CHAPTER IV

CONCLUSION

In the previous chapters, I have analyzed the problem that occured during my internship in G.H. Universal Hotel, namely I felt that the Front Office Department in G.H. Universal did not have a comfortable working environment. I have also analyzed the causes, the effects, and the potential solutions to the problem. There are two causes and two effects of this problem. The first cause of my problem is that my superiors did not treat me well, and the second cause is that I had to do the tasks that were not listed in my job description. The effects of my problem are that I had less motivation while I was working there, and I always wanted to quit from G.H. Universal Hotel. To overcome the problem, there are three potential solutions. First, I adapt myself to the working environment in G.H. Universal Hotel. Second, I force myself to keep working there. Third, I try to look for another job.

Based on the analysis of all chapters, the best solution to my problem is the combination of the first and second solution. The first solution is that I conform myself to the working environment in G.H. Universal Hotel.

16

I conform myself there by understanding the standards in the FO Department of G.H. Universal Hotel and doing the tasks before my superiors tell me to do them as I believe that tolerating the behavior standards in the working environment in the department is one of the ways to help me stay there. The second solution is that I force myself to keep working there. I force myself to keep coming to work every day, and I also force myself to do all the tasks and obey the hotel rules. As result, gradually my working activities become a habit, and I get used to working there. Besides, I can learn how to bear a situation which I do not feel comfortable with. By forcing myself to work in G.H. Universal Hotel, I can learn how to be responsible for the tasks that are given to me and focus on them, as Jay White states: "Learn to be present where you are; give your all to whatever you're currently doing" (par. 3). The combination of the first and second potential solution will be the best solution for me because those solutions make me learn to bear the uncomfortable condition I was and will be in, specifically my working environment, and try overcome it. By applying the first and second solution, I can build my characters, challenge myself to bear the unpleasant condition, and keep working as well as possible.

I do not choose to apply the third solutions, namely trying to look for another job as the best solution since it is not an easy option to leave the job, as is stated by Becky Roberts: "Making the decision to leave the job is never an easy process" (par.1) because I have to consider the effect that will occur, such as my reputation in that particular place would be bad and

17

leaving the job was not an easy process because I had a contract in G.H.
Universal under my college name, and G.H. Universal trusted me to work
there. Besides, in the new workplace I have to adapt myself again. I also
have to know some aspects, such as my superiors' and coworkers'
characters and learn my new job description again.

The conclusion is that I should bear the unpleasant working
environment in G.H. Universal Hotel by conforming myself to the working
environment there and forcing myself to keep working there. I should not
give up easily to the uncomfortable working environment there, but try to
be more productive instead. With the combination of the first and second
solution I believe that I can overcome the problem of experiencing an
unpleasant working environment if later I work in a new workplace which
has a similar working environment to G.H. Universal Hotel and work better
there.

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