

ABSTRAK

Forum dan blog merupakan merupakan wadah untuk menampung dan berbagi informasi yang populer saat ini. Keduanya dapat berdiri sendiri maupun diintegrasikan dalam sebuah *website*. Forum dan blog yang diintegrasikan dalam sebuah *website* dalam hal ini *website* PT. Akur Pratama (Toserba Yogya) secara umum digunakan untuk membantu para pengunjung *website* untuk berbagi informasi secara dua arah, yaitu memberi dan menerima informasi. Mereka tidak hanya mendapatkan informasi dari Toserba Yogya, tetapi juga dapat memberi dan menerima informasi baik merupakan saran, kritik dan pertanyaan kepada perusahaan maupun ke sesama pengunjung *website*.

Pembuatan forum dan blog untuk PT. Akur Pratama merupakan sebuah usaha untuk lebih mendekatkan hubungan perusahaan dengan pelanggannya melalui penyebaran informasi sehingga kedua belah pihak dapat merasakan keuntungan dari informasi tersebut.

ABSTRACT

Forum and blog at these time are popular way to accommodate and share information. Both can stand alone or be integrated within a website. Forum and blog that integrated in the website, which in this case is PT. Akur Pratama (Toserba Yogya) is generally used to help the visitors of website to share information in two directions, namely to give and receive information. They not only get information from Toserba Yogya, but also can give and receive the information, which can be suggestions, criticisms and questions to company as well as to other website visitors.

Development of forum and blog for PT. Akur Pratama, is an effort to make the company closer to they customer through the distribution of informations so both side can feel the benefits from the informations.

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