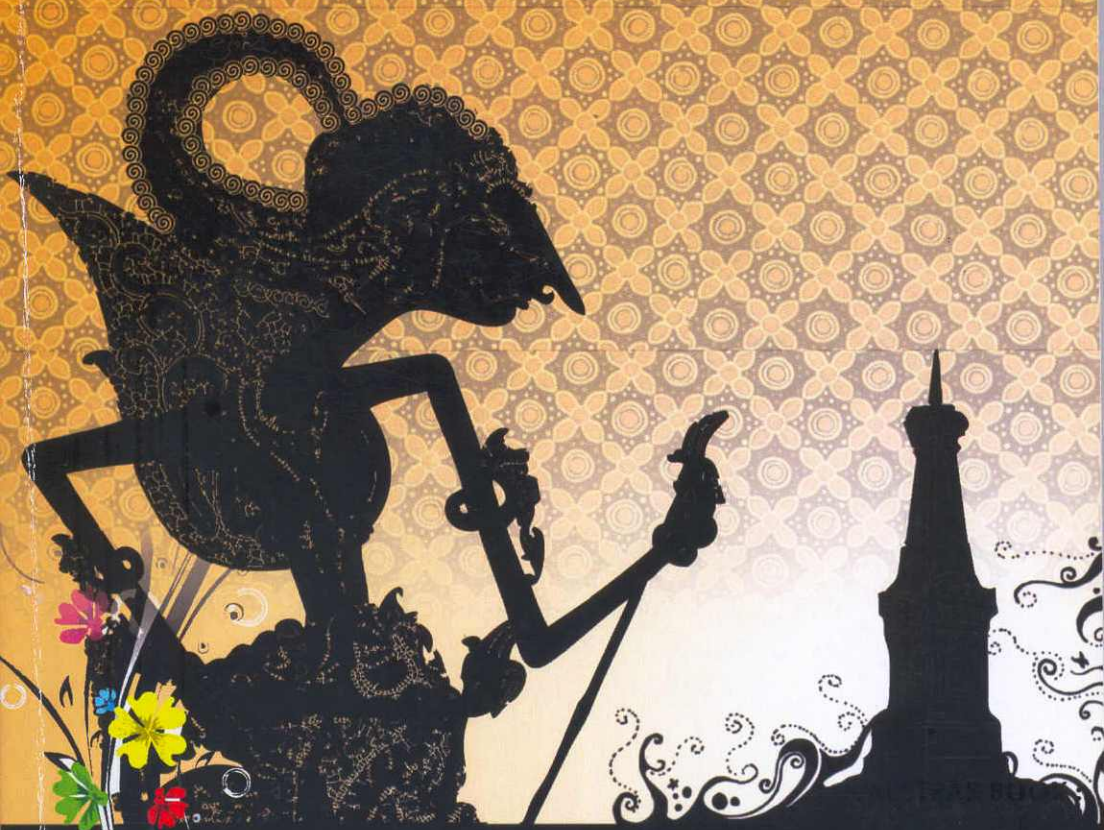




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:: ABSTRACT BOOK ::



The Fifth Postgraduate Forum on Health Systems and Policy

"THE GROWTH OF PRIVATE HOSPITALS AND ITS IMPACT AND EQUITY; GOOD OR BAD"

Yogyakarta, Indonesia May 18-20, 2011



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The Agenda of the Forum

DAY 1 – MAY 18, 2011				
Current Development of Private Hospital, Universal Coverage and Equity				
08.00-08.30	Registration			
08.30-09.15	Opening and photo Session			
09.15-09.30	Deliver a report of The Fifth Postgraduate Forum on Health Systems and Policy – Laksono Trisnantoro			
09.30-10.00	Opening remarks - Khrisna Hort, University of Melbourne - Dean Faculty of Medicine Universitas Gadjah Mada			
10.00 - 10.15	Tea Break			
10.15 – 11.30	Session 1 Private Sector and Equity Speakers: <ol style="list-style-type: none"> 1. Private Supply, Health Inequity, and Catastrophic Geography: Gindo Tampubolon, University of Manchester United Kingdom 2. Issues on Non-State Hospital, Universal Coverage and Geographical Inequity and the role of Private Hospital, Laksono Trisnantoro, Universitas Gadjah Mada Moderator: Khrisna Hort (University of Melbourne)			
11.30 - 13.00	Session 2 The Current Situation of Private Hospitals in Indonesia, Thailand, Malaysia, and Vietnam. Speakers: <ol style="list-style-type: none"> 1. Supasit Pannarunothai: Naresuan University, Thailand 2. Datuk Syed Aljunid: United Nations University, Universitas Kebangsaan Malaysia, Malaysia 3. Khuong Anh Tuan.A. Health Strategy and Policy Institute, Vietnam. 4. Andreasta Meliala, Universitas Gadjah Mada Moderator : Laksono Trisnantoro			
13.00 - 14.00	Lunch			
14:00 – 15.15	Free Paper Session 1			
	A. The Socio-Cultural of Medical Practice Facilitator : Prof. Johana Endang Prawitasari Hadiyono, Ph.D <ol style="list-style-type: none"> 1. Medical Pluralism and Syncretism among Urban Poor in Yogyakarta, Indonesia : Retna Siwi Padmawati (Indonesia) 2. Health Seeking Behaviours for Low Back Pain among Rice Farmer : both public and private providers need more education: Panada 	B. Human Resources Management in Health Service Facilitator : Pfd. Laksono Trisnantoro, MSc., Ph.D <ol style="list-style-type: none"> 1. The Effect of Sister Hospital Program in Six District Hospital in NTT Province : Dwi Handono (Indonesia) 2. Strategies and Determinant of Medical Staffs and Non Medical Services of Private Hospital to Thailand's Medical Hub : Kanchit 	C. Health Insurance and Social Security Facilitator : Prof. dr. Ali Ghufon Mukti, M.Sc.Ph.D / Dr. drg. Julita Hendratini, M.Kes *) <ol style="list-style-type: none"> 1. A Case Study of Free Basic Health Services in Banjar City West Java: Felix Kasim (Indonesia) 2. A Review on the Health care Financing Mechanism: Azimatun Noor A (Malaysia) 3. Developing a 	D. Surveillance Management and Information Facilitator Prof. dr. Hari Kusnanto, Dr.PH <ol style="list-style-type: none"> 1. Surveillance and Response to Concurrent Measles and Rubella Outbreaks in Transit camps for Liberian Refugees in Cote d'Ivoire : Kouadio Koffi Isidore (Malaysia) 2. The Utilization of Outpatient Information System at Hospital of



	<p>Taechasubamorn (Thailand)</p> <p>3. An Indiscernible Underlined Value in Private Healthcare Practitioners : Aumnoay Pirunsarn (Thailand)</p> <p>4. Selection of Health Related Quality of Life Assessment Tools for Research on Post Stroke Care Services in Malaysia : Aznida Firzah Abdul Aziz (Malaysia)</p>	<p>Suknark (Thailand)</p> <p>3. Team Appro aches in Thai Primary Care : Petcharee Reungon (Thailand)</p> <p>4. The Effect of Changing Compensation System, Does Engagement Level Matter : Andreasta Melialia (Indonesia)</p>	<p>Primary Care Drugs Formulary Using a Modified System of Objectified Judgement Analysis (SOJA) for National Health Financing Scheme : Azuana Ramli (Malaysia)</p> <p>4. The Provision of Health Subsidy to the Poor Families : Juanita (Indonesia)</p>	<p>Pertamina Plaju Palembang : Asmaripa Ainy (Indonesia)</p> <p>3. Acute Respiratory Symptoms and Diseases from Particulate Air Pollution Related to Vehicle Traffic in Amman, Jordan : Nedat Awad Abed Alnawaiseh (Malaysia)</p>
15.00-15.30	Tea Break			
15.30-16.45	Free Paper Session 2			
	<p>E. Medical Practise Regulation Facilitator : dr. Tjahjono Kuntjoro, MPH, Dr.PH</p> <p>1. How Well Do Medical Practitioners in Malaysia Manage Their Personal Financial Affairs? : A Rajna (Malaysia)</p> <p>2. Readiness of Stakeholders in The Implementation of Medical Practice Policies in the City of Medan, North Sumatera, Indonesia : Zulfendri (Indonesia)</p> <p>3. Education Needs of Traditional and Complementary Medicine for Physicians and Pharmacists : Maihebureti Abuduli (Malaysia)</p> <p>4. Do government - employed health</p>	<p>F. Inequity in Health Service Facilitator : Prof.Supasit Pannarunothai, MD, Ph.D</p> <p>1. Potential Inequity of Access to Standardized Tuberculosis Care in Hospitals in Indonesia : Ari Probandari (Indonesia)</p> <p>2. Sickness Benefit for Informal Workers for Equity in Access to Care : Orawan Prasitsiriphol (Thailand)</p> <p>3. Private Health Care With Less Barriers in Access to Care But Causing Household Catastrophe in Hakhon Sawan Municipality (NSM) : Jain Weraphong (Thailand)</p> <p>4. Social and</p>	<p>G. User Complain Facilitator: dr. Ova Emilia, Sp. OG, M.Med.Ed., Ph.D</p> <p>1. Responsiveness of Health Care Provider Under Universal Coverage Environment; Analysis from Patient Complaints of the Universal Coverage Scheme : Pholpark A (Thailand)</p> <p>2. The Handling of User Complaints Social Health Insurance of South Sumatera : Misnaniarti (Indonesia)</p> <p>3. The Roles of Independent Consumer Organization and Government in Consumer Health Protection in the UK and Australia Policy;</p>	<p>H. Quality Facilitator: dr. Dettty Nurditya, Sp. OG., MPH., Ph.D*)</p> <p>1. Effort to Improve the Quality of Paediatric Nursing Care through Hospital Based Integrated Management of Childhood Illness (IMCI) Training at Cut Nyak Dien Hospital in Meulaboh Post Disaster : Fitri Haryati (Indonesia)</p> <p>2. Exploring Indicators for Patient Safety and Feasibility of Implementation in Iran Health Care System : Forouzan Habibi (Malaysia)</p> <p>3. Nurse Physician Collaborative Practice in Interdiscipline Model of Patient Care :</p>



	workers serve as competitors to government health centers : Mubassir Hasanbasri (Indonesia)	Geographical Determinants of Pregnancy Outcomes in South Sulawesi: Ansariadi (Indonesia).	Prasit Ondee (Thailand) 4. Satisfaction with First case Mix e-learning Program : Rahimi Azam (Malaysia)	Fransisca Sri Susilaningih (Indonesia)
19.00 -21.00	Welcome Dinner at Java Tea House			
DAY 2 – MAY 19, 2011				
Regulating and Supporting Private Hospitals				
08.30 – 10.00	Session 5 Private Hospitals and Equity: Who use private hospital? Whether private hospitals increase the problems of state hospital staff? Whether private hospitals do not take care on equity? Speakers: 1. Commercialization of the hospital sector: policy challenges for Indonesia and Vietnam Krishna Hort: University of Melbourne, Australia 2. From Research to Policy in Private Sector: Anthony Zwi , University of New South Wales, Australia Moderator: Datuk Syed Aljunid			
10.00-10.30	Tea Break			
10.30-12.00	Session 6: Government Intervention and Private Hospitals: From Regulation to tax incentives. Speakers: 1. Regulating the safety and quality of health care', Judith Healy: Adjunct Associate Professor, Regulatory Institutions Network (RegNet), Australian National University 2. Tax and Incentive for Private Hospitals: Shita Dewi , Gadjah Mada University Moderator: Supasit Pannarunothai			
12.00–13.00	Lunch			
13.00-15.00	Free Paper			
	A. Public Private Facilitator Dr.Krishna Hort 1. Is Public Hospital Less Efficient Than Its Private Counterparts?:Asri Maharani (Indonesia) 2. Private Hospital Tend to Serve the Haves : Pujiyanto (Indonesia) 3. Thalassaemia Prevention and Control Programme: The Public and	B. DRG Facilitator: Prof. dr. Syed Aljunid 1. Patient Level Costing for Thai Diagnosis Related Group in Thailand : A Micro Costing Approach : Orathai Khiaocharoen (Thailand) 2. Case Mix and Efficiency Evidence from UKMMC : H. Moshiri (Malaysia) 3. The Use of Clinical Pathways in	C. Disease Management Facilitator: Prof. dr. Adi Utarini, MSc., MPH., Ph.D 1. Stroke Unit Ward Promotion by Stroke Unit Customer Service Team : Widjijati and Sudiro (Indonesia) 2. Clinical Burden of Pneumococcal Pneumonia In Malaysia : Namaitjiang M (Malaysia) 3. Post Acute Care Functional Status of	L. Health System Facilitator: Prof. Antony Zwi 1. Assessing the Health Impacts of Hospitals on the Environment and Climate Change : David Baguma (Malaysia) 2. A Review on the Rapid Growth of health Biotechnology in Innovative Developing Countries: A Case Study of India and China : Gullfiya A (Malaysia)



	Private Mix in Phitsanulok Province, Thailand : Sirinard Nipaporn (Thailand)	Improving the Efficiency of Hospital Care at Dr. Djasamen Saragih Hospital Pematang Siantar : Sitorus P (Indonesia)	Stroke Patients Hospitalized in a Teaching Hospital in Malaysia : Nor Azlin (Malaysia)	3. Looking Trans - National Policy and Health System Through Micro Perspective from India : Atsuko Ibata (Malaysia)
	4. An Analysis of the Development of Medical Tourism Policy in Malaysia : Mardiah Ahmad Sanudi (Malaysia)			4. Dynamics of State Roles and Privatization of State-Owned Hospitals : Dumilah Ayuningtyas (Indonesia)
15.00-15.30	Tea Break			
15.30-16.30	<p>Panel discussion: Borderless Asean Health Service Market and Equity</p> <ul style="list-style-type: none"> - Supasit Pannarunothai : Whether the private hospitals increases the problems of internal brain drain in the context of medical tourism? The case of Thailand. - Datuk Syed Aljunid : The health human resources transborder migration across SE Asian Countries. - Laksono Trisnantoro : The role of private hospitals for improving equity. <p>Discussant: Anthony Zwi Facilitator: Krishna Hort</p>			
16.30- 17.00	Closing Remarks			
19.00	Free Program			
DAY 3 – MAY 20, 2011				
Workshop A Topic: Method for Health Policy Research (Limited Participants)				
08.30-08.30	Opening remarks	Yodi Mahendradhata		English
08.30-10.00	<p>Panel discussions</p> <ul style="list-style-type: none"> ▪ Critical thinking in health policy ▪ Health policy research and analysis in Indonesia ▪ Building capacity for health policy research and analysis in Indonesia 	<p>Moderator: Yodi Mahendradhata</p> <p>Panelists:</p> <ul style="list-style-type: none"> ▪ Anthony Zwi* ▪ Soewarta Kosen ▪ Laksono Trisnantoro 		English
10.00-10.15	Coffee break			
10.15-11.45	Health policy research method	Yodi Mahendradhata		English
11.45-13.30	Lunch and Friday Pray			
13.30-15.30	Public policy analysis models	Purwo Santoso*		English
15.30-15.45	Closing remarks	Yodi Mahendradhata		
Workshop B Topic: Geographical Inequity (Limited Participants)				
08.30-08.30	Opening remarks	Yodi Mahendradhata		English
08.30-10.00	<p>Panel Discussions:</p> <ul style="list-style-type: none"> ▪ Critical Thinking in Health Policy ▪ Health Policy Research and Analysis in Indonesia ▪ Building Capacity for Health Policy Research and Analysis in Indonesia 	<p>Moderator: Yodi Mahendradhata</p> <p>Panelists:</p> <ul style="list-style-type: none"> ▪ Anthony Zwi ▪ Soewarta Kosen ▪ Laksono Trisnantoro 		English



10.00-10.15	Coffee break		
10.15-11.45	Geographical Inequity in Indonesia : The Data from Susenas and South Sulawesi	Deni Harbianto Discussant: Gindo Tampubolon	English
11.45-13.30	Lunch and Friday Pray		
13.30-15.30	Policy for Addressing Geographical Inequity	Laksono Trisnantoro	Bahasa Indonesia
15.30-15.45	Preparation for Health Policy Network National Meeting in October 2011 in Makassar Closing remarks	Laksono Trisnantoro Laksono Trisnantoro	Bahasa Indonesia
Workshop C : Governance in Quality and Safety (Limited Participants)			
08.30-09.00	Opening Remark	Prof. dr. Adi Utarini, M.Sc, MPH, Ph.D Director Graduated Program in Hospital Management, Gadjah Mada Medical School	Bilingual
09.00-10.30	Guest Lecture on Governance of Quality and Safety -Lessons Learnt from the Australian and European experiences	Adjunct Associate Professor Judith Healy Regulatory Institutions Network (RegNet), Australian National University	Bilingual
10.30-11.00	Coffee Break		
11.00-11.45	General Discussion		Bahasa Indonesia
11.45-13.30	Lunch and Friday Pray		
13.00-14.00	Experiences on Quality Improvement from 5 Province : - Bali Municipality Health Office - East Kalimantan Municipality Health Office - Central Java Municipality Health Office - West Java Municipality Health Office - Yogyakarta Special Province Municipality Health Office	Head of Municipality Health Office	Bahasa Indonesia
14.00-14.30	General Discussion	Discussant: Adjunct Associate Professor Judith Healy dan Professor Adi Utarini	Bilingual
14.30-16.30	Future Policy and Quality	Moderator: Dr. Tjahjono Kuntjoro MPH PhD dan dr. Hanevi Djasri MARS CHSM UGM	Bahasa Indonesia

A Case Study of Free Basic Health Services in Banjar City West Java

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Banjar city in West Java is pioneer city which already has free basic health care program or free Puskesmas (Community Health Care) since March 1st 2004. The aim of the study is to know the management of this program and patients' satisfaction level on the quality of free basic health care program in Banjar city. In this study, we use descriptive technique and cross sectional design. We get the quantitative data using the accidental sampling technique with 111 respondents. The qualitative data is gained through in depth interview and focus group discussion with purposive technique and the respondents involved are 4 chiefs of Puskesmas, 1 health division programmer, and 10 Puskesmas programmers. The study shows that 73,87% respondents are satisfied with tangibles dimension, 72,07% respondents are satisfied with responsiveness dimension, 87,39% respondents satisfied with reliability dimension, 82,88% respondents satisfied with the assurance dimension, and 75,68% respondents satisfied with empathy dimension. The result from in depth interview and focus group discussion show the steps of program management taken in Banjar city to implement free health service program. The management is started from planning to decide the source of cost, preparation and handling the obstacles. Then, the organization and implementation steps, as a way to carry out the plan. Next, the supervision and control step. Finally, the evaluation process which are conducted through staff meeting during the weekly and monthly meeting. The conclusion from this study is the patients satisfaction level on this program give major benefit for community and the Health Division in Banjar city. Besides, from management point of view the program is regarded as beneficial because it can increase the community health service ability in the management and from the society point of view, the program is beneficial because it allows people to get more basic health care service.

Keyword: free basic health care, satisfaction