

CHAPTER I

INTRODUCTION

A. Background of the Study

This term paper is based on my internship at MCU Library from 7 February 2019 to 27 March 2019. During my internship I worked as a librarian and Mrs. Eulis as my supervisor always guided me in doing my task. I worked in Circulation, Collection and Processing, and Audio Visual Division. In Circulation Division, my duties were serving people in returning and loaning books, and editing students' membership. In Collection and Processing Division, my tasks were creating book barcodes using barcode generator, inputting the barcodes into Ms. Word, printing the barcodes for the books, and editing the information of the books in the system. In Audio Visual Division, my work was uploading Civil Engineering e-journal into Maranatha e-journal website. I did my internship from Monday to Friday. On Monday, Wednesday, and Friday I worked from 3 PM to 7 PM. On Tuesday and Thursday I worked from 7.30 AM to 4.30 PM. In total I did my internship for 200 hours.

I had a problem during my internship. My problem is I experienced work-related boredom while doing my duty as a librarian. According to Reijseger, et. al. (2013) work-related boredom is defined as “negative, affective motivational state of mind that result from a work environment that elicits little activity and provides little challenge and pleasure” (as cited in Secklin, 2018, p. 640). My tasks in the library were very monotonous. For example, it was written in my internship journal that on Circulation Division I had to edit the students’ membership from all seven faculties. There was a new system to which I had to transfer the old data. There were thousands of Maranatha students who graduated from 2011 to 2019 and I had to change their academic status on the new system from active student to graduate (18 February – 26 February 2019). It was also recorded in my internship journal that there were some examples of my routines in Collection and Processing Division. I had to take some books from the 7th floor and brought them into Collection and Processing room on the 6th floor. In that room, I had to create the barcodes of the books and edit books’ information in the database. If there was no data of the book in the database, I had to create the information in the database such as the title of the book, author, the barcodes of the book, and book number classification. I had to add and edit the information of 50 – 70 books from 27 February 2019 – 14 March 2019. On Monday, Wednesday, and Friday I had to sit in front of the computer for about three hours.

On Tuesday and Thursday I worked mostly with the computer for about 5 – 6 hours with an hour lunch break at 12 PM. There were two library staffs who worked together in the same room but most of us only focused on finishing our work and we did not have a lot of interaction. This situation made me feel bored and my eyes became tired because of the radiation of the computer.

Based on the above explanation, it is clear that I had a problem related to boredom in the workplace. This problem is significant because boredom is often encountered in workplace and it must be solved properly. Therefore, I would like to analyze the problem and find the best solutions.

B. Identification of the Problem

The problem that I analyze will be identified using the following three questions:

1. Why did I experience work-related boredom during my internship at MCU library?
2. How did my problem influence my attitude and my performance?
3. How should I solve my problem effectively?

C. Objectives and Benefits of the Study

In this study, there are some objectives and benefits. The objectives of the study are to find the causes, the effects and best solutions to solve the problem that I had during my internship at MCU Library. I believe there are some benefits of the study for the library staff, the readers, and the writer. The benefit for the library staff is to make them not feel bored when doing their job. This study will give ideas on how to handle their boredom in the library. There is also a benefit for me as the writer. Through this study, I will find ways to overcome my boredom in the workplace. The benefit for the readers is to inform them about how to handle boredom in the workplace.

D. Description of the Institution

According to Maranatha Library website and Mr. Domi as the Head of Collection and Processing division, Maranatha Christian University Central Library was formed along with the construction of the Graha Widya Maranatha Building (GWM), the library is located on M.P.H, Jl. Surya Sumantri No.65, Bandung. The purpose of MCU Central Library was an effort to combine six faculty libraries, Faculty of Medicine, Information Technology and Engineering, Psychology, Literature, Economics, and Art and Design in 2004. Maranatha Christian University hopes that the establishment of a centralized library will be able to present a nuance of service that is better than before.

The library is located on the 6th and 7th floors of the GWM and has a total area of approximately 6,500 square meter. The Central Library provides a variety of reliable information services and various types of collections, such as lecture textbooks, reference books, scientific journals, electronic journals, magazines, newspapers, e-books, lecturer and student research, and Internet services. Central Library is important for Maranatha Christian University to create competent graduates.

E. Method of the Study

In order to obtain the data for this study, firstly I did an observation during my internship. The data were then recorded in my internship journal. Next, I did library research to find the theories from printed and electronic sources. The theories are used to analyze the causes, effects, and find the solutions of the problem.

F. Limitation of the Study

The focus of this study is handling my work-related boredom when doing my internship as a librarian started from 7 February 2019 to 27 March 2019 at MCU Library. The subject of my study is me as the librarian at MCU Library.

G. Organization of Term Paper

This term paper begins with Abstract, Declaration of Originality, Acknowledgements, and Table of Contents. Next there are four chapters. Chapter One is Introduction which consists of Background of the Study, Identification of the Problem, Method of the Study, Limitation of the Study, and Organization of the Term Paper. Chapter Two consists of Problem Analysis. In this chapter, I will analyze the causes and effects of the problem. Chapter Three is Potential Solutions along with analysis of the potential positive and negative effects. Chapter Four, Conclusion, contains the solutions for the problem. The term paper ends with References and Appendices.

