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(Founder of GO-JEK Indonesia) Leadership Figure

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Our decision is: Revisions Required Dateline: 19 December 2018

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Rab, 12 Des 2018 jam 09.03 🏗

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Transforma

Abstract

8 Technology and internet have driven innovation and new opportunities by digitizing customers, 9 companies, products, services, and processes. In the digital era, a company has potential to touch all aspects of the business, including customers, employees, partners, business processes, and 10 also a global network of businesses and things from every industry around the world. Today, what 11 will business leader do with digital business advantage has become a challenge. The objective of 13 this paper is to describe the concept of transformational leadership as a hallmark of future digital 14 business leader. From the evidence in literature, in many successful organizations, transformational leaders have contributed to increasing the effectiveness and performance of the 15 organizations. By using the descriptive method with a phenomenological approach, the practice 16 of transformational leadership of Nadiem Makarim as a founder of GO-JEK Indonesia (an 17 Indonesian-owned and run technology start-up that specializes in ride-hailing, logistics, and digital payments) is examined. Then, this paper provides the review of how Makarim's leadership

20 philosophy and practice has brought GO-JEK into success, Indonesia's biggest start-up.



2. Literature Review

72

73 Many research findings show that transformational leadership has a positive impact on business 74 performance and organizational success. In the manufacturing sector, research conducted by 75 Jandaghi, et al. (2009) has compared issues of transformational leadership and its aspect in successful and less successful companies in the molding industry. The final result finds that 76 successful companies have more transformational leadership characteristics. It is indicated by the means value of all transformational leadership aspects (charisma, inspirational motivation, 78 79 intellectual stimulation, and personal attention) in successful companies are higher than less successful ones. This result directs us to the fact that more transformational leadership 80 characteristics among leader and followers will affect organizational success. 81



Fauzi

This writings, is irrelevant to the paper. The author should 500,200,000 is irrelevant to the paper. The author should replace this with experimental research providing the gap between previous work and the one presented so that readers understand the relevancy of the current work. 116 adoption in construction organizations in Nigerian. The result implies that during a technological

change in organizations, the leaders need to demonstrate transformational leadership behaviors.

117 118

3. Research Methods 119

120

121 This descriptive study is conducted to explain various aspects and the practice of transformational

leadership (characteristics and behaviors) by examining the leadership style of a figure (Nadiem 122

123 Makarim). The phenomenological approach that can be applied in the single/individual case is

used in this research. Data and review of literature were collected from off-line and online media 124

related to the phenomenon This process involves the identification and evaluation of references 125

from secondary data sources including interview notes and other records, textual analysis on the

127 topic of interests and making detail comments about individual situations, and reporting the

findings by including direct quotes and extensive quotes (Lester, 1999). 128

129 130

4.1. Profile of Nadiem Makarim and GO-JEK Indonesia 131

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4. Results



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December 22, 2018

- Title of the journal: Integrated Journal of Business and Economics
- . Article Title: Transformational Leadership in Digital Era: Analysis of Nadiem Makarim (Founder of GO-JEK Indonesia) Leadership Figure
- Corresponding Authors: Imelda Junita
- Article Type: Original Article

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