

DAFTAR PUSTAKA

Antoinette, Lucia D. and Lepsinger, R. 1999. *The Art and Science of Competency Model*. San Francisco: Jossey-Bass/Pfeiffer

Fuad, Noor dan Ahmad, G. 2009. *Integrated Human Resources Development*. Jakarta: PT. Grasindo

LOMA. 1998. *LOMA's Competency Dictionary*

Prihadi, Syaiful F. 2004. *Assessment Centre, Identifikasi, Pengukuran, dan Pengembangan Kompetensi*. Jakarta: PT. Gramedia Pustaka Utama

Soeprihanto, John. 1998. *Penilaian Kinerja dan Pengembangan Karyawan*. Yogyakarta: BPFE Yogyakarta

Spencer, Lyle M. and Spencer, S.M. 1993. *Competence at Work*. USA: John Willey and Sons Inc.

Subiyanto, Ibnu. 1994. *Metode Penelitian*. Yogyakarta: UPP AMP YKPN

Whiddett, Steve and Hollyforde, S. 1999. *The Competency Handbook*. London

DAFTAR RUJUKAN

Benny. 2003. *Studi Deskriptif Mengenai Model Kompetensi pada Manajer Unit Usaha PT. Perkebunan Nusantara (Persero) "X" Medan*. Srikpsi. Bandung: Fakultas Psikologi Universitas Kristen Maranatha

Daniel Riffe, dkk. 2005. *Analyzing Media Message Using Quantitative Content Analysis In Research*. New Jersey: Lawrence Erlbaum Associates Inc. Publisher (<http://books.google.com>)

Durianto, Darmadi, dkk. 2001. *Strategi Menaklukkan Pasar Melalui Riset Ekuitas dan Perilaku Merek*. Jakarta: PT. Gramedia Pustaka Utama (<http://books.google.com>)

<http://www.pdf-finder.com/Government-of-New-Brunswick---Behavioural-Competency-Dictionary.html>

http://www.ppm-manajemen.ac.id/uploads/dirfile_research/paper-CBHRM.doc

<http://www.rachmadrevanz.com/unsur-unsur-manajemen-menurut-pendapat-ahli-manajemen.html>

Wade, Carole & Carol Tavris. 2003. *Psikologi Edisi Sembilan Jilid Satu*. Jakarta: Erlangga (<http://books.google.com>)