

## DAFTAR PUSTAKA

1. Feigenbaum and Vallin, Armand.; *“Total Quality Control”*, Third Edition, Mc Graw Hill Book, Inc., New York, 1986.
2. Deming, W.E, *“Quality, Productivity and Competitive Position”*, MIT Center for Advance Engineering Study, Cambridge, MA, 1982.
3. Gaspersz, Vincent; *“Pedoman Implementasi Program Six Sigma Terintegrasi Dengan ISO 9001 : 2000, MBNQ, dan HACCP”*, PT. Gramedia Pustaka Utama, Jakarta, 2002.
4. Gaspersz, Vincent; *“Total Quality Manajemen”*, PT. Gramedia Pustaka Utama, Jakarta, 2005.
5. Ishikawa, Kouru; *“Teknik Penuntun Pengendalian Mutu “*, terjemahan Ir. Nawolo Widodo, PT. Mediyatama Sarana Perkasa, Jakarta, 1993.
6. Juran, J.M. and Frank M. Gryna; *“Quality Planning and Analysis”*, Third Edition, Mc Graw, New York, 1993.
7. Miranda dan Widjaja Tunggal, Amin; *“ Six Sigma : gambaran Umum, Penerapan Proses dan Metode-Metode yang Digunakan Untuk Perbaikan”*, Harvarindo, Jakarta, 2002.
8. Muis, Rudijanto.; **Diktat Kuliah Rekayasa Kualitas**, Teknik Industri Maranatha, Bandung, 2006.
9. Pande, Peter. S., Robert P . Neuman & Roland R. Cavanagh, *“The Six Sigma Way “*, Andi, Yogyakarta, 2002.
10. Pande Peter.S, Larry Holpp, *“Berpikir Cepat Six Sigma”*, Andi, Yogyakarta 2003.
11. Pyzdek, Thomas T., *“The Six Sigma hand Book Panduan Lengkap Untuk Greenbelts, Blackbelts & Managers Pada Semua Tingkat”*, Salemba Empat, Jakarta, 2002.
12. Schmidt, Stephen R., Kiemele, Mark J., and Ronald J. Berdine. *Basic Statistics: Tools for Continuos Improvement 4<sup>th</sup> ed.* Colorado Springs: Air Academy Press & Ass, 1994.