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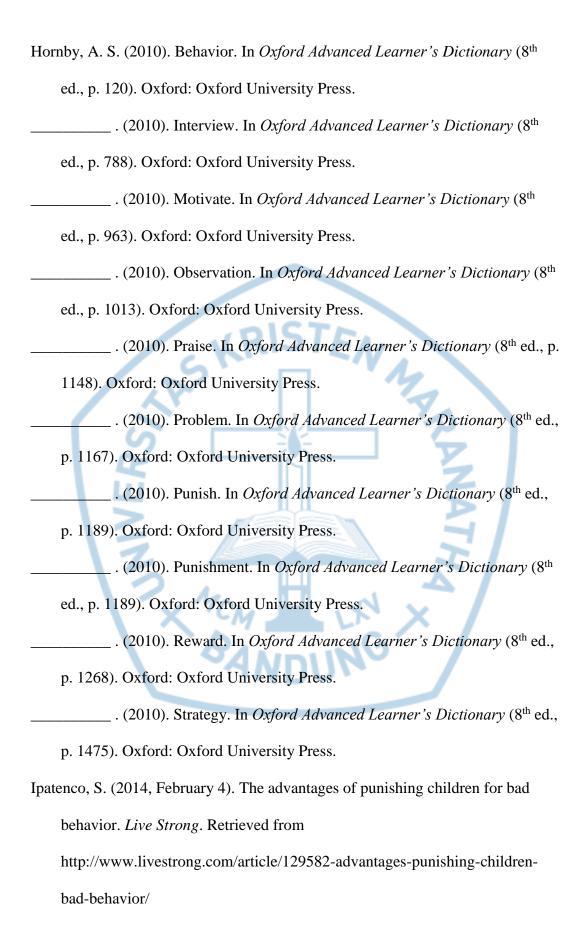Brikci, N., & Green, J. (2002). A guide to using qualitative research methodology.

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