

DAFTAR PUSTAKA

1. Besterfield, Dale H., Ph.P.D.E., “*Quality Control*”, 4th Edition, Englewood Cliffts, New Jersey, Prentice Hall International Inc., 1994.
2. Schroeder, Roger G., “*Operation Management: Contemporary Concepts and Cases*”, 2nd Edition, McGraw-Hill Companies Inc., Singapore, 2004.
3. Chase, Richard B., Aquilano, Nicholas J., Jacobs, Robert F., “*Operation Management For Competitive Advantage*”, 10th Edition, McGraw-Hill Companies Inc., 2004.
4. Stevenson, William J., “*Operation Management*”, McGraw-Hill International Editions, 1999.
5. Render, Barry and Heizer, Jay, “*Production and Operations Management*”, 8th Edition, Person Education Inc., New Jersey, 2005.
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8. Jack R. Meredith & Scott M. Shafer, “*Operation Management for MBAs*”, USA : John Wiley & Sons, Inc.
9. Dale , Barie G , “*Managing Quality*” , 2nd Edition , United Kingdom : Prentice Hall,Inc. , 1994.
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