M. (1999) *Metode Penelitian*. Ghalia Indonesia, Jakarta
- Rogers, J. (2004) *Coaching Skills*, a hand book, New York: Open Univercity Press.
- Starr, J. (2003). *The coaching manual*: The definitive guide to process, principles and skill of personal coaching. Great Britain : Pearson Education
- Sugiyono. (2007). *Metode Penelitian Kuantitatif Kualitatif dan R & D*. Bandung Alfabeta

Thorne, K. (2005) *Coaching for change*: peran pelatih dalam perubahan manusia dan organisasi. Diterjemahkan oleh Fiyanti Osman.Jakarta: PT Bhuana Ilmu Populer.

DAFTAR RUJUKAN

- Armenakis, A.A., & Harris, S.G (2009). Reflections: *Our journey in organizational change research and practice*. Journal of Change Management– 42.10.1080/14697010902879079
- Ajzen, I. (1991). *The Theory of Planned Behavior*. *Organizational Behavior and Human Decision Processes* 50 (1991) 179-211
- Arninditha, N. (2012). Tesis: Pemberian *Coaching* dan Konseling untuk Meningkatkan Perilaku Proaktif dan Menurunkan Intensi untuk Keluar pada *Executive Trainee Batch 4* (Studi pada PT XYZ). Magister Psikologi UI. Jakarta. Indonesia
- Febriansyah, K. (2009). Skripsi: Kontribusi mengenai Determinan-Determinan Intention terhadap Intention untuk Menggunakan *Seat Belt* dengan Benar pada Mahasiswa yang Mengendarai Mobil di Universitas “X”, Bandung. FP UKM.Bandung. Indonesia
- Lisdiana, T. (2012). Tesis: Rancangan dan Uji Coba Modul Pelatihan untuk Menurunkan *Time Based Work Family Conflict* pada Wanita yang Bekerja di Bandung. Magister Psikologi UKM. Bandung. Indonesia
- Megani, A. (2012). Skripsi: Hubungan Antara *Employee Engagement* dan Kesiapan Karyawan untuk Berubah. FP UI. Jakarta. Indonesia
- Mosca, J.B., Fazzari, A., Buzzo. J. (2010) *Coaching to win : A Systematic Approach to Achieving Productivity Through Coaching*. Journal of Business & Economic Research
- Pannen. P & Malati. I.(1994). *Pendidikan Orang Dewasa*. Dalam PAU. Dirjen Dikti Mengajar di Perguruan Tinggi-Program Applied Approach Jakarta: Dirjen Dikti.

Riyandeska. N.A. (2009). Tesis: Perancangan Program Intervensi Untuk Mencegah Remaja Melakukan Perilaku Seksual Pranikah Melalui Intensi Berperilaku Seksual Pranikah. Magister Psikologi UNPAD. Indonesia