

DAFTAR PUSTAKA

- Budi, Triton P. (2005). *SPSS 13.0 Terapan*. Yogyakarta: C.V. Andi Offset.
- Fardiandini, Utami. (2006). Skripsi dengan judul "Hubungan Role Conflict dengan Intensitas Stres Wanita Pekerja Transferable di PT. Pos Indonesia cabang Bandung".
- Hasan, Iqbal. (2002). *Pokok-Pokok Materi Statistik 2*. Ed ke-2. Jakarta: PT Bumi Aksara.
- Ivancevich, John.M., & Matteson, Michael.T. 6th Edition. (2002). *Organizational Behavior*: McGraw-Hill Irwin
- Johlke, Mark.C., Duhan, Dale. F. (2001). *Journal of Managerial Issue. Supervisor Communication Practices And Boundary Spanner Role Ambiguity, Vol.XIII, Number I; pg.87-101.*
- Kemery, Edward. R., Bedeian, Arthut. G. (1987). *Journal of Occupational Behavior. Role Stress, physical symptomatology, and turnover intentions: A causal analysis of three alternative specifications, Vol.8; pg.11-23.*
- La France, B.H., Boster, F.J., Darrow, S. (2003). *Communication Studies. An Analysis of Role Conflict and Role Ambiguity within Cancer Informastion Service's Communication Network, Vol.54, Iss.4; pg.420.*
- Lestari, Cindy. (2006). Skripsi dengan judul "Pengaruh Komunikasi Para Pejabat Struktural-Dosen Terhadap Kepuasan Kerja Para Dosen Fakultas Ekonomi Universitas Kristen Maranatha Bandung".
- Mcshane, Steven L., & Van Glinow, Mary Ann. 3rd Edition. (2002). *Organizational Behavior*.
- Muhammad, Arni. (2002). *Komunikasi Organisasi*. Ed ke-1, Cet 5. Jakarta: Bumi Aksara.
- Notitasari (2007). *Stress Kerja*. Tersedia di:
<http://www.damandiri.or.id/file/novitasaribab2.pdf>
- Purwanto, Djoko. (2006). *Komunikasi Bisnis*. Ed ke-3. Jakarta: Erlangga.

Rini, Jacinta. Stress Kerja. Team *e-psikologi.com*. Jakarta.

Robbins, Stephen P. & Coulter, Mary. (2002). Manajemen. Ed ke-7. Jakarta: PT INDEKS Kelompok Gramedia.

Robbins, Stephen P. (2004). Perilaku Organisasi. Ed ke-8. Jakarta: PT INDEKS Kelompok Gramedia.

Schermerhorn, Jr. 5th Edition. (1996). *Management*. Canada: John Wiley & Sons. Inc.

Sekaran, U. *Research Methods for Business*. 3rd edition. (2000). New York: John Wiley & Sons.

Winata, Gunawan & Pujiati, Wahyu. (2005). Manajemen Konflik. Tersedia di : <http://www.DS.Consulting-Webmaster>.