

ABSTRAK

This report reveals the analysis process and information system audit done in PT Daya Adira Mustika. This company distributes Honda motorcycles whose work system uses framework COBIT 4.1. there are eight process / steps in this framework, one of which is *Manage Third – party Services* (DS2), *Manage Performance and Capacity* (DS3), *Manage the Configuration* (DS9), *Manage Problems* (DS10), *Manage data* (DS11), *Define a Strategic IT Plan* (PO1), *Manage Quality* (PO8), *Monitor and Evaluate IT Performance* (ME1). This analysis and audit system have an objective to give information and suggestion related to the information system applied in PT Daya Adira Mustika, who proves about whether the information system done in the company has already met COBIT 4.1 standard or not. Furthermore, this analysis offers solutions for solving the company's problems. The present writer applies COBIT 4.1 as the reference and guidance. The method used in collecting data in this analysis is through interview with the reliable person in the company as well as doing observation. The present writer expects that this analysis will be able to give suggestion that is useful in order to enhance the efficiency in information system so that the company can reach its objectives.

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DAFTAR SINGKATAN

K3	Keselamatan Kesehatan Kerja
COBIT	Control Objectives for Information and related Technology
IT	Information Technology
KPI	Key Performance Indicator
KGI	Key Goal Indicator
SDM	Sumber Daya Manusia
WAN	Wide Area Network
BIF	Building Infrastruktur
AHM	Adira Honda Motor
MD	Management Development
HRD	Human Resource Development
GA	General Affair
MIS	Management Information System
TS	Technical Support
QMS	Quality Management System
AP	Activity Plan
QM	Quality Management
PDCA	Plan Do Check Action
PICA	Performance Identification and Corrective Action
IRM	Internal Review Meeting
URF	User Request Form
QCC	Quality Control Circle
SS	Sugestion System
FAD	Finance Accounting Departement
QA	Quality Assurance
SLA	Service Level Agreement