

CHAPTER IV

CONCLUSION

Based on my analysis in the previous chapters, I would like to present the chosen solutions in this chapter. The solutions are to get over my problem in building communicative relationship with the staff in at Hilton Hotel Bandung. The causes of my problem are, I had lack of social skills, I was an unfriendly person, and I was a shy person. Furthermore, the effects of the problems are I had low self-confidence in doing my work, I had poor working performance and I had a low productivity in team working. The potential solutions of my problem are I ask someone to be a mentor to guide me to adapt to the new working environment, I observe the workplace situation, try to be friendly and interact more with the people in the workplace.

Having analyzed the potential solutions, I choose the three of my potential solutions, that is, I ask someone to be a mentor to guide me to adapt to the new working environment, observe the workplace situation and try to be friendly and interact more with the people in the workplace.

There are some reasons why I choose the three potential solutions. First, I believe that a mentor has a lot of experience in handling staff's problems. Therefore, asking someone to be a mentor who has expertise in his or her field to guide me to adapt in new working environment will make me a better worker, and I will get some positive suggestions from the mentoring. Second, by observing, I will know the situation in the workplace better and I will know what I should or should not do in an effort to make interactions and build deeper interpersonal communication with the other staff. Third, trying to be friendly and interact more with the new people at the workplace will improve my social skills to communicate with them. Moreover, all the three potential solutions will give positive effects to the working environment, the people in the workplace and to the hotel itself. Building relationships and deeper communication with the other staff in a new workplace is important so that I can adapt quickly. Besides, being able to adapt well in the new working environment will increase my confidence and increase productivity in the workplace. In the article "Adapt to New Working Environment" it is explained, "The speed of adaptability of the new employee will not only increase self confidence but will also help the general productivity of the office" (par. 2).

To sum up, building communicative relationship with other staff is important. Making good communication and relationships with other staff equals good working performance and bringing benefits to the company as well. I expected these chosen solutions can help other people who have similar problem as well.