

DAFTAR PUSTAKA

Chase, Richard B., F. Robert Jacobs, and Nicholas J. Aquilano, **Operations Management for Competitive Advantage With Global Cases**, 11 th edition, McGraw-Hill International edition, Singapore, 2007

Eddy Herjanto, **Manajemen Produksi dan Operasi**, Edisi 2, PT Gramedia Widiasarana Indonesia, Jakarta, 2004

Heizer, Jay, Barry Render, **Operations Management**, 8 th edition, Prentice Hall.Inc., New Jersey, 2006

Krajewski, Lee J., Larry P. Ritzman, **Operations Management : Strategy and Analysis**, 5 th edition, Addison – Wesley Publishing Company, Inc., New York, 1999

Krajewski, Lee J., Larry P. Ritzman, Manoj K. Malhotra, **Operations Management Processess and Value Chains**, 8 th edition, Prentice Hall, Inc., New Jersey, 2007

Russel & Taylor, **Operations Management: Quality and Competitiveness In a Global Environment**, 5 th edition, John wiley & sons, Inc., New Jersey, 2006

Schroeder, Roger G., **Operations Management : Contemporary Concept and Cases**, 3rd edition, McGraw-Hill International edition, Singapore, 2007

Stevenson, William J., **Production Operations Management**, 6 th edition, McGraw-Hill Companies, Inc., Boston, 1999

Sugiyono, Dr., **Metode Penelitian Bisnis**, CV. Alfabeta, Bandung, 2002