

## DAFTAR PUSTAKA

- Salvatore R. Maddi and Deborah M. Khoshaba (2005). *Resilience At Work : How To Succeed No Matter What Life Throws At You*. AMACOM, a division of American Management Association, New York.
- Newstrom, J. W & Davis K. (1993). *Organizational Behavior*. Mc Graw Hill series in Management.
- Bloom, Benjamin S, etc. 1956. *Taxonomy of Educational Objective : The Classification of Educational Goals, Handbook I Cognitive Dimain*. New York : Longmans, Green and Co.
- Kirkpatrick, Donald L. 1998. *Evaluating Training Programs, The Four Levels, Second Ed*. San Fransisco : : Berret-Koehler Pub. Inc.
- Campbell, Stanley (1966). *Experimental and Quasi – Experimental Designs For Research*. Rand McNally College Publishing Company, Chicago.
- Noe, Raymond. 2002. *Employee Training and Development*. New York : McGraw Hill.
- Gulo W. 2002. *Metodologi Penelitian*. PT. Gramedia Widiasarana. Jakarta.