CHAPTER IV

CONCLUSION

This chapter discusses the chosen solution, the justification, and the application to my problems which were having difficulties in communicating with non-native English speaker as a guest in Discovery Kartika Plaza Hotel. In Chapter II, there are two causes of the problem. First, I have to know pronunciation interference from the first language. Second, I have limited vocabulary. Additionally, there are two effects of the problem. First, I will have communication breakdown. Second, I couldn’t handle the task in dealing with non-native English guest. In Chapter III, there are three potential solutions that has one potential positive effect and one negative effect. The first potential solution is I have to increase awareness of pronunciation differences in dealing with non-native English speaker. The second potential solution is that I have to speak slowly and ask for clarification to understand guests’ utterance. The third potential solution is that I will improve vocabulary.

In order to solve a similar problem in the future, combining three of the potential solutions are necessary. The combination will lessen the negative potential effect of each solution. The application of the solution will begin with
increasing my awareness in pronunciation. I have to speak slowly and ask for clarification. Then I will improve vocabulary. The new vocabulary that I learn finally I will ask my senior how to handle the guest.

As a conclusion, the difficulties in communicative competence had made me learn more about linguistic competence especially about pronunciation and vocabulary. By applying three potential solutions, I hope that I can easily handle non-native English guests in the future.