

## ABSTRAK

Hotel Wirton adalah salah satu hotel yang terletak di Bandung yang sudah sangat berkembang menjadi hotel yang dikenal. Keseluruhan transaksi baik check-In, check-Out dan reservasi yang masih menggunakan program lama yang terkadang suka error ataupun lambat. Oleh karena itu, hotel ini memerlukan sebuah aplikasi *front office* yang bisa mencatat semua transaksi yang terjadi pada hotel secara terkomputerisasi . Dengan menggunakan data primer yang didapat dari hasil observasi langsung ke instansi Hotel Wirton dan pembelajaran di kampus Universitas Kristen Maranatha dan data sekunder yang didapatkan dari studi literatur yang berupa internet ataupun buku. Pembuatan aplikasi ini menggunakan bahasa pemrograman C# dengan *Visual Studio 2010* serta *SQL Server 2008 R2* sebagai jembatan pengerjaannya. Penelitian ini telah menghasilkan sebuah aplikasi yang bisa menangani transaksi *front office* pada Hotel Wirton

Kata kunci : Front Office, CheckIn, CheckOut dan Reservasi.

## **ABSTRACT**

Hotel Wirton is one of the hotels located in Bandung that was already developed into a famous hotel. Overall a good deal of check-In, check-Out dan reservation are still use old program are sometimes error or slow. Therefore, these hotel require an application front office that can record all transaction that existed for computerized. Using primary data obtained from observation to Hotel Wirton and the results of learning on the campus of Maranatha Christian University and secondary data obtained from literature studies that form the internet or books. Making these applications using programming languages C # with Visual Studio 2010 and SQL Server 2008 R2 as a bridge process. This research has produced an application front office that can handle all transaction at an Hotel Wirton.

Key words: Front Office, CheckIn, CheckOut and Reservation

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