

ABSTRAK

PT. BPR XXX adalah sebuah bank yang telah berusia lebih dari 20 tahun dan terus berkembang dalam memberikan jasa-jasa keuangan yang kompetitif kepada masyarakat. Namun dalam pengelolaan strategi, inovasi, *enterprise architecture*, dan *IT management framework* pada PT. BPR XXX belum dilakukan secara maksimal. COBIT 5 adalah suatu *framework* atau kerangka kerja yang berfungsi untuk mengukur ataupun mengevaluasi risiko. Maka dari itu, penulis bertujuan untuk menganalisis sistem informasi PT. BPR XXX dengan menggunakan COBIT 5 proses APO01 – *Manage the IT Management Framework*, APO02 – *Manage Strategy*, APO03 – *Manage Enterprise Architecture*, APO04 – *Manage Innovation* dan APO05 – *Manage Portfolio* agar dapat meningkatkan kinerja perusahaan serta meminimalkan risiko yang akan terjadi melalui laporan ini.

Kata Kunci: COBIT 5, APO01, APO02, APO03, APO04, APO05

ABSTRACT

PT. BPR XXX is a bank that has been more than 20 years and continues to thrive in delivering financial services competitive to the community. But in management of strategy, innovation, enterprise architecture, and IT management framework on PT. BPR XXX has not performed to its full potential. COBIT 5 is a framework or frameworks that serve to measure or evaluate the risk. Thus, the author aims to analyze information systems PT. BPR XXX using COBIT 5 APO01 process – Manage the IT Management Framework, APO02 – Manage Strategy, Manage Enterprise Architecture – APO03, APO04 – APO05 – Manage Innovation and Manage Portfolio in order to improve the company's performance and minimize risk will happen through this report.

Keywords: COBIT 5, APO01, APO02, APO03, APO04, APO05

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DAFTAR SINGKATAN

APO = *Align, Plan, and Organise*

IT = *Information Technology*

COBIT= *Control Object for Information and Related Technology*

EDM = *Evaluate, Direct and Monitor*

BAI = *Build, Acquire and Implement*

DSS = *Deliver, Service and Support*

MEA = *Monitor, Evaluate and Assess*

CS = *Customer Service*

SPI = Satuan Pengawas Internal

BPR = Bank Perkreditan Rakyat