

DAFTAR PUSTAKA

Ayuliana. 2009. *Testing dan Implementasi Manajemen* . Bandung: Penerbit Alfabeta.

Bagui, S.S., Earp, R. Walsh. 2006. *Learning SQL on SQL Server 2005*. Sebastopol: O'Reilly.

Chonoles, M.J., Schardt, J.A. 2003. *UML 2 for Dummies*. New York: Wiley Publishing, Inc.

Cox, Ken. 2008. *ASP.NET 3.5 For Dummies*. Indianapolis: Whiley Publishing.

Febriani. (2007). *Flowchart*. Retrieved March 13, 2011, from febriani.staff.gunadarma.ac.id/Downloads/files/5616/Flowchart.pdf

Gao, Yuan. 2005. *Encyclopedia of Information Science and Technology*. California: Idea Group Reference .

Microsoft. *Microsoft Visual Studio 2010*. Retrieved April 12, 2010 .from <http://www.microsoft.com/en-us/download/details.aspx?id=16057>

Notification. Retrieved June 28, 2011. from <http://www.dotnetspark.com/kb/4264-implementing-sql-notification.aspx>

Notification. Retrieved November 3, 2012. from <http://www.codeproject.com/Articles/144344/Query-Notification-using-SqlDependency-and-SqlCach>

Pilone, Dan. 2005. *UML 2.0 in a Nutshell*. Sebastopol: O'Reilly Media.

Primashanti, Ida Ayu Y. 2007. *Entity Relationship Diagram*. Retrieved November 23, 2012 ,from http://iaprima.staff.gunadarma.ac.id/Downloadsfiles/5459/Bahasan9a_ERD.pdf

Tunggal. Amin, Widjaja. 2008. *Dasar-dasar Customer Relationship Management(CRM)*. Jakarta: Harvarindo.

Wahana Komputer. 2008. *Belajar Pemograman C#*. Yogyakarta: Penerbit Andi.

Winardi, 1989. *Strategi Pemasaran: Marketing Strategi*. Bandung: Mandar Maju.