

DAFTAR PUSTAKA

- Artley, Will, dan Suzzane Stroh, *The Performance Based Management Handbook Volume 2*, U.S. Department of Energy and Oak Ridge Associated Universities, 2001
- Gumbus, Andra, *Entrepreneurs Use a Balanced Scorecard to Trnslate Strategy into Performance Measures*, *Journal of Small Business Management*; 44; 407, 2006
- Kaplan, Robert S. dan David P. Norton., *The Balanced Scorecard : Translating Strategy into Action*, Massachusetts, Harvard Business Review, 1996
- Kaplan, Robert S. dan David P. Norton., *The Strategy Map : Converting Intangible Assets into Tangible Assets.*, Massachusetts, Harvard Business Review, 2004
- Olve, Nils-Goran., Jan Roy, dan Wetter Magnus., *Performance Drivers : A Practical Guide to Using Balanced Scorecard*, New York, John Wiley & Sons, 1999
- Salim, Edwin. *Pengembangan Model Keputusan dan Prototip Sistem Pendukung Keputusan untuk Penentuan Prioritas Penyediaan Material*, ITB, 2003.
- Simamora, Nikolas. *Pengembangan Indikator Keberhasilan dan Tolok Ukur Strategis Kinerja Perusahaan Menggunakan Metodologi Balanced Scorecard (Studi Kasus PT SCTV)*. ITB, 2004