

**KUESIONER**

Terimakasih atas kesediaan Anda untuk mengisi kuesioner ini. Penulis mengharapkan pengisian kuesioner ini dilakukan selengkap mungkin dan sesuai dengan pengetahuan Anda. Adapun tujuan dari dibuatnya kuesioner ini adalah untuk memenuhi persyaratan Laporan Tugas Akhir Jurusan Teknik Industri Universitas Kristen Maranatha mengenai *Perceived Quality*.

1. Berapakah umur Anda sekarang?
  - a. < 18 thn
  - b. 18 – 24 thn
  - c. > 24 thn
  
2. Apakah pekerjaan Anda saat ini? .....
  
3. Berapa kali dalam sebulan Anda menggunakan jasa travel untuk rute Purwokerto-Bandung dan Bandung-purwokerto ?
 

a. 1 kali	d. 4 kali
b. 2 kali	e. Lebih dari 4 kali
c. 3 kali	
  
4. Sebutkan nama sebuah jasa travel yang pertama kali terlintas dalam pikiran Anda?  
 .....
  
5. Jasa travel manakah yang sering Anda gunakan selain yang telah disebutkan pada pertanyaan no.4?  
 .....  
 .....
  
6. Apakah Anda mengenal Leman’s Travel?
  - a. Ya, Saya mengenalnya dan pernah menggunakan travel tersebut
  - b. Ya, Saya mengenalnya tetapi tidak pernah menggunakan travel tersebut
  - c. Tidak ( langsung menjawab pertanyaan **no. 8** )
  
7. Dari mana Anda mengetahui tentang Leman’s Travel?
 

a. Teman	d. Saudara
b. Brosur	e. Lain-lain : .....
c. Koran	
  
8. Apakah Anda bersedia untuk menggunakan Leman’s Travel di masa yang akan datang?
 

a. Ya	b. Tidak
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9. Hal-hal apakah yang Anda perhatikan dalam memilih sebuah travel?  
 (mohon dijawab lebih dari 3 pernyataan)  
 .....  
 .....  
 .....  
 .....

~~~~~ Terima Kasih ~~~~~

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## KUESIONER PENELITIAN

Dengan hormat,

Dalam rangka penyusunan laporan Tugas Akhir pada Jurusan Teknik Industri, Universitas Kristen Maranatha, maka saya meminta kesediaan dari Bapak / Ibu dan Saudara/i sekalian untuk meluangkan waktu mengisi kuesioner ini. Judul penelitian yang saya lakukan adalah "**Analisis Perbandingan *Perceived Quality* Leman's Travel Dengan Travel Lainnya (Studi Kasus Rute Bandung-Purwokerto PP)**".

Oleh karena itu saya sangat mengharapkan sekali kerjasama dari responden dengan meluangkan waktu untuk mengisi kuesioner penelitian ini. Pengisian kuesioner ini dilakukan selengkap mungkin dan sepengetahuan Anda. Atas kesediaan responden dalam mengisi kuesioner ini saya mengucapkan terima kasih.

### PETUNJUK PENGISIAN:

#### 1. Kuesioner Tingkat Kepentingan

Isilah kuesioner tingkat kepentingan ini dengan menyilang jawaban yang sesuai dengan perasaan Anda. Pengisian ini dilakukan berdasarkan nilai dari tingkat kepentingan harapan-harapan Anda dari setiap variabel pernyataan.

Nilai 1 : *Sangat Tidak Penting* (Walaupun tidak tersedia/ tidak ada, saya **tetap** akan menggunakan jasa travel ini).

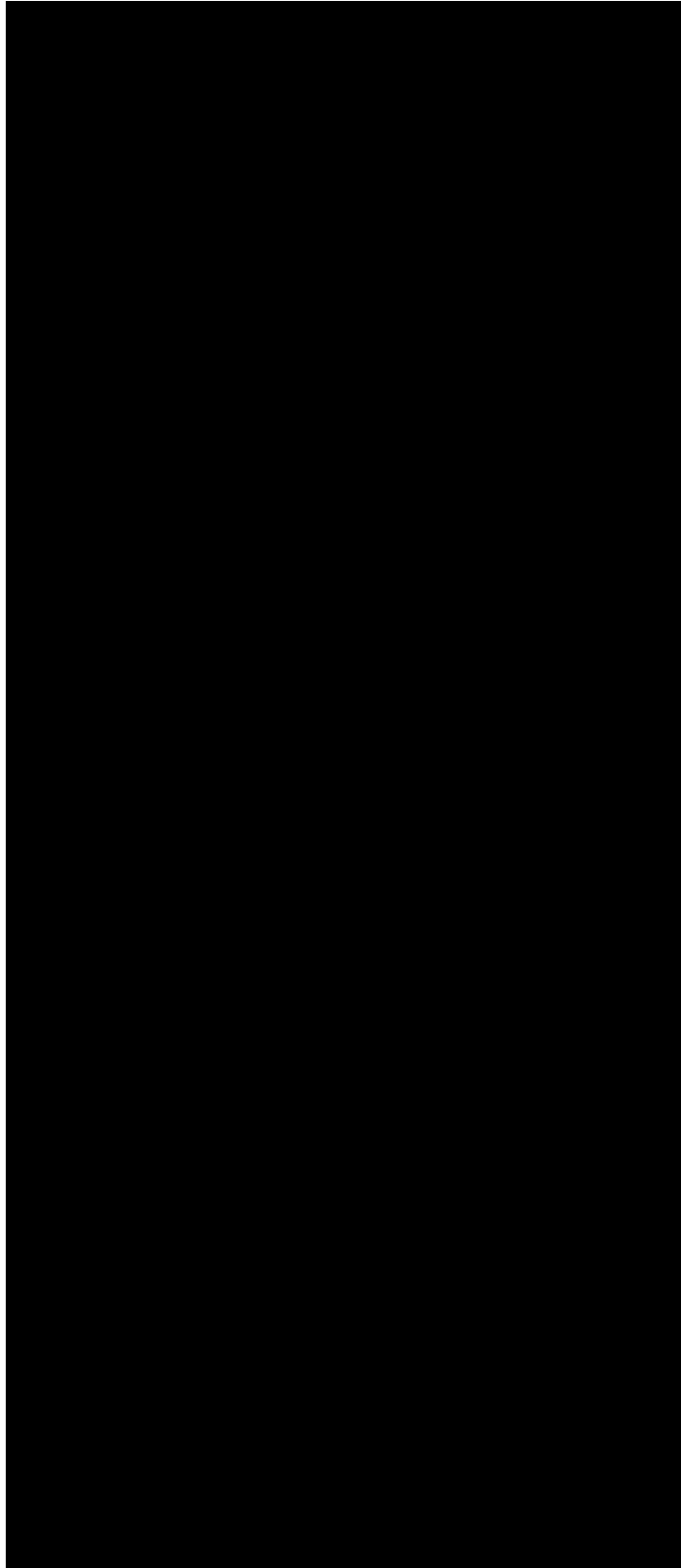
Nilai 4 : *Sangat Penting* (Apabila tidak tersedia/ tidak ada, saya **pasti tidak** akan menggunakan jasa travel ini).

#### 2. Kuesioner Tingkat Performansi dan Persepsi Kualitas (*Perceived Quality*)

Isilah kuesioner tingkat performansi dan Persepsi Kualitas (*Perceived Quality*) dengan menyilang jawaban yang sesuai dengan perasaan Anda. Pengisian ini dilakukan berdasarkan nilai dari tingkat performansi dan persepsi yang Anda rasakan terhadap Leman's Travel, Pamitran Travel, Maju Jaya Travel, dan Hani Jaya Travel.

Nilai 1 : *Sangat Buruk* (Pelayanan yang diberikan oleh Leman's Travel, Pamitran Travel, Maju Jaya Travel, dan Hani Jaya Travel **sangat buruk**).

Nilai 4 : *Sangat Baik* (Pelayanan yang diberikan oleh Leman's Travel, Pamitran Travel, Maju Jaya Travel, dan Hani Jaya Travel **sangat baik**).



## Data mentah Kuesioner Uji Coba (Persepsi)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |   |
| 1         | 3          | 3 | 3 | 2 | 3 | 3 | 2 | 2 | 2 | 3  | 2  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  |   |
| 2         | 4          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |   |
| 3         | 3          | 2 | 3 | 2 | 3 | 2 | 2 | 2 | 3 | 2  | 2  | 2  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 4         | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 5         | 3          | 3 | 3 | 3 | 3 | 4 | 2 | 2 | 2 | 2  | 2  | 2  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 6         | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 7         | 4          | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |   |
| 8         | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 9         | 2          | 3 | 3 | 2 | 3 | 3 | 2 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 10        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 3  |   |
| 11        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 12        | 4          | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 3  |   |
| 13        | 3          | 2 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 14        | 3          | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  |   |
| 15        | 3          | 2 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 16        | 4          | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 3  |   |
| 17        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 18        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 19        | 2          | 3 | 3 | 2 | 3 | 3 | 2 | 2 | 2 | 3  | 2  | 2  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 20        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 21        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 22        | 3          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 23        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 24        | 3          | 2 | 3 | 2 | 3 | 2 | 2 | 2 | 2 | 3  | 2  | 2  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 25        | 3          | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 3  |   |
| 26        | 4          | 3 | 3 | 4 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 3  |   |
| 27        | 3          | 2 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 28        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 3  |   |
| 29        | 4          | 2 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 30        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 31        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 2  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  |   |
| 32        | 4          | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |   |
| 33        | 3          | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 2 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 4  |   |
| 34        | 3          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 4 |
| 35        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |

## Data Mentah Kuesioner Uji Coba (Harapan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 1         | 4          | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 4  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 2         | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 4  |
| 3         | 3          | 3 | 3 | 3 | 4 | 2 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 4         | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |
| 5         | 4          | 3 | 3 | 4 | 3 | 4 | 4 | 4 | 4 | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 4  |
| 6         | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 7         | 4          | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  |
| 8         | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 9         | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 10        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 11        | 4          | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  |
| 12        | 3          | 3 | 3 | 3 | 4 | 4 | 2 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 13        | 4          | 3 | 3 | 4 | 4 | 4 | 3 | 3 | 4 | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 14        | 3          | 3 | 3 | 4 | 2 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 15        | 4          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 4 | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 3  | 4  | 3  | 4  | 4  |
| 16        | 3          | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 4  | 3  | 4  | 4  |
| 17        | 3          | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |
| 18        | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 3  | 3  | 3  |
| 19        | 4          | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 4  | 3  | 4  | 3  |
| 20        | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 4  |
| 21        | 3          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 4  |
| 22        | 3          | 3 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 3  | 4  |
| 23        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 24        | 4          | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 4  | 3  | 4  | 4  |
| 25        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  |
| 26        | 2          | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |
| 27        | 3          | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  |
| 28        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 29        | 2          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 30        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 31        | 4          | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  |
| 32        | 4          | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 2 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 3  | 3  |
| 33        | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  |
| 34        | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  |
| 35        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 2  | 3  | 4  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |

## Data Mentah Kuesioner Penelitian (Harapan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 1         | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 3  | 3  | 4  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  |
| 2         | 4          | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 3         | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 4         | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |
| 5         | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 4  |
| 6         | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 7         | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 3  | 4  | 4  | 4  | 4  |
| 8         | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 9         | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 10        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 11        | 4          | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  |
| 12        | 3          | 3 | 3 | 3 | 4 | 3 | 2 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 13        | 4          | 3 | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 14        | 3          | 3 | 3 | 4 | 2 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 15        | 4          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 4 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 4  | 4  |
| 16        | 3          | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |
| 17        | 3          | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |
| 18        | 4          | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 3  | 3  | 3  |
| 19        | 4          | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 3 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 3  |
| 20        | 4          | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 4  |
| 21        | 3          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |
| 22        | 3          | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 4  |
| 23        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 4  |
| 24        | 4          | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 4  |
| 25        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 3  | 4  | 4  |
| 26        | 2          | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 4  |
| 27        | 3          | 4 | 3 | 4 | 4 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 4  | 4  |
| 28        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  |
| 29        | 2          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 30        | 3          | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 31        | 4          | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  |
| 32        | 4          | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 2 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 3  |
| 33        | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  |
| 34        | 4          | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 35        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 2  | 3  | 4  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  |

## Data Mentah Kuesioner Penelitian (Harapan) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 36        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 37        | 4          | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  |
| 38        | 4          | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 3 | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 4  | 4  | 3  |
| 39        | 4          | 3 | 3 | 4 | 4 | 4 | 3 | 3 | 4 | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  |
| 40        | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 41        | 4          | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 3  |
| 42        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  |
| 43        | 4          | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  |
| 44        | 4          | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 2 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  |
| 45        | 4          | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  |
| 46        | 4          | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 3 | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 3  |
| 47        | 3          | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 2  | 3  | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 3  | 4  | 3  |
| 48        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 49        | 4          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 4  | 3  |
| 50        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 3  |
| 51        | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 52        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 53        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 54        | 3          | 3 | 3 | 4 | 2 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 55        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 4  | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 4  | 4  |
| 56        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  |
| 57        | 2          | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 3  |
| 58        | 3          | 4 | 3 | 4 | 3 | 2 | 3 | 3 | 3 | 2  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |
| 59        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  |
| 60        | 2          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 61        | 4          | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 3  | 3  |
| 62        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 63        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |
| 64        | 4          | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 3  |
| 65        | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 66        | 4          | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 4  | 4  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 3  | 4  |
| 67        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 68        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 69        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 70        | 4          | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 3  |

## Data Mentah Kuesioner Penelitian (Harapan) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 71        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 3  | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 72        | 3          | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 4  | 3  |
| 73        | 3          | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |
| 74        | 2          | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  |
| 75        | 3          | 4 | 3 | 4 | 3 | 2 | 3 | 3 | 3 | 2  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 76        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  |
| 77        | 2          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 78        | 3          | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 3  |
| 79        | 4          | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  |
| 80        | 4          | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 4  | 3  | 3  |
| 81        | 4          | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 4  |
| 82        | 4          | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 3 | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  |
| 83        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 2  | 3  | 2  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  |
| 84        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 85        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4  | 4  | 3  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 3  |
| 86        | 4          | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 3 | 3  | 4  | 4  | 4  | 4  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 4  | 3  | 3  |
| 87        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  |
| 88        | 4          | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 3  | 3  |
| 89        | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 90        | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 4  |
| 91        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 3  | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 92        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 93        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 94        | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 3  |
| 95        | 3          | 3 | 3 | 3 | 4 | 3 | 2 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 96        | 4          | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 4  |
| 97        | 3          | 3 | 3 | 4 | 2 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 98        | 4          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 4  | 3  |
| 99        | 3          | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  |
| 100       | 3          | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 101       | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 4  |
| 102       | 4          | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  |
| 103       | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 4  | 3  |
| 104       | 2          | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 4  |
| 105       | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |



## Data Mentah Kuesioner Penelitian (Harapan) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |   |
| 106       | 4          | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 3  |   |
| 107       | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 3 |
| 108       | 3          | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |   |
| 109       | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 4  |   |
| 110       | 4          | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 3  | 3  |   |
| 111       | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 112       | 4          | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 4  | 3  | 4  | 4  |   |
| 113       | 4          | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  |   |
| 114       | 4          | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 4  | 4  | 3  | 4  | 4  | 3  | 3  | 4  | 4  | 4  | 3  | 3  | 4  | 3  | 3  |   |
| 115       | 3          | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 2  | 3  | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 4  |   |
| 116       | 3          | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |   |
| 117       | 4          | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 3  | 3  | 4  | 3  | 4  |   |
| 118       | 4          | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 3 | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 3  |   |
| 119       | 4          | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 3  | 3  |   |
| 120       | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |

## Data Mentah Kuesioner Penelitian (Leman's Travel)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 1         | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 2 | 2 | 3  | 2  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  |
| 2         | 4          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 3         | 3          | 3 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 2  | 2  | 2  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 4         | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 5         | 3          | 3 | 3 | 3 | 3 | 4 | 2 | 2 | 2 | 2  | 2  | 2  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 6         | 4          | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 7         | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |
| 8         | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 9         | 2          | 3 | 3 | 2 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 10        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 3  |
| 11        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 12        | 4          | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 3  |
| 13        | 3          | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 14        | 3          | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  |
| 15        | 3          | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 16        | 4          | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 3  |
| 17        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 18        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 19        | 2          | 3 | 3 | 2 | 3 | 3 | 2 | 2 | 2 | 3  | 2  | 2  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 20        | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 21        | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 22        | 3          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 23        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 24        | 3          | 3 | 3 | 2 | 3 | 2 | 2 | 2 | 2 | 3  | 2  | 2  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 25        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  |
| 26        | 4          | 3 | 4 | 4 | 3 | 3 | 2 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 3  |
| 27        | 3          | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 28        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  |
| 29        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 30        | 4          | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 31        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 2  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  |
| 32        | 4          | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 33        | 3          | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 2 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 4  |
| 34        | 3          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 4  |
| 35        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |

## Data Mentah Kuesioner Penelitian (Leman's Travel) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 36        | 3          | 3 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 37        | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |
| 38        | 3          | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 4  |
| 39        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 40        | 4          | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 4  | 3  | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 41        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 42        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 43        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 2  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  |
| 44        | 4          | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  |
| 45        | 3          | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 4  |
| 46        | 3          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  |
| 47        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 48        | 3          | 4 | 4 | 3 | 3 | 2 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 49        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 50        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 4  | 3  |
| 51        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 52        | 2          | 3 | 3 | 2 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 53        | 4          | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 3  |
| 54        | 3          | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  |
| 55        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 56        | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 4  | 3  |
| 57        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 3  |
| 58        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 59        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 4  | 3  |
| 60        | 4          | 4 | 4 | 3 | 3 | 3 | 4 | 2 | 3 | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  |
| 61        | 4          | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  |
| 62        | 3          | 3 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 63        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 64        | 3          | 4 | 4 | 3 | 3 | 4 | 4 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 4  | 4  | 4  | 3  | 3  | 3  | 3  |
| 65        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  |
| 66        | 4          | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |
| 67        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 68        | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 69        | 3          | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  |
| 70        | 4          | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  |

## Data Mentah Kuesioner Penelitian (Leman's Travel) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 71        | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 72        | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 3  |
| 73        | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  |
| 74        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 2 | 3 | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 3  |
| 75        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 76        | 3          | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 4 | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 3  |
| 77        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 78        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  |
| 79        | 3          | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 2  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  |
| 80        | 4          | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 3 | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 81        | 3          | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 4  | 2  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |
| 82        | 4          | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  |
| 83        | 4          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4  | 3  | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 84        | 3          | 3 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 2  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 85        | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |
| 86        | 3          | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  |
| 87        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 88        | 3          | 4 | 4 | 4 | 3 | 4 | 3 | 2 | 3 | 3  | 3  | 2  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 89        | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 90        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |
| 91        | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 4  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 92        | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 93        | 3          | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  |
| 94        | 4          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 4  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 95        | 4          | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 3  | 3  |
| 96        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 97        | 3          | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 4  |
| 98        | 3          | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 99        | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  |
| 100       | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 101       | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 102       | 3          | 3 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 3  | 2  | 2  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 103       | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  |
| 104       | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 3  |
| 105       | 3          | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 4  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |

## Data Mentah Kuesioner Penelitian (Leman's Travel) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 106       | 3          | 3 | 3 | 2 | 3 | 3 | 2 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  |
| 107       | 4          | 4 | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  |
| 108       | 3          | 3 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 3  | 2  | 2  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 109       | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 110       | 3          | 3 | 3 | 3 | 3 | 4 | 3 | 2 | 4 | 4  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 111       | 4          | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 112       | 4          | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  |
| 113       | 3          | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 4  |
| 114       | 4          | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  |
| 115       | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 116       | 3          | 3 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 2  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 117       | 4          | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  |
| 118       | 3          | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 4  |
| 119       | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 120       | 4          | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 4  | 4  | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  |

Data Mentah Kuesioner Penelitian (Maju Jaya)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 1         | 3          | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 3 | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 3  |
| 2         | 4          | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 3         | 3          | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 4         | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 5         | 3          | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 4 | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 6         | 4          | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 7         | 4          | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  |
| 8         | 3          | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 9         | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 10        | 3          | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 3  |
| 11        | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 12        | 4          | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 4  |
| 13        | 3          | 3 | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 14        | 4          | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 3  | 3  |
| 15        | 3          | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 16        | 4          | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  |
| 17        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 18        | 4          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 19        | 3          | 4 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3  | 4  | 4  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 3  |
| 20        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 21        | 4          | 3 | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 22        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 3  | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  |
| 23        | 3          | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 24        | 3          | 4 | 3 | 3 | 3 | 2 | 3 | 4 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 25        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  |
| 26        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  |
| 27        | 3          | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 28        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  |
| 29        | 4          | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 30        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 31        | 3          | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 4  | 3  | 4  |
| 32        | 4          | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 33        | 4          | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  |
| 34        | 3          | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 35        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |

## Data Mentah Kuesioner Penelitian (Maju Jaya) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 36        | 3          | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 37        | 4          | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  |
| 38        | 3          | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 39        | 3          | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 40        | 4          | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 41        | 4          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 42        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 43        | 3          | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 4  | 3  | 4  |
| 44        | 4          | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  |
| 45        | 4          | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  |
| 46        | 3          | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 47        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 48        | 3          | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 49        | 3          | 4 | 4 | 3 | 3 | 2 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 50        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  |
| 51        | 3          | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 52        | 3          | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 53        | 3          | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 3  |
| 54        | 4          | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  |
| 55        | 3          | 4 | 4 | 3 | 3 | 2 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 56        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  |
| 57        | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 4 | 4 | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  |
| 58        | 3          | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  |
| 59        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  |
| 60        | 4          | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 61        | 4          | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 62        | 3          | 3 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 63        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 64        | 3          | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 4 | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 65        | 4          | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 66        | 4          | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  |
| 67        | 3          | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 68        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 69        | 3          | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  |
| 70        | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |

Data Mentah Kuesioner Penelitian (Maju Jaya) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 71        | 3          | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 72        | 4          | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  |
| 73        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 74        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  |
| 75        | 3          | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  |
| 76        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  |
| 77        | 4          | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 78        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 79        | 3          | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 4  | 3  | 4  |
| 80        | 4          | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  |
| 81        | 4          | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  |
| 82        | 3          | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 83        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 84        | 3          | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 85        | 4          | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  |
| 86        | 3          | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 87        | 3          | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 88        | 3          | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 4 | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 89        | 4          | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 90        | 4          | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  |
| 91        | 3          | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |
| 92        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 93        | 3          | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  |
| 94        | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 95        | 4          | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  |
| 96        | 3          | 3 | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 97        | 4          | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  |
| 98        | 3          | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 99        | 4          | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  |
| 100       | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 101       | 3          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 102       | 3          | 4 | 3 | 3 | 3 | 2 | 3 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 103       | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  |
| 104       | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 4 | 4 | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  |
| 105       | 3          | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |



## Data Mentah Kuesioner Penelitian (Maju Jaya) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 106       | 3          | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 3  |
| 107       | 4          | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 108       | 3          | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 109       | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 110       | 3          | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 4 | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 111       | 4          | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 112       | 4          | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  |
| 113       | 4          | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  |
| 114       | 3          | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 115       | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 116       | 3          | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 117       | 4          | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  |
| 118       | 3          | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 119       | 3          | 3 | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 120       | 4          | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |

Data Mentah Kuesioner Penelitian (Hani Jaya)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 1         | 4          | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 3  | 4  |
| 2         | 4          | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 3  | 3  |
| 3         | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 4         | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 5         | 3          | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 4 | 4  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 3  |
| 6         | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 7         | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  |
| 8         | 3          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 9         | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 10        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 11        | 4          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 12        | 4          | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  |
| 13        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 14        | 3          | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 3  |
| 15        | 3          | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 16        | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  |
| 17        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 18        | 4          | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 19        | 3          | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 20        | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 21        | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 22        | 3          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  |
| 23        | 3          | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 24        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 25        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 26        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 27        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 28        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |
| 29        | 4          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 30        | 4          | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 31        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 4  | 4  | 4  |
| 32        | 4          | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 33        | 3          | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  |
| 34        | 3          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  |
| 35        | 4          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |

Data Mentah Kuesioner Penelitian (Hani Jaya) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 36        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 37        | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  |
| 38        | 3          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  |
| 39        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 40        | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 41        | 4          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 42        | 4          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 43        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 4  | 3  | 4  |
| 44        | 4          | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 4  | 4  | 4  |
| 45        | 3          | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 4  |
| 46        | 3          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 4  |
| 47        | 4          | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 48        | 3          | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 49        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 50        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 51        | 3          | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 3  |
| 52        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 53        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 54        | 3          | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  |
| 55        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 56        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 57        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  |
| 58        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 59        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 3  |
| 60        | 4          | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 61        | 4          | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 3  |
| 62        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 63        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 64        | 3          | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 4 | 4  | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 3  |
| 65        | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 66        | 4          | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 4 | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  |
| 67        | 3          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 68        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 69        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| 70        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |

Data Mentah Kuesioner Penelitian (Hani Jaya) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 71        | 3          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  |
| 72        | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  |
| 73        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 74        | 4          | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 3  |
| 75        | 3          | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 76        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 3  |
| 77        | 4          | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 78        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 79        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  |
| 80        | 4          | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 3 | 3  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  |
| 81        | 3          | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  |
| 82        | 3          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 3  | 4  |
| 83        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 84        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 85        | 4          | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 4 | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  |
| 86        | 3          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 4  |
| 87        | 3          | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 88        | 3          | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 4 | 4  | 4  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 3  |
| 89        | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |
| 90        | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  |
| 91        | 4          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  |
| 92        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 93        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 94        | 4          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 95        | 4          | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  |
| 96        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 97        | 3          | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  |
| 98        | 3          | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 99        | 4          | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  |
| 100       | 3          | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 101       | 3          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 102       | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 103       | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 104       | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |
| 105       | 3          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 4  | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  |

## Data Mentah Kuesioner Penelitian (Hani Jaya) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |   |
| 106       | 4          | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  | 4  |   |
| 107       | 4          | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 3 |
| 108       | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 109       | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 110       | 3          | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 4 | 4  | 4  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 3  |   |
| 111       | 4          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |   |
| 112       | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  |   |
| 113       | 3          | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 4  | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  |   |
| 114       | 3          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |   |
| 115       | 4          | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 116       | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 117       | 4          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  |   |
| 118       | 3          | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 3  | 4  |   |
| 119       | 3          | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |   |
| 120       | 4          | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  |   |

## Data Mentah Kuesioner Penelitian (Pamitran)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 1         | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  |
| 2         | 4          | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 3         | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 4         | 3          | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 5         | 3          | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 6         | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 7         | 3          | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 8         | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 9         | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 10        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 3  | 3  |
| 11        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 12        | 3          | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 3  |
| 13        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 14        | 3          | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3  | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  |
| 15        | 3          | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 16        | 3          | 4 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  |
| 17        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  |
| 18        | 3          | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 19        | 3          | 3 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 20        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 21        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 22        | 3          | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  |
| 23        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 24        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 25        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 26        | 4          | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  |
| 27        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 28        | 3          | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  |
| 29        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 30        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 31        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 32        | 3          | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 33        | 3          | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 34        | 3          | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 4  |
| 35        | 3          | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 3  |

## Data Mentah Kuesioner Penelitian (Pamitran) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 36        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 37        | 3          | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 38        | 3          | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 39        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 40        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 41        | 3          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 42        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 43        | 3          | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  |
| 44        | 3          | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  |
| 45        | 3          | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 46        | 3          | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 47        | 3          | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 48        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 49        | 3          | 4 | 3 | 4 | 3 | 4 | 4 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 50        | 3          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 51        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 52        | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 53        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 3  |
| 54        | 3          | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3  | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  |
| 55        | 3          | 4 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 56        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 57        | 4          | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  |
| 58        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 59        | 3          | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 60        | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 2 | 4 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 61        | 4          | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 4  |
| 62        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 63        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 64        | 3          | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 4 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 65        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 66        | 3          | 4 | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 67        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 68        | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 69        | 3          | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  |
| 70        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |

Data Mentah Kuesioner Penelitian (Pamitran) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 71        | 3          | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 72        | 3          | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  |
| 73        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 74        | 4          | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  |
| 75        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 76        | 3          | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 77        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 78        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 79        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 80        | 3          | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 4  |
| 81        | 3          | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 3  |
| 82        | 3          | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  |
| 83        | 3          | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 84        | 3          | 3 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 85        | 3          | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 86        | 3          | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |
| 87        | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 88        | 3          | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  |
| 89        | 4          | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  |
| 90        | 3          | 4 | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  |
| 91        | 3          | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 92        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 93        | 3          | 4 | 3 | 3 | 4 | 4 | 4 | 3 | 3 | 3  | 3  | 4  | 3  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 3  |
| 94        | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 95        | 3          | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 3  |
| 96        | 3          | 3 | 4 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 97        | 3          | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3  | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  |
| 98        | 3          | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 99        | 3          | 4 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  |
| 100       | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 101       | 3          | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 102       | 3          | 4 | 3 | 2 | 3 | 3 | 3 | 2 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 103       | 3          | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 104       | 4          | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  |
| 105       | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |



## Data Mentah Kuesioner Penelitian (Pamitran) (Lanjutan)

| Responden | Pernyataan |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-----------|------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|           | 1          | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 106       | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  |
| 107       | 4          | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 3  | 4  |
| 108       | 3          | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 109       | 3          | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 110       | 3          | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 111       | 4          | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 112       | 3          | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  |
| 113       | 3          | 4 | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 3  |
| 114       | 3          | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  |
| 115       | 3          | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 116       | 3          | 3 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| 117       | 3          | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 3  | 4  | 3  | 4  | 3  | 4  | 4  | 4  |
| 118       | 3          | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 3  | 4  |
| 119       | 3          | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  |
| 120       | 4          | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  |

### Hasil SPSS Uji ANOVA

|          |                | <i>Sum of Squares</i> | <i>df</i> | <i>Mean Square</i> | <i>F</i> | <i>Sig.</i> |
|----------|----------------|-----------------------|-----------|--------------------|----------|-------------|
| VAR00001 | Between Groups | 8,423                 | 3         | 2,808              | 12,780   | 0,000       |
|          | Within Groups  | 104,575               | 476       | 0,220              |          |             |
|          | Total          | 112,998               | 479       |                    |          |             |
| VAR00002 | Between Groups | 1,542                 | 3         | 0,514              | 2,098    | 0,100       |
|          | Within Groups  | 116,583               | 476       | 0,245              |          |             |
|          | Total          | 118,125               | 479       |                    |          |             |
| VAR00003 | Between Groups | 0,292                 | 3         | 0,097              | 0,387    | 0,763       |
|          | Within Groups  | 119,633               | 476       | 0,251              |          |             |
|          | Total          | 119,925               | 479       |                    |          |             |
| VAR00004 | Between Groups | 4,723                 | 3         | 1,574              | 5,023    | 0,002       |
|          | Within Groups  | 149,175               | 476       | 0,313              |          |             |
|          | Total          | 153,898               | 479       |                    |          |             |
| VAR00005 | Between Groups | 3,106                 | 3         | 1,035              | 5,844    | 0,001       |
|          | Within Groups  | 84,342                | 476       | 0,177              |          |             |
|          | Total          | 87,448                | 479       |                    |          |             |
| VAR00006 | Between Groups | 2,390                 | 3         | 0,797              | 2,845    | 0,037       |
|          | Within Groups  | 133,258               | 476       | 0,280              |          |             |
|          | Total          | 135,648               | 479       |                    |          |             |
| VAR00007 | Between Groups | 1,223                 | 3         | 0,408              | 1,975    | 0,117       |
|          | Within Groups  | 98,225                | 476       | 0,206              |          |             |
|          | Total          | 99,448                | 479       |                    |          |             |
| VAR00008 | Between Groups | 21,750                | 3         | 7,250              | 45,739   | 0,000       |
|          | Within Groups  | 75,450                | 476       | 0,159              |          |             |
|          | Total          | 97,200                | 479       |                    |          |             |
| VAR00009 | Between Groups | 0,740                 | 3         | 0,247              | 1,754    | 0,155       |
|          | Within Groups  | 66,908                | 476       | 0,141              |          |             |
|          | Total          | 67,648                | 479       |                    |          |             |
| VAR00010 | Between Groups | 2,617                 | 3         | 0,872              | 5,052    | 0,002       |
|          | Within Groups  | 82,183                | 476       | 0,173              |          |             |
|          | Total          | 84,800                | 479       |                    |          |             |
| VAR00011 | Between Groups | 21,575                | 3         | 7,192              | 36,411   | 0,000       |
|          | Within Groups  | 94,017                | 476       | 0,198              |          |             |
|          | Total          | 115,592               | 479       |                    |          |             |
| VAR00012 | Between Groups | 0,975                 | 3         | 0,325              | 1,435    | 0,232       |
|          | Within Groups  | 107,817               | 476       | 0,227              |          |             |
|          | Total          | 108,792               | 479       |                    |          |             |

|          |                | <i>Sum of Squares</i> | <i>df</i> | <i>Mean Square</i> | <i>F</i> | <i>Sig.</i> |
|----------|----------------|-----------------------|-----------|--------------------|----------|-------------|
| VAR00013 | Between Groups | 3,800                 | 3         | 1,267              | 5,861    | 0,001       |
|          | Within Groups  | 102,867               | 476       | 0,216              |          |             |
|          | Total          | 106,667               | 479       |                    |          |             |
| VAR00014 | Between Groups | 14,317                | 3         | 4,772              | 41,389   | 0,000       |
|          | Within Groups  | 54,883                | 476       | 0,115              |          |             |
|          | Total          | 69,200                | 479       |                    |          |             |
| VAR00015 | Between Groups | 2,308                 | 3         | 0,769              | 3,532    | 0,015       |
|          | Within Groups  | 103,683               | 476       | 0,218              |          |             |
|          | Total          | 105,992               | 479       |                    |          |             |
| VAR00016 | Between Groups | 3,150                 | 3         | 1,050              | 6,575    | 0,000       |
|          | Within Groups  | 76,017                | 476       | 0,160              |          |             |
|          | Total          | 79,167                | 479       |                    |          |             |
| VAR00017 | Between Groups | 3,367                 | 3         | 1,122              | 6,166    | 0,000       |
|          | Within Groups  | 86,633                | 476       | 0,182              |          |             |
|          | Total          | 90,000                | 479       |                    |          |             |
| VAR00018 | Between Groups | 0,650                 | 3         | 0,217              | 1,276    | 0,282       |
|          | Within Groups  | 80,817                | 476       | 0,170              |          |             |
|          | Total          | 81,467                | 479       |                    |          |             |
| VAR00019 | Between Groups | 2,873                 | 3         | 0,958              | 5,089    | 0,002       |
|          | Within Groups  | 89,575                | 476       | 0,188              |          |             |
|          | Total          | 92,448                | 479       |                    |          |             |
| VAR00020 | Between Groups | 1,123                 | 3         | 0,374              | 2,325    | 0,074       |
|          | Within Groups  | 76,625                | 476       | 0,161              |          |             |
|          | Total          | 77,748                | 479       |                    |          |             |
| VAR00021 | Between Groups | 3,306                 | 3         | 1,102              | 5,650    | 0,001       |
|          | Within Groups  | 92,842                | 476       | 0,195              |          |             |
|          | Total          | 96,148                | 479       |                    |          |             |
| VAR00022 | Between Groups | 1,256                 | 3         | 0,419              | 2,081    | 0,102       |
|          | Within Groups  | 95,775                | 476       | 0,201              |          |             |
|          | Total          | 97,031                | 479       |                    |          |             |
| VAR00023 | Between Groups | 1,523                 | 3         | 0,508              | 3,828    | 0,010       |
|          | Within Groups  | 63,125                | 476       | 0,133              |          |             |
|          | Total          | 64,648                | 479       |                    |          |             |
| VAR00024 | Between Groups | 0,983                 | 3         | 0,328              | 1,838    | 0,139       |
|          | Within Groups  | 84,883                | 476       | 0,178              |          |             |
|          | Total          | 85,867                | 479       |                    |          |             |

## Hasil SPSS Uji Duncan

### VAR00001

Duncan

| TIPE | N   | Subset for alpha = .05 |        |
|------|-----|------------------------|--------|
|      |     | 1                      | 2      |
| 2    | 120 | 3,1083                 |        |
| 4    | 120 |                        | 3,3917 |
| 1    | 120 |                        | 3,4000 |
| 3    | 120 |                        | 3,4417 |
| Sig. |     | 1,000                  | ,440   |

Means for groups in homogeneous subsets are displayed.  
a. Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel**

### VAR00004

Duncan

| TIPE | N   | Subset for alpha = .05 |        |
|------|-----|------------------------|--------|
|      |     | 1                      | 2      |
| 4    | 120 | 3,1917                 |        |
| 2    | 120 | 3,2083                 |        |
| 1    | 120 | 3,3000                 | 3,3000 |
| 3    | 120 |                        | 3,4417 |
| Sig. |     | ,159                   | ,051   |

Means for groups in homogeneous subsets are displayed.  
a. Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel**

**VAR00005**

Duncan

| TIPE | N   | Subset for alpha = .05 |        |        |
|------|-----|------------------------|--------|--------|
|      |     | 1                      | 2      | 3      |
| 4    | 120 | 3,1250                 |        |        |
| 2    | 120 | 3,2250                 | 3,2250 |        |
| 1    | 120 |                        | 3,2583 | 3,2583 |
| 3    | 120 |                        |        | 3,3500 |
| Sig. |     | ,066                   | ,540   | ,092   |

Means for groups in homogeneous subsets are displayed.

a Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel****VAR00006**

Duncan

| TIPE | N   | Subset for alpha = .05 |        |
|------|-----|------------------------|--------|
|      |     | 1                      | 2      |
| 4    | 120 | 3,0667                 |        |
| 2    | 120 | 3,0917                 |        |
| 1    | 120 | 3,1500                 | 3,1500 |
| 3    | 120 |                        | 3,2500 |
| Sig. |     | ,253                   | ,144   |

Means for groups in homogeneous subsets are displayed.

a Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel**

**VAR00008**

Duncan

| TIPE | N   | Subset for alpha = .05 |        |        |
|------|-----|------------------------|--------|--------|
|      |     | 1                      | 2      | 3      |
| 4    | 120 | 2,6750                 |        |        |
| 2    | 120 | 2,7500                 |        |        |
| 1    | 120 |                        | 2,9500 |        |
| 3    | 120 |                        |        | 3,2250 |
| Sig. |     | ,145                   | 1,000  | 1,000  |

Means for groups in homogeneous subsets are displayed.

a Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel****VAR00010**

Duncan

| TIPE | N   | Subset for alpha = .05 |        |
|------|-----|------------------------|--------|
|      |     | 1                      | 2      |
| 2    | 120 | 3,0750                 |        |
| 4    | 120 |                        | 3,2250 |
| 1    | 120 |                        | 3,2333 |
| 3    | 120 |                        | 3,2667 |
| Sig. |     | 1,000                  | ,468   |

Means for groups in homogeneous subsets are displayed.

a Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel**

**VAR00011**

Duncan

| TIPE | N   | Subset for alpha = .05 |        |
|------|-----|------------------------|--------|
|      |     | 1                      | 2      |
| 4    | 120 | 2,8083                 |        |
| 2    | 120 | 2,8333                 |        |
| 3    | 120 |                        | 3,1833 |
| 1    | 120 |                        | 3,2917 |
| Sig. |     | ,663                   | ,060   |

Means for groups in homogeneous subsets are displayed.

a Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel****VAR00013**

Duncan

| TIPE | N   | Subset for alpha = .05 |        |
|------|-----|------------------------|--------|
|      |     | 1                      | 2      |
| 2    | 120 | 3,1833                 |        |
| 4    | 120 |                        | 3,3500 |
| 1    | 120 |                        | 3,4000 |
| 3    | 120 |                        | 3,4000 |
| Sig. |     | 1,000                  | ,437   |

Means for groups in homogeneous subsets are displayed.

a Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel**

**VAR00014**

Duncan

| TIPE | N   | Subset for alpha = .05 |        |        |        |
|------|-----|------------------------|--------|--------|--------|
|      |     | 1                      | 2      | 3      | 4      |
| 4    | 120 | 2,6500                 |        |        |        |
| 2    | 120 |                        | 2,8500 |        |        |
| 1    | 120 |                        |        | 3,0000 |        |
| 3    | 120 |                        |        |        | 3,1083 |
| Sig. |     | 1,000                  | 1,000  | 1,000  | 1,000  |

Means for groups in homogeneous subsets are displayed.

a Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel****VAR00015**

Duncan

| TIPE | N   | Subset for alpha = .05 |        |
|------|-----|------------------------|--------|
|      |     | 1                      | 2      |
| 2    | 120 | 3,2250                 |        |
| 4    | 120 | 3,3083                 | 3,3083 |
| 1    | 120 |                        | 3,3833 |
| 3    | 120 |                        | 3,4000 |
| Sig. |     | ,167                   | ,153   |

Means for groups in homogeneous subsets are displayed.

a Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel**



**VAR00016**

Duncan

| TIPE | N   | Subset for alpha = .05 |        |
|------|-----|------------------------|--------|
|      |     | 1                      | 2      |
| 2    | 120 | 3,1167                 |        |
| 4    | 120 | 3,1417                 |        |
| 1    | 120 |                        | 3,2667 |
| 3    | 120 |                        | 3,3083 |
| Sig. |     | ,628                   | ,420   |

Means for groups in homogeneous subsets are displayed.

a Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel****VAR00017**

Duncan

| TIPE | N   | Subset for alpha = .05 |        |        |
|------|-----|------------------------|--------|--------|
|      |     | 1                      | 2      | 3      |
| 2    | 120 | 3,1417                 |        |        |
| 4    | 120 |                        | 3,2583 |        |
| 1    | 120 |                        | 3,2833 | 3,2833 |
| 3    | 120 |                        |        | 3,3750 |
| Sig. |     | 1,000                  | ,656   | ,103   |

Means for groups in homogeneous subsets are displayed.

a Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel**

**VAR00019**

Duncan

| TIPE | N   | Subset for alpha = .05 |        |
|------|-----|------------------------|--------|
|      |     | 1                      | 2      |
| 2    | 120 | 3,1333                 |        |
| 4    | 120 |                        | 3,2917 |
| 1    | 120 |                        | 3,3250 |
| 3    | 120 |                        | 3,3417 |
| Sig. |     | 1,000                  | ,411   |

Means for groups in homogeneous subsets are displayed.

a. Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel****VAR00024**

Duncan

| TIPE | N   | Subset for alpha = .05 |        |
|------|-----|------------------------|--------|
|      |     | 1                      | 2      |
| 2    | 120 | 3,1667                 |        |
| 4    | 120 | 3,2750                 | 3,2750 |
| 1    | 120 |                        | 3,2917 |
| 3    | 120 |                        | 3,3167 |
| Sig. |     | ,056                   | ,492   |

Means for groups in homogeneous subsets are displayed.

a. Uses Harmonic Mean Sample Size = 120,000.

Keterangan:

Tipe 1 : Hani Jaya

Tipe 2 : Pamitran

Tipe 3 : Maju Jaya

**Tipe 4 : Leman's Tarvel**

## VALIDITAS KONSTRUKSI

Nama : Priyono Hs

NRP : 0423071

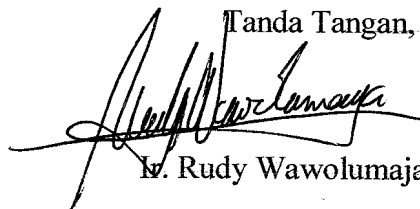
Judul TA : Analisis Perbandingan *Perceived Quality* Leman's Travel Dengan  
Travel Lainnya (Studi Kasus Rute Bandung-Purwokerto PP)

Tanggal : 23 Februari 2009

### KOMENTAR

ok

Tanda Tangan,



W. Rudy Wawolumaja, M.Sc

## VALIDITAS KONSTRUKSI

Nama : Priyono Hs

NRP : 0423071

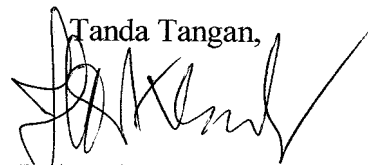
Judul TA : Analisis Perbandingan *Perceived Quality* Leman's Travel Dengan  
Travel Lainnya (Studi Kasus Rute Bandung-Purwokerto PP)

Tanggal : 23 Februari 2009

### KOMENTAR

\*Jangan pakai CA! Sukar menganalisis IPA  
6 kuadran mengingat definisi ~~IPA~~ IPA 6 kuadran  
adalah MUTLAK unggul atau MUTLAK terunggul  
atau bersaing.

Tanda Tangan,



Ir. Hendra Kusuma, MT

## VALIDITAS KONSTRUKSI

Nama : Priyono Hs

NRP : 0423071


Judul TA : Analisis Perbandingan *Perceived Quality* Leman's Travel Dengan  
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Tanggal : 23 Februari 2009

### KOMENTAR

- Apakah resepsionis bertemu dgn konsumen?
- Diskon → diskon
- Keandalan sistem antar pemput? Arbnya? → mencakup variable<sup>2</sup> lain, spt ketepatan waktu keberangkatan
- Kecepatan pelayanan resepsionis → spt apa?
- no. 6 v no. 25 → kemudahan pemesanan travel  
— n — via telepon. } = ?
- Kesadaran subit dlm menunggu konsumen  
→ etch negatif v/ org lain?
- ~~Kecepatan pelayanan~~ ? v.

Tanda Tangan,

  
Christina, ST., MT



Jurusan Teknik Industri  
Fakultas Teknik  
Universitas Kristen Maranatha

## FORM KOMENTAR DAN SARAN SIDANG TUGAS AKHIR

Nama Mahasiswa : Priyono Hs NRP : 0423071  
Tanggal USTA : 03 Agustus 2009  
Judul Tugas Akhir : Analisis Perbandingan Perceived Quality Leman's Travel Dengan  
Travel Lainnya (Studi Kasus Rute Bandung-Purwokerto PP)

Komentar dan Saran :

- o7 Tingkatkan kemampuan teoretis & logika anda.
- o7 Perbaiki calah-salah ketik.

Ir. Christina Wirawan, MT.  
Dosen Penguji 1



Jurusan Teknik Industri  
Fakultas Teknik  
Universitas Kristen Maranatha

## FORM KOMENTAR DAN SARAN SIDANG TUGAS AKHIR


Nama Mahasiswa : Priyono Hs NRP : 0423071

Tanggal USTA : 03 Agustus 2009

Judul Tugas Akhir : Analisis Perbandingan Perceived Quality Leman's Travel Dengan  
Travel Lainnya (Studi Kasus Rute Bandung-Purwokerto PP)

Komentar dan Saran :

- Pertimbangkan kembali analisis ttt kuad 3 & 4 dari IPA, apakah benar tingkat kepentingannya rendah?
- Sebaiknya diperjelas di Bab 3 : bagaimana keterkaitan pengolahan data PA (uji tk kepuasan, ANOVA, Duncan) dgn IPA, hingga muncul prioritas perbaikan.

  
Yulianti, ST., MT.  
Dosen Penguji 2



## FORM KOMENTAR DAN SARAN SIDANG TUGAS AKHIR

Nama Mahasiswa : Priyono Hs NRP : 0423071

Tanggal USTA : 03 Agustus 2009

Judul Tugas Akhir : Analisis Perbandingan Perceived Quality Leman's Travel Dengan  
Travel Lainnya (Studi Kasus Rute Bandung-Purwokerto PP)

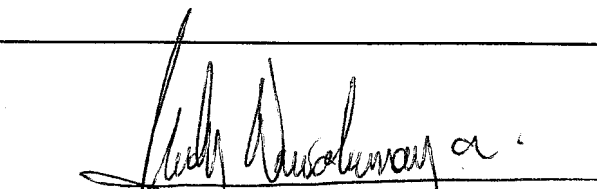
Komentar dan Saran :

Perbaiki hal 2-18 - JTK (kolom)  
Tabel 5-16. -Var, SSR (Row) = baris ??  
→ sudah puas  
kenapa target memuaskan  
komentar

Usulannya juga ditinjau ulang.

L. 1-3. ⇒ lok. beda, perbaiki  
sudah konstante.

Variabel 11 kecepatan - apa  
usulannya tidak sebaiknya kecepatan.

  
Ir. Rudy Wawolumaja, M.Sc(Eng).  
Dosen Penguji 3