

DAFTAR PUSTAKA

- Arikunto, Suharsimi. (2006). *Prosedur Penelitian, Suatu Pendekatan Praktek*. Yogyakarta: Rineka Cipta.
- Artkinson, Paul (25 Agustus 2004), "A *Balanced Scorecard for City & County Services*", <http://www.balanced scorecard.org>.
- Chow, Chee W., Kamal M. Haddad, dan James E. Williamson. "Applying *Balanced Scorecard to Small Companies*" *Articles of Merit*, International Federation of Accountant (IFAC), 1998, hal. 11-18.
- Hansen, Don R and Mowen, Maryanne M (2003), *Management Accounting*, sixth edition, South-Western, America.
- Kaplan, Robert S., dan David P. Norton. *Balanced Scorecard: Menerapkan Strategi Menjadi Aksi*. Penerjemah. Peter R. Yosi Pasla. Jakarta: Penerbit Erlangga, 2000.
- The Strategy Focus Organization: *How Balanced Scorecard Companies Thrive in the New Business Environment*. Massachusetts: Harvard Business School Publishing Corporation, 2001.
- Malina, Mary, A. dan Selto, Frank, H. (8 Februari 2004), "Causality in a *Performance Measurement Model*", <http://www.ssrn.com>.
- Malina, Mary, A. dan Selto, Frank, H. (8 Februari 2004), "Communicating and Controlling Strategy: an *Emperical Study of the Effectiveness of the Balanced Scorecard* ", <http://www.ssrn.com>.
- Mulyadi, (2001), *Balanced Scorecard*, Salemba Empat, Universitas Gajah Mada.
- Sugiyono, (2009), *Metode Penelitian Bisnis*, Bandung: CV Alfabeta
- Veithzal Rivai, (2005), *Manajemen Sumber Daya Manusia Untuk Perusahaan Dari Teori Ke Praktek*, Penerbit PT. Raja Grafindo Persada, Jakarta.
- Yuwono, Sony, dkk. 2003. *Petunjuk Praktis Penyusunan Kartu Skor Keseimbangan*. PT Gramedia Pustaka Utama: Jakarta.