

APPENDIX

List of the interview questions :

1. What is the main duty of Public Relations in Padma hotel Bali ?
2. Can you describe the responsibilities of Public Relations Officers in Padma Hotel Bali ?
3. What are your responsibilities?
4. Who are your major guests? Are they domestic tourists or foreign tourists?
5. Do you use English in doing your activities?
6. How important is English in your activities?
7. When is exactly that you need to use English in doing your activities?
8. Which English skills are using in delivering persuasive messages for Public Relations's Promotion?
9. How can English help you in delivering persuasive messages to succeed your promotion ?