

BUKTI KORESPONDENSI**ARTIKEL JURNAL NASIONAL TERAKREDITASI (SINTA 2)**

Judul Artikel: Non-Financial Performance and Cognitive Factors on The Performance

Jurnal: Jurnal ASET (Akuntansi Riset)

Penulis: Ridwan Ridwan, Rapina Rapina, Carolina Yenni

No	Perihal	Tanggal
1	Bukti konfirmasi submit artikel dan artikel yang disubmit	23 Jan 2023
2	Bukti konfirmasi review dan hasil review pertama	12 Jun 2023
3	Bukti konfirmasi review dan hasil review kedua	13 Jan 2024
4	Bukti konfirmasi submit hasil revisi ke 2	21 Jan 2024
5	Bukti konfirmasi artikel accepted	31 Jan 2024
6	Bukti artikel telah dipublikasikan	Jan 2024

1. Bukti konfirmasi submit artikel dan artikel yang disubmit (23 Jan 2023)

[JASET] Submission Acknowledgement Inbox x



Dr. Aristanti Widaningsih <aristanti.widyaningsih@upi.edu>
to me ▾

Mon, Jan 23, 2023, 12:30 PM



Mrs Rapina Rapina Rapina:

Thank you for submitting the manuscript, "NON-FINANCIAL PERFORMANCE AND COGNITIVE VARIABLES ON BANKING INDUSTRY PERFORMANCE IN INDONESIA" to Jurnal ASET (Akuntansi Riset). With the online journal management system that we are using, you will be able to track its progress through the editorial process by logging in to the journal web site:

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<https://ejournal.upi.edu/index.php/aset/author/submission/55040>

Username: rapinarapinarapina

If you have any questions, please contact me. Thank you for considering this journal as a venue for your work.

Dr. Aristanti Widaningsih
Jurnal ASET (Akuntansi Riset)
Jurnal Aset (Akuntansi Riset) FPEB UPI
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Artikel pertama kali submit:

<https://docs.google.com/document/d/16NUuO4J5UAsYc5cxR99tFooTz0muTRC3/edit?usp=sharing&ouid=114717382580831852185&rtpof=true&sd=true>

2. Bukti konfirmasi review dan hasil review pertama (12 Jun 2023)

Permohonan Revisi Artikel Inbox x

 **Aset Prodi Akuntansi** <aset_akuntansi@upi.edu>
to me

Jun 12, 2023, 5:21 PM ☆ 😊 ↩ ⋮

 Translate to English X

Kepada Yth.
Ibu/Bapak Rapina Rapina
Di tempat

Dengan hormat,

Terima kasih atas atensi Ibu/Bapak untuk melakukan submit artikel pada Jurnal **ASET** (Akuntansi Riset). Sehubungan dengan artikel yang Ibu/Bapak kirim, maka kami mengirimkan kartu kendali atas hasil revidu administrasi. Kami mohon agar Ibu/Bapak berkenan memenuhi review administrasi sesuai dengan selingkung Jurnal **ASET** (Akuntansi Riset). Besar harapan kami agar Ibu/Bapak berkenan untuk melakukan pengembalian artikel selambatnya tanggal 15 Juni 2023. Artikel akan kami kirimkan pada Mitra Bestari setelah memenuhi selingkung dan standar plagiasi Jurnal **ASET** (Akuntansi Riset).

Reviewer 2 :

1. Untuk Hasil dan pembahasan sebaiknya didukung dengan premis yang dibangun, sebelum masuk ke analisis hasil uji hipotesis.
2. Belum terjelaskan dalam hasil dan pembahasan, hubungan antara hasil riset dengan teori yang diusung. Dan tidak hanya sekedar menjelaskan kaitan dengan hasil riset terdahulu. Pastikan Ada penjelasan analisis apakah hasil riset tersebut menjawab permasalahan yang diangkat di pendahuluan.
3. Data yang digunakan tahun 2019? Mengapa tidak menggunakan yang terbaru?
4. Dukungan premis untuk beberapa hipotesis masih sangat minim

Artikel revisi dapat dikirim melalui author version. Pedoman pengumpulan revisi dapat dilihat pada author revision guidelines yang tertera pada web [Jurnal ASET \(Akuntansi Riset\)](#). Kami mohon dengan hormat pada Ibu/Bapak untuk tidak mengirimkan revisi artikel melalui email dan/atau submiti baru.

Kami mohon Ibu/Bapak berkenan untuk mengirimkan kontak handphone (untuk korespondensi) ke email aset_akuntansi@upi.edu. Selain itu, penulis dapat menghubungi Sdr. Refandanu (085172294597) untuk korespondensi mengenai progress artikel.

Atas kerja sama Ibu/Bapak, kami ucapkan terima kasih.

Dr. Aristanti Widyarningsih, S.Pd., M.Si., CPMA., CRMP.
Editor in Chief
Jurnal Akuntansi Riset

Hasil review pertama:

<https://drive.google.com/file/d/1f03I5YzRPsKDy3FczzNMu4BkaLxerpny/view?usp=sharing>

<https://docs.google.com/document/d/1m4UxOXNoFptLraCKjSNBdt86a6p1aTbe/edit?usp=sharing&oid=114717382580831852185&rtopof=true&sd=true>

3. Bukti konfirmasi review dan hasil review kedua (13 Jan 2024)

Request for Article Revision 500x

Aset Prodi Akuntansi aset_akuntansi@upi.edu

to me

Jan 13, 2024, 9:41 AM

Dear,
Mitra Rapsa
In place

Yours faithfully,

Thank you for your attention in submitting the article to the Jurnal ASET (Akuntansi Riset). In connection with the article you sent, we will send a control card regarding the results of the administrative review. Please fulfill the administrative review following the Jurnal ASET (Akuntansi Riset) environment. We hope you will return the article by **January 17, 2024**. We will send the article to Mitra Bestari after meeting the Jurnal ASET (Akuntansi Riset)'s plagiarism limits and standards.

Reviewer 2:

1. Adjust to the latest template
2. The introduction needs to explain the accounting theory used and the areas of accounting science relevant to this research.
3. The difference between this research and previous research (novelty) cannot be seen in the final paragraph of the introduction.
4. The definitions of the variables and indicators they construct have yet to be explained in the method.
5. Please ensure that the Grammarly and Turnitin meet the minimum requirements. (Grammarly > 90% and Turnitin < 20%)
6. For articles to include at least 3 (three) citations from the Jurnal ASET
7. Please note that any revisions we send you via email should be highlighted in the article's revision to ensure clarity and ease of identification.

Authors can submit revised articles via the author's version. The author's revision guidelines for [Jurnal ASET \(Akuntansi Riset\)](#) are available on the website. Please refrain from submitting revised articles via email or new submissions.

To ensure effective communication, please provide us with your cellphone contact information for correspondence. Please send it to the email address aset_akuntansi@upi.edu. Additionally, authors can contact Ms. Giva (082213125842) for correspondence regarding the article's progress.

For your cooperation, we thank you.

Dr. Arstanti Widyanningsih, S.Pd., M.Si., CPA, CRMP
Editor in Chief
Jurnal ASET (Akuntansi Riset)
Department of Accounting, Faculty of Economics and Business Education, Universitas Pendidikan Indonesia
Jl. Dr. Setiabudi No. 229, Klaten, Klaten, Sukasari, Bandung City, West Java 40154

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55040.pdf

4. Bukti konfirmasi submit hasil revisi ke 2 (21 Jan 2024)



Rapina Rapina <rapinarapinarapina@gmail.com>

to Aset ▾

Sun, Jan 21, 2024, 9:56 PM ☆ 😊 ↩ ⋮

Dear

Dr. Aristanti Widyaningsih, S.Pd., M.Si., CPMA., CRMP.

Editor in Chief

Jurnal ASET (Akuntansi Riset)

Department of Accounting, Faculty of Economics and Business Education, Universitas Pendidikan Indonesia

Here is the revised article as requested by reviewer 2. I also attempted to attach the results of the plagiarism check I conducted. Thank you.

Best Regards

Rapina



Artikel hasil revisi ke-2

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5. Bukti konfirmasi artikel accepted (31 Jan 2024)

Letter of Acceptance Inbox x

✕ ☰ ☑



Aset Prodi Akuntansi <aset_akuntansi@upi.edu>

Wed, Jan 31, 2024, 7:40 PM

☆ 😊 ↩ ⋮

to me ▾

Good Night,

We have attached the Letter of Acceptance (LoA) for your article submission to the Jurnal ASET. Your article is scheduled to be published in the December 2023 edition, Volume 15, Issue 2.

Thank you for your attention.

Jurnal Akuntansi Riset Management Team
Universitas Pendidikan Indonesia

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📎



JURNAL ASET (AKUNTANSI Riset)
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JURNAL AKUNTANSI Riset

Number : 117/LOA/V15.N2/Jurnal ASET.FPEB.UPI/2023
Attach. : 1 (One) sheet
Subject : LETTER OF ACCEPTANCE

Dear. R Ridwan, R Rapina, Y. Carolina
Universitas Kristen Maranatha

Firstly, the Editorial Board of the Jurnal ASET (Akuntansi Riset) of the Department of Accounting, Faculty of Economics and Business Education, Universitas Pendidikan Indonesia (p-ISSN: 2086-2563 and e-ISSN: 2541-0342) expresses its thanks for sending scientific articles to be published in our journal.

Second, based on the results of peer reviewers, the Editorial Board of the Jurnal ASET (Akuntansi Riset) states that:

Title : *Non-Financial Performance and Cognitive Factors on The Performance*
Author : R Ridwan, R Rapina, Y. Carolina
Institution : Universitas Kristen Maranatha

ACCEPTED

Third, your article will be published in the Jurnal ASET (Akuntansi Riset), Department of Accounting, Faculty of Economics and Business Education, Universitas Pendidikan Indonesia (p-ISSN: 2086-2563 and e-ISSN: 2541-0342) Volume 15 Issue 2 Published in December 2023 in the online version on the Open Journal System (OJS) Website. For further information and announcements, you can see the website: <http://ejournal.upi.edu/index.php/aset/>.

We convey our thanks for your attention and participation. Best regards

Bandung, January 31, 2024
Editor In Chief

Dr. Aristanti Widyaningsih, S.Pd., M.Si
NIP 197409112001122001

Information :

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6. Bukti artikel telah dipublikasikan (Jan 2024)



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Non-Financial Performance and Cognitive Factors on The Performance

R Rapina, R Ridwan, Yenni Carolina

Abstract

Improved customer service can improve a bank's reputation. Bank reputation is not only determined by financial health but also by non-financial performance factors. This research measures how non-financial performance influences bank performance. The approach used is quantitative, with primary data acquired through the distribution of questionnaires to research participants and augmented by interview processes. The data is analyzed using Partial Least Squares. This study states that there is an effect of non-financial performance on banking performance. Organizations use Nonfinancial Performance Measures (NPM) measurement as an approach to establish goals and relate them to the vision and strategy of the organization. The variables that mediate the relationship between non-financial performance and banking performance are interpersonal trust and psychological empowerment which are found to have a significant direct effect on banking performance. The implications of this research are aimed at the banking industry to be able to maintain its performance by paying attention to factors of non-financial size. The implementation of non-financial performance measurement enables banks to gain a more comprehensive understanding of the factors contributing to the long-term success of the company. Additionally, this measurement assists banks in taking necessary actions to achieve their goals and maintain a competitive position in the market. The difference between this study and other studies is that it measures banking performance from the non-financial side by mediating cognitive mechanisms, namely psychological empowerment and interpersonal trust in banking performance in Indonesia.

Keywords

Accounting, Accounting management, Non financial performance.

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