

HANDLING A CONFLICT WITH A DIFFICULT CO- WORKER AT HOLIDAY INN BANDUNG PASTEUR

A term paper
submitted to DIII Programme for English
at Maranatha Christian University



**Gabriella
1643902**

DIII Programme for English
Faculty of Letters
Maranatha Christian University
Bandung
2019

ACKNOWLEDGEMENTS

This term paper is written for my final study at D3 English Program, Maranatha Christian University. I am really grateful that I can finish writing this term paper on time. I would like to thank God for His blessing which enables me to finish the term paper. Additionally, I would also like to thank several people who have helped me in the process of make this term paper. First, I would like to thank Mr. Hari Awang, as the Director of Human Resources of Holiday Inn Bandung Pasteur, for letting me do my internship. Second, I would like to thank Mr. Hendra Aulia, as the training manager, for giving me trust and tips of how to become a good employee. Third, I would like to thank Ms. Lewinna C. Aguskin, S.S., M.A., as my supervisor, for her guidance, assistance, support and encouragement to finish the term paper. Forth, my gratitude goes to my family who always motivated and supported me to finish the term paper. Last, I want to thank my friends, who have accompanied and given me the support. I believe I would not be able to finish this term paper without the help from those names mentioned above.