

DAFTAR PUSTAKA

- Bailey, John, 1991. *Managing Organizational Behavior* 2nd Ed, Brisbane: John Wilwy & Sons.
- Gulo, W. 2002. *Metodologi Penelitian*, Jakarta: Grasindo
- Kartono, Kartini; Dali Gulo. 1987. *Kamus Psikologi*, Cet.1. Bandung: Pioner 1987
- Koontz, Harold; Henry Wehrich, 1988. *Management* 9th Edition, New York: McGraw- Hill
- Krech, David & Richard S. Cruchfield, 1970. *Theory and Problem of Social Psychology*. McGraw-Hill, Inc.
- Nazir, Moh. 1988. *Metode Penelitian*, Cetakan ke-3. Jakarta : Galia Indonesia
- Robins, Stephen. 2001. *Organizational Behavior*. Prentice Hall International, Inc.
- Schermerhorn, Jhon. 1996. *Management*, 5th Edition. Jhon Wiley & Sons, Inc.
- Singarimbun, Masri & Sofyan Effendi, 1989. *Metode Penelitian Survei*. Jakarta : PT. Gramedia.
- Stoner, James ; Freeman, Edward; Gilbert, Danel R. 1995. *Management*, 6th Edition, Prince Hall.
- Sunarjo Djoenaesih, 1997. *Opini Publik*, Edisi ke-2, Yogyakarta: Liberty Offset.
- Sylvia, Evi. September 2002. *Diktat Prinsip Manajemen*, Bandung : Fakultas Psikologi Universitas Kristen Maranatha.
- Woodcock, Mike; Dave, Francis, 1979. *Unblocking Your Organization*. La Jolla California : University Associate, Inc.