

## DAFTAR PUSTAKA

1. Besterfield, E.H.; *“Quality Control”*, Fourth Edition, Prentice-Hall, Inc., United States of America, 1994.
2. Feigenbaum and Vallin, Armand.; *“Total Quality Control”*, Third Edition, Mc Graw Hill Book, Inc., New York, 1986.
3. Gaspersz, Vincent.; **”Pedoman Implementasi Program Six Sigma Terintegrasi Dengan ISO 9001:2000, MBNQ, Dan HACCP”**. PT Gramedia Pustaka Utama, Jakarta, 2002.
4. Grant, Eugene L. and Leavenworth, Richard S.; *“Statistical Quality Control”*. Fifth Edition, Mc Graw Hill Book Company, New York, 1981.
5. Ishikawa, Kaoru; **“Teknik Penuntun Pengendalian Mutu”**, terjemahan Ir. Nawolo Widodo, PT. Mediyatama Srana Perkasa, Jakarta, 1993
6. Juran, J.M. and Frank M. Gryna; *“Quality Planning and Analysis”*, Third Edition, Mc Graw Hill, New York, 1993
7. Miranda dan Widjaja Tunggal, Amin.; **“Six Sigma: Gambaran Umum, Penerapan Proses dan Metode – Metode yang Digunakan untuk Perbaikan”**, Harvarindo, Jakarta, 2002.
8. Nasution, M.N.; **“Manajemen Mutu Terpadu (Total Quality Management)”**, Penerbit Ghalia Indonesia, Jakarta, 2001.
9. Pande, Peter S., Neuman, Robert P. and Cavanagh, Roland R.; *“The Six Sigma Way”*, Mc Graw Hill Book, New York, 2000.
10. Pyzdeck, Thomas T.; **“The Six Sigma Hand Book Panduan Lengkap untuk Greenbelts, Blackbelts & Managers Pada Semua Tingkat”**, Salemba Empat, Jakarta, 2002.