

DAFTAR KEPUSTAKAAN

- Allen, M. (2014). *Employee Engagement – A Culture Change*. The Insights Group Ltd.
- Bakker, A., & Schaufeli, W. (2008). Positive Organizational Behavior: Engaged Employees in Flourishing Organizations. *Journal of Organizational Behavior*, 29 (2), 147-154.
- Bakumawa, D. (2012). *Kecerdasan Emosional dan Kecerdasan Spiritual sebagai Prediktor Servant Leadership Pendeta di Gereja Kristen Sulawesi Tengah*. Salatiga: Universitas Kristen Satya Wacana (Tesis Magister Manajemen).
- Bangun. (2012). *Manajemen Sumber Daya Manusia*. Jakarta: Erlangga.
- Barbuto, J. E., & Wheeler, D. W. (2006). Scale Development and Construct Clarification of Servant Leadership. *Group & Organization Management*, 31 (3), 300-326.
- Blessing, W. (2011). *Employee Engagement Report. Beyond The Number: a Practical Approach for Individual, Managers, and Executives*. Global Engagement Report 01/11
- Bohlander, G., & Snell, S. (2010). *Principles of Human Resource. Management, 15th ed*. Mason, OH: South Western – Cengage Learning
- Cooper, D. R., & Schindler, P. S. (2011). *Business Research Methods*. Singapore: The McGraw-Hill Companies, Inc.
- Danon, C., & Timothy, B. (2013). The Influence of Servant Leadership on Restaurant Employee Engagement, *Journal of Business Ethics*, 124 (2), 453-464.
- Denison, D. R., & Mishra, A. K. (2005). Towards a Theory of Organizational Culture and Effectiveness. *Organizational Science*, 16 (2), 204-223.
- Dessler, G. (2015). *Manajemen Sumber Daya Manusia*. Jakarta: Salemba Empat.
- Edy, S. (2014). *Manajemen Sumber Daya Manusia*. Jakarta: Pranada Media Group.
- Federman, B. (2009). *Employee Engagement: A Road For Creating Profits and Increasing Loyalty*. San Fransisco: Jossey Bass.

- Fina, P. (2014). *Pengaruh Servant Leadership, Followership, Model Kepribadian Conscientiousness dan Extraversion terhadap Employee Engagement*. Yogyakarta: Universitas Gadjah Mada (Tesis Magister Manajemen).
- Gallup. (2013). *State of The Global Workplace: Employee Engagement Insight for Business Leaders Worldwide*. New Jersey: Gallup, Inc.
- Ghozali, I. (2012). *Aplikasi Analisis Multivariate dengan Program IBM SPSS 16*. Semarang: UNDIP.
- Greenleaf, R. K. (2002). *Servant leadership: A Journey Into The Nature of Legitimate Power and Greatness*. New Jersey: Paulist Press.
- Jason, L., & Deddy, W.L. (2016). Pengaruh Budaya Organisasi Terhadap Employee Engagement dengan Perceived Organizational Support sebagai Variabel Intervening di Restoran Imperial Chef Galaxy Mall Surabaya, *Journal Hospitality dan Manajemen Jasa*, 4 (1), 422-439.
- Kreitner, R., & Kinicki, A. (2014). *Organizational Behavior*, 5th ed. Boston: McGraw-Hill.
- Kurniawan, A. (2014). *Metode Riset untuk Ekonomi & Bisnis*. Bandung: Alfabeta.
- Lantu, Donal, dkk (2007). *Servant Leadership: The Ultimate Calling to Fulfill Your Life's Greatness (Cet. Pertama)*. Yogyakarta: Gradien Books.
- Li, T. (2015). *Organizational Culture & Employee Behavior*. Finlandia: Lahti University of Applied Sciences.
- MacLeod, D., & Clarke, N. (2009). *Engaging for Success: Enhancing Performance Through Employee Engagement*. UK: Departement for Business, Innovation and Skills.
- Malhotra, N. (2010). *Marketing Research an Applied Orientation*. New Jersey: Pearson
- Mangkunegara, A. P. (2013). *Manajemen Sumber Daya Manusia Perusahaan*. Bandung: PT. Remaja Rosdakarya.
- Marciano, L. (2010). *Carrots and Sticks Don't Work Build a Culture of Employee Engagement with The Principles of RESPECT*. Mexico : McGraw Hill.
- Margaretha, M. (2008). *Employee Engagement: Upaya Peningkatan Kinerja Organisasi. Paper The 2nd National Conference*. Surabaya: UKWMS.
- Marwansyah. (2014). *Manajemen Sumber Daya Manusia*. Bandung: ALFABETA.

- Mathis, R. & Jackson, H. (2012). *Human Resource Management*, 1st ed. Jakarta: Salemba Empat.
- McBain. (2007). The Practice of Engagement: Research Into Current Employee Engagement Practice. *Strategic HR Review*, 6 (6), 16-19.
- Mira, W. S., & Margaretha, M. (2012). Pengaruh Servant Leadership terhadap Komitmen Organisasi dan Organization Citizenship Behaviour. *Jurnal Manajemen*, 11 (2), 99-116.
- Mondy, R. (2008). *Human Resource Management*, 10th ed. Jakarta: Erlangga.
- Mujiasih, E., & Ratnaningsih, I. F. (2011). *Kepemimpinan Transformasional dan Employee Engagement*. Solo: Universitas Diponegoro (Seminar Nasional Peran Psikologi Dalam Boundaryless Organization).
- Poli. (2011). *Kepemimpinan Stratejik; Pelajaran dari Yunani Kuno Hingga Bangladesh*. Makasar: Universitas Hasanuddin.
- Richie, R. (2016). *Core Values Are The Keys To a Positive Business Culture*. Diperoleh dari: <http://www.oneclearmessage.co.za>.
- Rizka, A. R. (2016). *Pengaruh Servant Leadership, Persepsi Karyawan Pada Budaya Organisasi dan Kompensasi Terhadap Employee Engagement di Perusahaan Bisnis Keluarga (Studi pada Hasnur Group)*. Yogyakarta: Universitas Gadjah Mada (Tesis Fakultas Ekonomi Program Studi Magister Manajemen).
- Robbins, S. P., & Coulter, M. (2012). *Management*. 11st ed. Jakarta: England.
- Robbins, S. P., & Judge, T. (2014). *Organizational Behavior*. Jakarta: Salemba Empat.
- Saks, A. M. (2006). Antecedents and Consequences of Employee Engagement. *Journal of Managerial Psychology*, 21 (7), 600-619.
- Sashkin, M., & Rosenbach, W. (2014a). *On Becoming a Better Leader Through Leadership That Matters*. Gettysburg: Vista Larga Drive.
- Sashkin, M., & Rosenbach, W. (2014b). *The Leadership Profile*. Gettysburg: Vista Larga Drive.
- Schaufeli, W., & Bakker, A. (2008). UWES : Utrecht Work Engagement Scale. *Occupational Health Psychology Unit*.

- Schein, H. (2010). *Organizational Culture and Leadership*. 4th ed. San Fransisco CA: Jossey-Bass. A Wiley Imprint, Market Street.
- Setiawan, B., & Muhith, A. (2013). *Transformational Leadership Ilustrasi di Bidang Organisasi Pendidikan*. Jakarta: Raja Grafindo Persada.
- Siagian, S. (2008). *Manajemen Sumber Daya Manusia*. Jakarta : Bumi Aksara.
- Spears, L. (2010). Character And Servant Leadership; Ten Characteristics of Effektive, Caring Leader. *The Journal of Virtues Leadership*. 1 (1). School of Global Leadership & Entrepreneurship. Regent University.
- Sugiyono. (2014). *Metode Penelitian Bisnis (Pendekatan Kuantitatif, Kualitatif, dan R&D)*. Bandung: Alfabeta.
- Suharti, L., & Suliyanto, D. (2012). The Effects of Organizational Culture And Leadership Style Toward Employee Engagement And Their Impacts Towards Employee Loyalty, *Word Review of Business Research*, 2 (5), 128-139.
- Umar, H. (2010). *Desain Penelitian MSDM dan Perilaku Karyawan : Paradigma Positivistik dan Berbasis Pemecahan Masalah*. Jakarta: Rajawali Pers.
- Vondey, M. (2010). The Relationships Among Servant Leadership, Organizational Citizenship Behavior. *Person-Organization Fit, and Organizational Identification International Journal of Leadership Studies*, 6 (1), 3-27.
- Wibowo. (2014). *Manajemen Kinerja*, Edisi Keempat. Jakarta: Rajawali Pers.
- Yadnyawati, N. W. (2012). *Analisis Pengaruh Budaya Organisasi Terhadap Employee Engagement (studi kasus pada PT Bursa Efek Indonesia)*, Jakarta: Universitas Indonesia (Tesis Fakultas Ekonomi Program Studi Magister Manajemen).