

## DAFTAR PUSTAKA

- Bakker, Arnold. B., Leiter, Michael. P. (2010). *Work Engagement: A Handbook of Essential Theory and Research*. New York: Psychology Press.
- Friedenberg, Lisa. (1995). *Psychological Testing: Design, Analysis, and Use*. USA: University of North California.
- Guilford. (1956). *Fundamental Statistics in Psychology and education*. New York: McGRAW-HILL Book Company, inc.
- Kumar, Ranjit. (2005). *Research Methodology: A step-By-Step guide for beginners*. London: Sage.



## DAFTAR RUJUKAN

- Mujiasih, Endah & Ratnaningsih, Ika Zenita. (2012). Meningkatkan *Work Engagement* Melalui Gaya Kepemimpinan Transformasional dan Budaya Organisasi. Skripsi. Semarang. Universitas Diponegoro.
- Hermana. (2006). Pekerja Sosial Sebagai Ujung Tombak Kinerja Departemen Sosial. (<http://www.kemsos.go.id/modules>.)
- Saragih, H. I. S. (2010). Laporan Kerja Praktek Lapangan di Bagian Organisasi Hukum dan Humas Direktorat Jendral Pelayanan dan Rehabilitasi Sosial Departemen Sosial RI Jakarta Pusat. Bandung. Universitas Komputer Indonesia.
- Litaniwan, Y.T. (2014). Studi Deskriptif Mengenai *Work Engagement* Pada Dosen Pengajar KBK di Fakultas Psikologi Universitas “X” di Kota Bandung. Skripsi. Bandung: Fakultas Psikologi Universitas Kristen Maranatha.
- Hasya, Safari Diva. (2016). Studi Deskriptif Mengenai *Work Engagement* pada guru SMA Negeri 3 Bandung. Skripsi. Bandung. Fakultas Psikologi Universitas Kristen Maranatha.
- Schaufeli, W. B., Bakker, A. B. & Van Rhenen, W. 2009 *How changes in job demands and resources predict burnout, work engagement, and sickness absenteeism*. Journal of Organizational Behavior, 30, 893-917.
- Hakanen, J. J., Schaufeli, W. B., & Ahola, K. 2008. *The job demands-resources model: A three-year cross-lagged study of burnout, depression, commitment, and work engagement*. Work & Stress, 22, 224-241.
- Hakanen, J. J., Perhoniemi, R., & Toppinen-Tanner, S. 2008. *Positive gain spirals at work: From job resources to work engagement, personal initiative and work-unit innovativeness*. Journal of Vocational Behavior, 73, 78-91.
- Salanova, M., Agut, S. & Peiró, J.M. 2005. *Linking organizational resources and work engagement to employee performance and customer loyalty: The mediation of service climate*. Journal of Applied Psychology, 90, 1217-1227.
- Schaufeli, W. B., Bakker, A. B. & Van Rhenen, W. 2009 *How changes in job demands and resources predict burnout, work engagement, and sickness absenteeism*. Journal of Organizational Behavior, 30, 893-917.

[www.wyataguna.depsos.go.id](http://www.wyataguna.depsos.go.id)