

DAFTAR PUSTAKA

1. “*Failure Mode and Effects Analysis (FMEA)*” [www.qualityone.com / services / fmea.cfm#top.;](http://www.qualityone.com/services/fmea.cfm#top;)”
2. Besterfield, E.H.;”**Quality Control**”, Fourth Edition, Prentice Hall, Inc., United States of America, 1994.
3. Feigenbaum and Vallin, Armand : “**Total Quality Control**”, Third Edition, Mac Graw Hill Book, Inc, New York, 1986
4. Howard S. Gitlow, Ph.D.and David M. Levine, Ph.D “ **Six Sigma for Green Belts and Champions**” Prentice Hall, Person Education, Inc, 2005
5. Grant, Eugene L., Richard S. Leavenworth.; “**Statistical Quality Control**”, Fifth Edition, Mac Graw Hill Book, Inc, New York, 1981.
6. Ishikawa, Kaoru, “ **Teknik Penuntun Pengendali Mutu**”, terjemahan Ir. Nawolo Widodo. PT Mediyatama Sarana Perkasa, Jakarta, 1993
7. Juran, J.M. and Frank M. Gryna, “**Quality Planning and Analysis**” Third Edition, Mac Graw Hill Book, Inc, New York, 1993
8. Miranda, dan Widjaja Tunggal, Amin. “**Six Sigma gambaran umum, penerapan proses dan metode-metode yang digunakan untuk perbaikan**”, Harvarindo, Jakarta, 2003.
9. Nasution, M.N.; “**Manajemen Mutu Terpadu**”, Ghalia Indonesia, Jakarta, 2001.
10. Pande, Peter S., Robert P. Neuman dan Ronald R. Cavanagh.; “**The Six Sigma Way**”, Andi, Yogyakarta, 2002.
11. Pzydek, Thomas T.;”**The Six Sigma Handbook Panduan Lengkap untuk Ggreenbelt, Blackbelts & Managers Pada semua Tingkat**”, Salemba Empat, Jakarta, 2002.