

## ABSTRAK

Dewasa ini, pengelolaan sistem kerja yang efektif dan efisien sangat dibutuhkan oleh perusahaan berkembang seperti PT. Rumah Contoh yang bergerak di bidang percetakan (*offset*). Hal ini dapat berarti migrasi dari sistem kerja manual menjadi sistem kerja yang terkomputerisasi agar mendapatkan performa yang baik dalam melakukan kegiatan bisnis. *Offset Compact Application* merupakan aplikasi atau *software* yang dapat memenuhi kebutuhan pada divisi percetakan yang dapat menangani pencatatan order (pesanan), pemeriksaan persediaan logistik, perhitungan harga order, pengelompokan pelanggan berdasarkan prioritas, dan melakukan pelayanan pada pelanggan (*customers service*) pada bagian ekspedisi. Dalam laporan tugas akhir ini dibahas mengenai pembuatan program "*Offset Compact Application* PT. Rumah Contoh" yang dibangun menggunakan bahasa pemrograman Delphi dan Database SQL Server. Pembahasan dimulai dari melakukan analisa sistem yang sedang berjalan, membuat perancangan desain dan diagram yang diperlukan untuk membangun sistem, perancangan algoritma, tahap pemeriksaan *error* atau *error checking* sampai dengan tahap evaluasi akhir.

Kata kunci: pencatatan order, pemeriksaan logistik, perhitungan harga, pengelompokan pelanggan, pelayanan pelanggan, Delphi dan SQL Server.

## **ABSTRACT**

*Nowadays, an efficient and effective working system management is needed in a growing company like PT. Rumah Contoh which run offset and printing services as the frontline of company business. It could be a working system migration from manual to the computerized one to gain the best performance when doing business activities. Offset Compact Application, a software that could handle the needs in printing and offset division . This application could handle these activities which are, to note the order data into database, logistic stock checking, order price calculation, customers management, customers care service management. This final examination report will discussed every step of "Offset Compact Application PT. Rumah Contoh" software developing using Delphi programming language and SQL Server Database. This final examination report will be discussing every steps from analyzed the currently working system, diagram and design planning, designing the algorithm, error checking to the final evaluation phase.*

*Keywords: to note the order data into database, stock checking, order price calculation, customers management, customers care service management, Delphi and SQL Server.*

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