

DAFTAR PUSTAKA

- Antoinette, Lucia D. & Richard Lepsinger. 1999. *The Art and Science of Competency Model*. San Francisco: Jossey-Bass/Pfeiffer.
- Fuad, Noor & Gofur Ahmad. 2009. *Integrated HRD Human Resources Development*. Jakarta: PT. Grasindo.
- LOMA. 1998. *LOMA's Competency Dictionary*.
- Prihadi, Syaiful F. 2004. *Assessment Centre, Identifikasi, Pengukuran, dan Pengembangan Kompetensi*. Jakarta: PT. Gramedia Pustaka Utama.
- Soeprihanto, John. 1988. *Penilaian kinerja dan pengembangan karyawan*. Yogyakarta: BPFE Yogyakarta.
- Spencer, L.M & S.M. Spencer. 1993. *Competence at Work*. USA: John Willey and Sons Inc.

DAFTAR RUJUKAN

Benny. 2003. *Studi Deskriptif Mengenai Model Kompetensi Pada Manager Unit Usaha PT. Perkebunan Nusantara (Persero) 'X' Medan*. Skripsi. Bandung: Fakultas Psikologi Universitas Kristen Maranatha.

Daniel Riffe, dkk. 2005. *Analyzing Media Message Using Quantitative Content Analysis In Research*. New Jersey : Lawrence Erlbaum Associates Inc. Publisher. (<http://books.google.com>).

Durianto, Darmadi, dkk. 2001. *Strategi Menaklukkan Pasar Melalui Riset Ekuitas dan Perilaku Merek*. Jakarta : PT. Gramedia Pustaka Utama. (<http://books.google.com>)

<http://www.pdf-finder.com/Government-of-New-Brunswick---Behavioural-Competency-Dictionary.html>.

http://www.ppm-manajemen.ac.id/uploads/dirfile_research/paper-CBHRM.doc.

<http://rachmadrevanz.com/unsur-unsur-manajemen-menurut-pendapat-ahli-manajemen.html>.

Wade, Carole & Carol Tavris. 2003. *Psikologi Edisi 9 Jilid 1*. Jakarta: Erlangga. (<http://books.google.com>).