

DAFTAR PUSTAKA

Heizer, Jay & Render, Barry. (2013). *Operations Management-Manajemen Operasi*. Edisi 11. Jakarta: Salemba Empat.

Heizer, Jay & Render, Barry. (2013). *Operations Management*. 11th edition. New Jersey: Pearson.

Krajewski, Ritzman, dan Maholtra. (2007). *Operations Management*. Pearson Prentice Hall.

M, Fuad. *et al.* (2000). *Pengantar Bisnis*. Jakarta: Gramedia.

Rahman, Arif. (2007). *Penjadwalan Shift Tenaga Kerja pada Sistem Nonstationary Poisson Process*. Jurnal Diagonal, Vol 8, hal 63-73.

Rusdiana, A. H. (2014). *Manajemen Operasi*. Edisi Pertama. Bandung: Pustaka Setia.

Russel, R.S., & Taylor, B.W. (2009). *Operations Management*. Wiley.

Schroeder, Roger G. (2000). *Operations Management - Contemporary Concepts and Cases*. McGraw-Hill Education.

Sugiyono. (2013). *Metode Penelitian Manajemen*. Bandung : Alfabeta

Pinedo, Michael L. (2009). *Planning and Scheduling in Manufacturing and Services*. New York: Springer-Verlag.

<http://jabarprov.go.id/index.php/news/7445/2013/10/16>

https://ppid.bandung.go.id/?media_dl=14563

<http://ayobandung.com/read/20170105/61/14799>

