

ABSTRACT

PT Telekomunikasi Indonesia, Tbk. ("TELKOM", "Company", "Company") is one of the largest service provider in Indonesia telekominukasi. Already many of the services provided by Telkom, one of which internet service Speedy. Therefore, Telkom has InformationRequirement Website Monitoring System application that allows you to set the FOS speedy service. It is important that the user interface is easy to use application FOS and understood by users. The method used to assess is whether or not the user interface on the FOS is an ISO 9241-151 Guidance on World Wide Web User Interface. The results showed that the user interface according to the FOS has been good enough at ISO 9241-151 Guidance on World Wide Web User Interface

Key words: ISO 9241-151 Guidance on World Wide Web User Interface, User Interface, Website Monitoring System InformationRequirement FOS, Telkom

ABSTRAK

PT Telekomunikasi Indonesia, Tbk. (“TELKOM”, “Perseroan”, “Perusahaan”) adalah salah satu perusahaan penyedia layanan telekomunikasi terbesar di Indonesia. Sudah banyak layanan yang disediakan oleh Telkom, salah satunya layanan internet Speedy. Oleh karena itu Telkom mempunyai aplikasi *System Information Requirement Website Monitoring FOS* yang berguna untuk mengatur layanan speedy. Untuk itu penting agar *user interface* aplikasi FOS mudah digunakan dan dipahami oleh pengguna. Metode yang digunakan untuk menilai sudah baik tidaknya *user interface* pada FOS adalah *ISO 9241-151 Guidance on World Wide Web User Interface*. Hasil penelitian menunjukkan bahwa *user interface* FOS sudah cukup baik menurut *ISO 9241-151 Guidance on World Wide Web User Interface*

Kata Kunci : *ISO 9241-151 Guidance on World Wide Web User Interface, User Interface, System Information Requirement Website Monitoring FOS, Telkom*

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